## TENNESSEE REGULATORY AUTHORITY

Eddie Roberson, Chairman Pat Miller, Director Sara Kyle, Director Ron Jones, Director



460 James Robertson Parkway Nashville, Tennessee 37243-0505

August 13, 2007

Lance J. M Steinhart 1720 Windward Concourse Suite 115 Alpharetta, Georgia 30005

RE: Docket No. 07-00187, Application of Touchtone Communications, Inc. for Certificate of Public Convenience and Necessity to Provide Competing Local Exchange Services in Tennessee.

Dear Mr. Steinhart:

CLEC applicants are required, by statute, to demonstrate their managerial, financial and technical abilities to provide the services for which they seek authority. To assist the Authority in its review of Touchtone Communications, Inc.'s application for Certificate of Convenience and Necessity to provide facilities-based competing local exchange telecommunications services in Tennessee, you are requested to provide the following information:

- Page 7 of the application states that "no formal complaints have been filed against Applicant or any of its *affiliates* by any state or federal agency." Exhibit E states, "Touchtone Communications, Inc. has no *affiliates*." Please clarify Touchtone's affiliate relationships.
- Does Touchtone Communications, Inc. partner with any other service providers or agents to offer local or long distance services? If so, what procedures are used to prevent unauthorized switching of a consumer's local and/or interexchange services? If you have written procedures or company guidelines, please attach copies.
- 3) Does Touchtone Communications, Inc. have a relationship with a company called ACCXX? If so, please explain the relationship.
- 4) The biography information for Gregory Glodek, Giuseppe M. Bio, and Gary Glodek provides information through the year 2002. Please provide more current information for these officers including the duties and responsibilities of their positions with Touchtone Communications, Inc.
- 5) How will Touchtone Communications, Inc. comply with Tenn. Code Ann. § 65-21-114, which requires phone calls made between two points in the same county to be toll-free?

Please provide the above information by August 24, 2007. In accordance with TRA Rules, please submit either (1) thirteen written copies of your response or (2) four written copies and an electronic version and reference docket number 07-00187 on the correspondence. If you have questions concerning this request or need additional information, please contact Lisa Foust at 615-741-2904 extension 220.

Sincerely,

Darlene Standley

Utilities Division Chief

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