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BEFORE THE TENNESSEE REGULATORY AUTHORITY

2007 JUL 25 PM 4:08

Nashville, Tennessee

T.R.A. DOCKET ROOM

IN RE: **AT&T Revise Directory Assistance Rates**

PROTECTIVE AGREEMENT

THIS AGREEMENT is entered into by and between AT&T Tennessee, (hereinafter "AT&T") and the Tennessee Regulatory Authority Staff (hereinafter referred to as "TRA Staff");

WHEREAS, AT&T has been asked by the TRA Staff to provide the following information:

AT&T Revise Directory Assistance Rates

WHEREAS, AT&T is willing to allow the TRA Staff access to the requested information claimed to be proprietary under the terms and conditions hereinafter specified and the TRA Staff is willing to accept access under such terms and conditions;

NOW, THEREFORE, the parties subscribing hereto agree as follows:

1. All access, review, use, and disclosure of any correspondence, documents, data, studies, methodologies, or other information or material claimed by AT&T to be of a trade secret, proprietary, or confidential nature shall be treated as proprietary and confidential information (hereinafter referred to as "Confidential Information").

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TN REGULATORY AUTHORITY
UTILITIES DIVISION

2. That all claimed Confidential Information shall be specifically marked as proprietary or confidential.

3. That access to such Confidential Information shall be limited to such representatives of the TRA Staff who have requested and received Confidential Information.

4. The TRA Staff hereby agrees not to disclose any of the claimed Confidential Information (including notes taken therefrom) so obtained and agree to treat such information as confidential and proprietary and to safeguard such information so as to prevent disclosure to any other person in any forum in this or any other jurisdiction. **The TRA Staff will notify AT&T of any requests from individuals or state agencies not a signatory hereto for copies of the claimed confidential information and will not release same until notified by AT&T that the appropriate agreements are in place.**

5. That TRA Staff will give AT&T at least five (5) business days' notice of its desire to use, in the course of any proceeding, any information obtained as a result of its examination of the Confidential Information, including but not limited to any proffer of evidence. If any such use is planned, the affected parties will meet for purposes of attempting, in good faith, to establish a procedure which will accommodate the needs of the TRA Staff while at the same time insuring the nondisclosure of AT&T claimed proprietary and confidential information. In the event of a failure to agree, the parties will submit the issue of appropriate protection from disclosure of proprietary and confidential information to the Tennessee Regulatory Authority (TRA) for resolution.

6. Nothing in this Agreement shall limit AT&T's right to seek greater protection for any particular claimed Confidential Information from the TRA or a Court, including the right to seek to preclude access altogether; nor shall it limit AT&T's right to seek to withhold any document or information on any legitimate

ground, including but not limited to a claim that disclosure would be unduly burdensome or that the information is irrelevant, subject to attorney-client privilege, or constitutes attorney work product. Additionally, nothing herein shall be construed to restrict AT&T's right to challenge the admissibility or use in this proceeding or any claimed Confidential Information on any legitimate ground, including but not limited to competence, relevance, materiality, or privilege.

7. Nothing in this Agreement indicates that the TRA Staff agrees with AT&T that the Information is confidential and proprietary. The purpose of this Agreement is only to assure AT&T that the TRA Staff will treat the Information as confidential and proprietary unless and until the TRA or a Court, if appealed, orders otherwise, or AT&T, through counsel, agrees otherwise.

20070283

Open

Lexmark Optra S 1625

Tariff Number

AT&T - Tennessee

Company Name

ID

Open

Closed

Administrative

Status

FILING TO CHANGE DIRECTORY ASSISTANCE
RATES.

07/27/2007

Date Entered

Tariff Caption

Spell Check

07/25/2007

Date Received

Sec. A3 - 13RP54.1,5RP54.1.1

08/15/2007

Date Proposed

Page Numbers

Contested

Notes

☐ Contested

☐ Contested

☒ None



AT&T - Tennessee
333 Commerce St., Suite 2106
Nashville, TN 37201 1800

T: 615.214.4150
F: 615.214.8867
www.att.com

August 2, 2007

Tennessee Regulatory Authority
C/o David Foster
460 James Robertson Parkway
Nashville, Tennessee

Dear Mr. Foster

SUBJECT: Filing to Revise Effective Date for Tariff 2007-0283, Change Directory Assistance Rates

This filing revises the effective date for Tariff 2007- 0283, per our discussion.

Please call Kathy Sager at 214-4150 if you have any questions or wish to discuss.

Yours truly,

A handwritten signature in black ink, appearing to read "Kathy Sager". The signature is fluid and cursive.

Attachment

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TN REGULATORY AUTHORITY
UTILITIES DIVISION



Proud Sponsor of the U.S. Olympic Team

A3. BASIC LOCAL EXCHANGE SERVICE

A3.13 Directory Assistance Service

This service is a Flex-Price service and is regulated under terms and conditions as described in A2.3.26 of this Tariff.

A3.13.1 General

- A. The Company furnishes Directory Assistance service for the purpose of aiding customers in obtaining telephone numbers.
- B. When the Company receives a request for Directory Assistance service and the caller provides a state, city and name, the Company will either:
 1. provide the listed and available telephone number(s) requested, or
 2. apprise the caller that the number(s) cannot be provided because the listing(s) is private (non-published), or not available in BellSouth's database.
- C. Directory Assistance does not provide telephone numbers associated with private (non-published) listings but does furnish numbers for semi-private (non-listed) listings.

A3.13.2 Application of Rates, Exemptions and Call Allowances

- A. (DELETED)¹
- B. Subscribers who have applied for and received Company certification that either the subscriber or a person living at the subscriber's residence on a permanent basis is unable to use a telephone directory due to a visual or physical disability which can be confirmed by a physician, appropriate group, or agency are exempt from charges for Directory Assistance calls when requesting listing information for lines located within the Company's NPA/LATA Directory Assistance serving area for the originating line. Written confirmation must be provided to the Company for this exemption to apply. Application procedures may be obtained by calling the local business office.

This exemption is applicable exclusively to calls made by the individual certified to be visually or physically disabled from the subscriber line assigned to the subscriber who has applied for and received such Company certification, or in the case of a business employing disabled persons, from the line assigned to that individual. Usage will be monitored by the Company and is subject to review and investigation. Certification will be verified periodically. Confirmed, inappropriate use of this exemption could result in its removal.

- C. Residence subscribers who have applied for and received Company certification that either the subscriber or a person living at the subscriber's residence on a permanent basis is 65 or more years of age are exempt from Directory Assistance charges when requesting listing information for lines located within the Company's NPA/LATA Directory Assistance serving area for the originating line. Written confirmation must be provided to the Company for this exemption to apply. Application procedures may be obtained by calling the local business office.

This exemption is applicable exclusively to calls made by the individual certified to be 65 or more years of age from the residential subscriber line assigned to the subscriber who has applied for and received such Company certification. Usage will be monitored by the Company and is subject to review and investigation. Certification will be verified periodically. Confirmed, inappropriate use of this exemption could result in its removal.

A3.13.3 Rates And Charges

- A. Directory Assistance service - (maximum of two listing requests per call)
 1. Receipt of listings associated with lines located within the Local Calling Area or NPA/LATA serving area of the originating line

	Rate	USOC	
(a) Per call ¹	\$ 1.35	NA	(I)
2. Receipt of listings associated with lines located outside the NPA/LATA serving area of the originating line and within the state of Tennessee			
(a) Per call ¹	1.35	NA	(I)

Note 1: Rate change and allowance *elimination* to be implemented during normal billing cycles beginning *September 20, 2007*. (C)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.13 Directory Assistance Service (Cont'd)

A3.13.3 Rates And Charges (Cont'd)

