

TENNESSEE REGULATORY AUTHORITY

Sara Kyle, Chairman
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2007 MAY 01 PM 2:16
460 James Robertson Parkway
Nashville, Tennessee 37243-0505

T.R.A. DOCKET ROOM

April 30, 2007

Andrew O. Isar
Miller Isar, Inc.
7901 Skansie Avenue
Suite 240
Gig Harbor, WA 98335

RE: Docket No. 07-00094, *Application of Consumer Telcom, Inc. for Certificate to Resell Telecommunications Services in Tennessee.*


Dear Mr. Isar:

The Tennessee Regulatory Authority is in receipt of the above application. In order to continue processing the application, please provide the following information:

- 1) A list of complaints filed with any state regulatory agency in states where Consumer Telcom, Inc. is conducting business along with a brief description of the nature of the complaint and how it was resolved. Also, include this information for any FCC complaints against Consumer Telcom, Inc.
- 2) The application indicates Consumer Telcom, Inc. plans to market its services using in-house telemarketing staff. Is Consumer Telcom, Inc. aware of Tenn. Code Ann. § 65-4-404 prohibiting telephone solicitations to persons objecting to such calls? Will Consumer Telcom, Inc. comply with Tenn. Code Ann. § 65-4-405(d)(1) as well as § 65-4-404?
- 3) Will Consumer Telcom, Inc. be utilizing the local telephone company's billing system or billing customers directly? If Consumer Telcom, Inc. will be billing customers directly, please provide a sample bill.
- 4) Please provide further information regarding the technical and managerial qualifications of Consumer Telcom, Inc. Provide a list of key technical and managerial personnel and a description of their education and previous telecommunications experience. Also, describe what the day-to-day duties/responsibilities of these employees will be in regard to Consumer Telcom, Inc.'s Tennessee operations.

It is requested that this information be provided no later than 2:00 pm on May 11, 2007 and that you reference Docket Number 07-00094 on the response. In accordance with TRA rules submit either (1) thirteen written copies of your response or (2) four written copies and an electronic version. Should you have questions regarding this request, please contact Lisa Foust at 615-741-2904 extension 220.

Sincerely,

 For Darlene Standley

Darlene Standley
Utilities Division Chief