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April 18, 2007

**VIA OVERNIGHT MAIL**

Sharla Dillon, Docket Manager  
Tennessee Regulatory Authority  
460 James Robertson Parkway  
Nashville, TN 37243-0505


Dear Ms. Dillon:

On behalf of Trinsic Communications, Inc., Touch 1 Communications, Inc., and any successor in interest of either, including a Chapter 7 bankruptcy trustee (collectively, "Trinsic"), and Matrix Telecom, Inc. ("Matrix") (and, together with Trinsic, the "Petitioners"), we filed a Joint Petition (Docket No. 07-00092) on April 11, 2007, seeking the Authority's expedited approval, to the extent necessary, to transfer control of Trinsic's assets used to provide local and long distance telecommunications services to Matrix.

Please find enclosed the customer notification letter that the Petitioners will provide to Trinsic's customers at least thirty days before completing of the transaction described above, as required by FCC and TRA rules.

Please stamp and return to me in the enclosed envelope the copy of this letter provided for that purpose. Should you have any questions regarding this filing, please do not hesitate to contact us.

Very truly yours,



Matthew A. Brill  
Richard R. Cameron  
Attorneys for Matrix Telecom, Inc.

Enclosure

**An Important Notice from Trinsic Communications, Touch 1 Communications, and Matrix Business Technologies About Your Local and Long Distance Telephone Service**

Dear Valued Customer:

Trinsic Communications, Inc. and Touch 1 Communications, Inc. (collectively, "Trinsic") are pleased to announce that Matrix Telecom, Inc. d/b/a Matrix Business Technologies ("Matrix") is purchasing their local, long distance, international, and data communications service business. The anticipated date for the transfer of these services to Matrix is June 4, 2007, or as soon thereafter as Trinsic and Matrix obtain the necessary regulatory approvals. Upon completion of the transfer, while Matrix will become your new service provider, you will continue to receive the same Trinsic service you enjoy today. Matrix is working closely with Trinsic to ensure that the transfer of control goes smoothly and without service interruption to any customers. Your local telephone number(s) will NOT change as a result of the transfer.

Matrix is a leading provider of competitive telecommunications services including voice, data, and Internet services. Over the past 15 years, Matrix has built a solid reputation as a trusted communications partner dedicated to providing the latest technology solutions. As a Matrix customer, you will continue to receive all of the same features, services, rates, terms and conditions of service that you enjoy today. Notice of any future changes in rates, terms and conditions of service will be provided to you by mail or in your bill, or otherwise as provided in your service contract, if you have one. In addition to complying with any requirements of your service contract, Matrix will provide you with at least 30 days' written notice of any rate increase implemented within 90 days of completion of the sale from Trinsic to Matrix. Matrix looks forward to serving all of your communications needs.

As always, you may choose another carrier for your telephone service at any time provided another service provider is available, and subject to the terms of your service contract, if you have one. Unless you choose another carrier before the transfer date, you will automatically become a Matrix customer for any services you currently receive from Trinsic upon completion of the transfer. You do not need to take any action to be transferred to Matrix. Matrix will pay any carrier change charges associated with the transfer of your account to it. If you have placed a "freeze" on Trinsic's local or long distance services to prevent their unauthorized transfer to another carrier, it will be lifted when your Trinsic services are transferred to Matrix. At your request, Matrix can re-establish freeze protection for you after the transfer. There will be no change to the provider of any service you receive from a carrier other than Trinsic as a result of the transfer.

It has been Trinsic's pleasure to provide you with quality local, long distance, international and data communications services and we emphasize that you will also be treated as a valued customer of Matrix. The changes described above are subject to federal and state approval of the sale. Until the actual transfer date, Trinsic will continue to be responsible for all customer service and billing issues. You should contact Trinsic with any complaints or other customer services inquiries you may have prior to the transfer. After the transfer date, you should refer your questions and complaints to Matrix.

We appreciate your understanding and support during this transition period. Should you have any questions regarding your service, you can always contact your Trinsic service representative at 877-987-4674. For questions regarding Matrix or the services it offers, please call 888-411-0111.