- A. Directory Assistance service - (maximum of two listing requests per call) (Cont'd)
3. Receipt of listings associated with lines located outside the state of Tennessee

	Rate	USOC	
(a) Per call ¹	1.35	NA	(I)
B. Directory Assistance for Mobile Service Providers (MSPs)			
1. All calls to Directory Assistance			
(a) Per call	.30	NA	

Note 1: Rate change to be implemented during normal billing cycles beginning *September 20, 2007*. (C)



AT&T - Tennessee
333 Commerce St., Suite 2106
Nashville, TN 37201 1800

T: 615.214.4150
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www.att.com

July 25, 2007

Chairman Eddie Roberson
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, Tennessee

Dear Chairman Roberson:

2007283

SUBJECT: Filing to Change Directory Assistance Rates

Attached is the following tariff filing of AT&T Tennessee, issued July 25, 2007. We request that this tariff be effective August 15, 2007.

General Subscriber Services Tariff

Section A3

Thirteenth Revised Page 54.1
Fifth Revised Page 54.1.1

This filing changes AT&T Directory Assistance rates. Additional details are located in the Executive Summary. The customer notice is included with this filing. Price Regulation calculations and rate change actuals are being filed under separate proprietary cover.

We appreciate your returning a receipted copy as evidence of this tariff filing. Please call Kathy Sager at 214-4150 if you have any questions or wish to discuss.

Yours truly,

Attachment

cc: Jean Stone

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JUL 27 2007

TN REGULATORY AUTHORITY
UTILITIES DIVISION



AT&T - Tennessee
333 Commerce St., Suite 2106
Nashville, TN 37201 1800

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July 25, 2007

Director Pat Miller
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, Tennessee

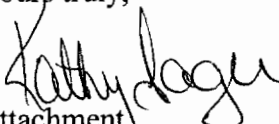
Dear Director Miller:

SUBJECT: Filing to Change Directory Assistance Rates

This filing changes AT&T Directory Assistance rates. Additional details are located in the Executive Summary.

Please call Kathy Sager at 214-4150 if you have any questions or wish to discuss.

Yours truly,


Attachment

cc: Ms. Lisa Cooper



AT&T - Tennessee
333 Commerce St., Suite 2106
Nashville, TN 37201 1800

T: 615.214.4150
F: 615.214.8867
www.att.com

July 25, 2007

Director Sara Kyle
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, Tennessee

Dear Director Kyle:

SUBJECT: Filing to Change Directory Assistance Rates

This filing changes AT&T Directory Assistance rates. Additional details are located in the Executive Summary.

Please call Kathy Sager at 214-4150 if you have any questions or wish to discuss.

Yours truly,

A handwritten signature in black ink, appearing to read "Kathy Sager".

Attachment

cc: Shirley Frierson

EXECUTIVE SUMMARY

Description of Proposed Tennessee Tariff

This General Subscriber Services Tariff filing increases the "per call" rate for Directory Assistance (DA) service for the following:

- (1) receipt of listings associated with lines located within the Local Calling Area or NPA/LATA serving area of the originating line
- (2) receipt of listings associated with lines located outside the NPA/LATA serving area of the originating line and within the state of Tennessee
- (3) receipt of listings associated with lines outside the state of Tennessee

The current per call rate for these services is \$1.14. The proposed per call rate for these DA requests will be \$1.35.

Additionally, this filing eliminates the monthly Directory Assistance call allowance. Handicapped customers or customers over age 65 are still exempted from Directory Assistance charges as described in the Tariff, Section A3.13.2.

The proposed effective date of this filing is August 15, 2007

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- C. Directory Assistance does not provide telephone numbers associated with private (non-published) listings but does furnish numbers for semi-private (non-listed) listings.

