

# TENNESSEE REGULATORY AUTHORITY

Sara Kyle, Chairman  
Eddie Roberson, Director  
Pat Miller, Director  
Ron Jones, Director




2007 JUN 12 P.M. 460 James Robertson Parkway  
Nashville, Tennessee 37243-0505

T.R.A. DOCKET ROOM

June 12, 2007

## **MEMORANDUM**

To: Docket File

From: Carsie D. Mundy   
Chief-Consumer Services Division

Subject: *Petition of Atmos Energy Corporation for Approval of Adjustment of its  
Rates and Revised Tariff*  
Docket No. 07-00105

Attached are two (2) complaints received by the Consumer Services Division voicing opinions regarding Atmos Energy Corporation's petition.

Copy To: Parties of Record

Attachments: 2

**From:** Nobody <nobody@ag03uw21.state.tn.us>  
**To:** <ConsumerComplaint.TRA@state.tn.us>  
**Date:** 05/07/2007 4:48 PM  
**Subject:** Consumer Complaint Questionnaire

Below is the result of your feedback form. It was submitted by  
( ) on Monday, May 07, 2007 at 16:29:43

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next: /www/wwwroot/tra/response.htm

01\_whole: Jimmy M. Jones

02\_streetaddress: 514 east Main street

03\_City: Union City

04\_State: Tenn.

05\_ZIP: 38261

06\_County: Obion

07\_Home\_Telephone: 731-885-4874

08\_Work\_Telephone: 731-885-9153

09\_email: jjmoserandjones@ken-tennwireless.com

10\_Contact\_time: around 9AM at work number

13\_complaint\_company: AtmosEnergyCorporation

14\_contacted\_util: yes

15\_complaint\_descript: Please check their record of charges. They have been before both the Union City Council and before a group citizen meeting. The results would be classified as no one was happy or satisfied with the explanation given.

Please make them live within their means as do all other corporations.

Remember they have a monopoly.

THANKS

Jimmy M. Jones

RECEIVED  
CONSUMER SERVICES DIVISION  
MAY 08 2007  
TN REGULATORY AUTHORITY

**TENNESSEE REGULATORY AUTHORITY  
CONSUMER SERVICES DIVISION COMPLAINT**

COMPLAINANT: Chris Kobeck

CALLED IN BY: Self

ADDRESS: 3026 Miles Dr.  
Murfreesboro, TN 37129

COUNTY: Rutherford

TELEPHONE NO.: 615-849-3531

CONTACT NO.: 615-849-3531

COMPANY: Atmos

COMPLAINT: Mr. Kobeck objects to the proposed rate increase by Atmos. He states that Atmos is the most expensive utility which serves him.

CONTACTED:

INVESTIGATOR:

RECEIVED BY: Mary S. Kraycirik

REFERRED BY: