

FOSTER MALISH BLAIR & COWAN, L.L.P.

Jennifer L. Washington, CP  
Paralegal

ATTORNEYS AND COUNSELORS AT LAW  
A REGISTERED LIMITED LIABILITY PARTNERSHIP  
1403 WEST SIXTH STREET  
AUSTIN, TEXAS 78703  
(512) 476-8591  
FAX: (512) 477-8657  
www.fostermalish.com

WRITER'S EMAIL:  
jennifer@fostermalish.com

January 25, 2008

Docketing Division

*Via UPS Next Day Air*

Attention: Sharla Dillon

Tennessee Regulatory Authority

filed electronically in docket office on 01/25/08

460 James Robertson Parkway

Nashville, Tennessee 37238

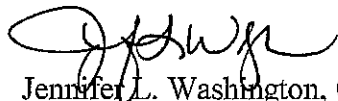
Re: Docket No. 07-00181; *Petition of Vertex Communications, Inc. to Transfer its Customer Base to dPi Teleconnect, LLC*

Dear Ms. Dillon:

Please find enclosed the original and five (5) copies of **Responses to Data Request No. 3**. Please file and return a file-marked copy to this office; a self-addressed, stamped envelope is enclosed.

Thank you for your time and assistance. If you should have any questions, please do not hesitate to call.

Very truly yours,



Jennifer L. Washington, CP  
Paralegal

Enclosures

cc: *Via Electronic Mail*

Jerry Kettles

[jerry.kettles@state.tn.us](mailto:jerry.kettles@state.tn.us)

Carlos Black

[carlos.black@state.tn.us](mailto:carlos.black@state.tn.us)

**BEFORE THE TENNESSEE REGULATORY AUTHORITY**

Petition of Vertex Communications, Inc. )      Docket No. 07-00181  
to Transfer its Customer Base to      )  
dPi Teleconnect, LLC      )

**RESPONSES TO DATA REQUEST NO. 3**

Per the request of the Tennessee Regulatory Authority ("TRA"), attached are the responses to TRA's Data Request No. 3.

Respectfully Submitted,

**FOSTER MALISH BLAIR & COWAN, LLP**



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Chris Malish  
Texas Bar No. 00791164  
cmalish@fostermalish.com  
Steven Tepera  
Texas Bar No. 24053510  
stepera@fostermalish.com  
1403 West Sixth Street  
Austin, Texas 78703  
Phone: (512) 476-8591  
Fax: (512) 477-8657

**CERTIFICATE OF SERVICE**

I hereby certify that a copy of the foregoing document was served via electronic and first-class mail on the following individual on this 15 day of January, 2008:

Jerry Kettles, Chief  
Economics Analysis & Policy Division  
Tennessee Regulatory Authority  
460 James Robertson Parkway  
Nashville, Tennessee 37243-0505  
Via e-mail: Jerry.Kettles@state.tn.us

Carlos Black, Analyst  
Economics Analysis & Policy Division  
Tennessee Regulatory Authority  
460 James Robertson Parkway  
Nashville, Tennessee 37243-0505  
Via e-mail: Carlos.Black@state.tn.us



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Chris Malish

1. Based upon the Purchase Agreement between dPi Teleconnect ("dPi") and Vertex Communications ("Vertex"), it appears that dPi plans to acquire the Tennessee certificate of convenience and necessity of Vertex. To demonstrate technical, managerial, and financial qualifications to provide facilities-based telecommunications services, provide the information required by TRA Rule 1220-4-8-.04 for dPi. Information concerning compliance with this rule can be found at <http://state.tn.us/tra/telecomfiles/clecpkg.pdf>.

RESPONSE: dPi is not purchasing the Vertex certificate of convenience and necessity. dPi intends to amend its current certificate to add additional facilities-based telecommunications services. This amendment will be filed in a separate filing to TRA in the very near future.

2. Provide a customer notification letter containing language compliant with TRA Rule 1220-4-2-.56(d)(4).

RESPONSE: See attached Exhibit A. This revised customer notification letter is being sent to TRA for pre-approval before it is being mailed to all current customers.

3. It appears that dPi has already sent a customer notification letter. Please discuss compliance with the pre-approval provision of TRA Rule 1220-4-2-.56(d)(2).

RESPONSE: See attached Exhibit A. This revised customer notification letter is being sent to TRA for pre-approval before it is being mailed to all current customers.



### NOTICE

Your current local telephone service provider is Vertex Communications, Inc. ("Vertex"). Effective thirty days from the receipt of this bill insert your phone service will be provided by dPi Teleconnect, LLC ("dPi"), as Vertex will be ceasing to provide telecommunications services and dPi has agreed to acquire its customer base. Please rest assured that there will be no change in the quality or availability of your service. You will keep your current telephone number and there will not be any type of change to the price you are currently paying for service. If rate increases are necessary in the future, dPi will provide customers a thirty (30) day written notice of any rate increase that may affect customers' service within ninety (90) days from the date of the transfer. Your choice of long distance provider will remain unchanged. If you have a preferred carrier freeze in place, that will likewise remain in place. Additionally, there will be no fees that you will incur as part of this change and you can continue to make your monthly telephone payments at your neighborhood payment location.

You may choose to select a different service provider but please note that if you do, you may incur a charge. If wish to have your service provided by another telecommunications utility, you should contact that telecommunication utility or the local telephone company within the next 30 days. If you make no selection on or before March 15, 2008, you will be transferred to dPi.

We recognize that you have a lot of different telephone companies to choose from and we appreciate your loyalty during this transition process. Vertex has enjoyed serving you and dPi is committed to the highest ideals of quality and unsurpassed customer service. As a result, if you are not satisfied with this transition, in any way, we encourage you to contact us so that we may resolve any outstanding questions you might have, at (800) 350-4009. If you have any complaints about past service with Vertex, you may also lodge such complaints with dPi at (800)-350-4009.

Once again, thank you for your patronage and patience during this transition. We know that you will appreciate all the products and high quality of service you will receive from dPi.