

TENNESSEE REGULATORY AUTHORITY



Sara Kyle, Chairman
Eddie Roberson, Director
Pat Miller, Director
Ron Jones, Director

460 James Robertson Parkway
Nashville, Tennessee 37243-0505

February 26, 2007

Mark Grant
911 Public Safety Communications Manager
425 West Market
Dyersburg, Tennessee 38024

RE: Request for Assignment of 311 Dialing from the City of Dyersburg (Docket No. 07-00045).

Dear Mr. Grant:

To assist the Authority in its review of the request to assign 311 service to the City of Dyersburg, please provide the following information:

1. How much of the general fund has been budgeted for implementation of 311 for the City of Dyersburg? Has the budgeted amount been approved by the City of Dyersburg for implementation of 311? Please attach a copy of the approved budget which includes the implementation of 311.
2. Does the City of Dyersburg presently have a seven (7) digit number available to consumers to gain access to non-emergency police, fire and medical services?
3. Are the ten employees to staff the call center employed by the City of Dyersburg currently or ten employees you will be hiring prior to July 2008?
4. Is there a plan in place to make sure that non-emergency calls will be diverted from 911 to 311? Please provide a copy of that plan.
5. When will Phase II be implemented?
6. Please describe the expected coverage area for the City of Dyersburg and how calls will be serviced if received from a resident outside the City of Dyersburg that is within the same BellSouth Central Office.

It is requested that this information be provided no later than Friday, March 2, 2007 and that you reference Docket No. 07-00045 on the response. In accordance with TRA rules submit either thirteen (13) written copies of your response or four (4) written copies and an electronic version. Should you have any questions regarding this request, please contact Patsy Fulton at 615-741-2904 ext. 193.

Sincerely,

Darlene Standley, Chief
Utilities Division