

Carlos Black - RE: Matrix/Trinsic, TRA Docket No. 07-00092 - Customer notice waiver request

From: <RICHARD.CAMERON@LW.com>
To: <jerry.kettles@state.tn.us>, <carlos.black@state.tn.us>
Date: 5/4/2007 1:11 PM
Subject: RE: Matrix/Trinsic, TRA Docket No. 07-00092 - Customer notice waiver request
CC: <Matthew.Brill@lw.com>, <RICHARD.CAMERON@LW.com>

Just to clarify, Trinsic sent the notices to customers on or about Monday, April 30, so we are also requesting a waiver of the preapproval requirement of Section 1220-4-2-.56(2)(d)(2).

Many thanks,
--Rich C.

From: Cameron, Richard (DC)
Sent: Friday, May 04, 2007 12:31 PM
To: 'jerry.kettles@state.tn.us'; 'carlos.black@state.tn.us'
Cc: Brill, Matthew (DC)
Subject: Matrix/Trinsic, TRA Docket No. 07-00092 - Customer notice waiver request

Jerry and Carlos,

Thank you both for discussing our application in the above-referenced docket with me. After reviewing Tenn. Comp. R. & Regs. Sec. 1220-4-2-.56(2)(d) and consulting with Matrix, Trinsic, and Touch 1, I believe that our waiver request can be confined to Section 1220-4-2-.56(2)(d)(2) in the following two respects:

1. We would request a waiver of the requirement for the current provider's logo to appear on the envelope. The notices were sent out tri-folded, without envelopes at all. The current provider name and logo was on the letterhead of the notice itself.
2. We would request a waiver of the requirement to send the notices first class. The notices were sent as presorted standard mail, which the post office designates as one class below "first."

I have requested from the company an image of the actual notice that was sent, and will forward it when I receive it. In the meantime, I will also contact Christina Rhodes to request an expedited transcript from the hearing in TRA Docket No. 07-00003.

Thanks again, and please let me know if you have any questions.

--Rich Cameron

Richard R. Cameron

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