A3.13.2 Application of Rates, Exemptions and Call Allowances

- A. (DELETED)¹
- B. Subscribers who have applied for and received Company certification that either the subscriber or a person living at the subscriber's residence on a permanent basis is unable to use a telephone directory due to a visual or physical disability which can be confirmed by a physician, appropriate group, or agency are exempt from charges for Directory Assistance calls when requesting listing information for lines located within the Company's NPA/LATA Directory Assistance serving area for the originating line. Written confirmation must be provided to the Company for this exemption to apply. Application procedures may be obtained by calling the local business office.

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- C. Residence subscribers who have applied for and received Company certification that either the subscriber or a person living at the subscriber's residence on a permanent basis is 65 or more years of age are exempt from Directory Assistance charges when requesting listing information for lines located within the Company's NPA/LATA Directory Assistance serving area for the originating line. Written confirmation must be provided to the Company for this exemption to apply. Application procedures may be obtained by calling the local business office.

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A3.13.3 Rates And Charges

- A. Directory Assistance service - (maximum of two listing requests per call)
 1. Receipt of listings associated with lines located within the Local Calling Area or NPA/LATA serving area of the originating line

	Rate	USOC	
(a) Per call ¹	\$ 1.35	NA)E*
2. Receipt of listings associated with lines located outside the NPA/LATA serving area of the originating line and within the state of Tennessee			
(a) Per call ¹	1.35	NA)E*

Note 1: Rate change and allowance elimination to be implemented during normal billing cycles beginning *September 16, 2007*

BELLSOUTH
TELECOMMUNICATIONS, INC.
TENNESSEE
ISSUED: July 25, 2007
BY: President - Tennessee
Nashville, Tennessee

GENERAL SUBSCRIBER SERVICES TARIFF

Fifth Revised Page 54.1.1
Cancels Fourth Revised Page 54.1.1
EFFECTIVE: August 15, 2007

A3. BASIC LOCAL EXCHANGE SERVICE

A3.13 Directory Assistance Service (Cont'd)

A3.13.3 Rates And Charges (Cont'd)

A. Directory Assistance service - (maximum of two listing requests per call) (Cont'd)

3. Receipt of listings associated with lines located outside the
state of Tennessee

(a) Per call¹

Rate
1.35

USOC
NA

(I)

B. Directory Assistance for Mobile Service Providers (MSPs)

1. All calls to Directory Assistance

(a) Per call

.30

NA

Note 1: Rate change to be implemented during normal billing cycles beginning *September 16, 2007*.

(C)

Customer Notification—TN
Billing Changes for Directory Assistance Service

FYI Bill Message for Residence and Business Customers

Important Information Regarding Directory Assistance Billing

This information is provided as advance notification of changes scheduled for Directory Assistance service. Beginning on or after August 1, 2007, the charge for each Directory Assistance call will increase from \$1.14 to \$1.35. In addition, the current call allowance of one call per month will be eliminated. As a result of this change, every call for local Directory Assistance will be billed at the new rate.

If you have questions regarding these changes, please call your AT&T Tennessee representative. Thank you for using services from AT&T Tennessee.

Bill Insert—CLUB Account Customers

Important Information Regarding Directory Assistance Billing

This information is provided as advance notification of changes scheduled for Directory Assistance service. Beginning on or after August 1, 2007, the charge for each Directory Assistance call will increase from \$1.14 to \$1.35. In addition, the current call allowance of one call per month will be eliminated. As a result of this change, every call for local Directory Assistance will be billed at the new rate.

If you have questions regarding these changes, please call your AT&T Tennessee representative. Thank you for using services from AT&T Tennessee.

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Direct Mail Letter—EBS Customers

Dear Valued AT&T Tennessee Customer:

This information is provided as advance notification of changes scheduled for Directory Assistance service. Beginning on or after August 1, 2007, the charge for each Directory Assistance call will increase from \$1.14 to \$1.35. In addition, the current call allowance of one call per month will be eliminated. As a result of this change, every call for local Directory Assistance will be billed at the new rate.

If you have questions regarding these changes, please call your AT&T Tennessee representative. Thank you for using services from AT&T Tennessee.

Sincerely,

Your AT&T Tennessee Team

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