TENNESSEE REGULATORY AUTHORITY



460 James Robertson Parkway Nashville, Tennessee 37243-0505

May 31, 2007

Charles B. Welch, Jr., Counsel Farris Matthews Branan Bobango Hellen & Dunlap, PLC 618 Church Street, Suite 300 Nashville, TN 37219

RE: Docket 07-00143: Joint Application of Time Warner Telecom of the Mid-South LLC, Xspedius Management Co. Switched Services, LLC and Xspedius Management Co. of Chattanooga, LLC for Approval of Authorization to Transfer Assets and to Cancel Certificates of Public Convenience and Necessity

Dear Mr. Welch:

In order to fully analyze the above-referenced application, the Tennessee Regulatory Authority ("TRA or Authority") requires additional information. Please provide the information requested below by June 7, 2007, and refer to this correspondence as Data Request No. 1 in the response.

- 1. Have the applicants filed a similar application with the FCC or other federal agency? If so, list any action taken and the associated docket number. If a schedule to complete the review of your application has been established by any federal agency, provide such with your response.
- 2. As required by FCC Rules in CC Docket No. 00-257, provide a copy of the self-certification letter filed with the FCC.
- 3. Provide the number of customers that Time Warner Telecom of the Mid-South LLC ("TWT-MS"), Xspedius Management Co. Switched Servcies, LLC and Xspedius Management Co. of Chattanooga, LLC (jointly "Xspedius") currently have in Tennessee.
- 4. Will all Xspedius customers in Tennessee be transferred to TWT-MS?
- 5. Provide a customer notice letter that includes language required by TRA Rule 1220-4-2-.56(2)(d)(4). (see attachment).

If you have any questions or need further assistance, please call Carlos Black at 615-741-2904, ext. 196 or e-mail him at <u>Carlos.Black@state.tn.us</u>. Please respond by sending the original and 13 copies either by U.S. Mail or express mail. Alternatively, you may send the original and four (4) copies along with an electronic file to:

Ms. Sharla Dillon, Docket Room Manager Tennessee Regulatory Authority 460 James Robertson Parkway Nashville, TN 37243-0505 Sharla.dillon@state.tn.us

Sincerely,

Jerry Kettles, Chief

Economic Analysis & Policy Division

cc: Rochelle Jones Carolyn M. Ridley

Requirements for a Valid Tennessee Customer Notification Letter

When a customer base is transferred between 2 or more telecommunications providers, the providers must give sufficient notice to the customers and obtain their approval. The TRA will deem that the notice and approval requirements have been met if the letter complies with TRA Rule 1220-4-2-.56(2)(d)

The letter must:

Be pre-approved by the TRA

Be mailed by the current telecommunications provider (not the acquiring provider) with the logo or name of the current provider displayed on the exterior envelope, and the logo or name of both the current and acquiring provider on the letterhead.

Describe the customer transfer and explain that the customer's local or long distance service will be transferred to the acquiring service provider by a certain date specified in the notification letter, unless the customer selects a different provider

Be mailed no less than thirty (30) days prior to the actual customer transfer (although the TRA may waive this requirement for good cause shown)

Inform customers that the acquiring provider agrees to pay any fees charged to the customer for changing the service to the acquiring provider

Inform customers that, for up to ninety (90) days from the date of the transfer of customers, the acquiring provider agrees to provide the customers a thirty (30) day written notice of any rate increase that may affect their service.