

# TENNESSEE REGULATORY AUTHORITY



Sara Kyle, Chairman  
Eddie Roberson, Director  
Pat Miller, Director  
Ron Jones, Director

460 James Robertson Parkway  
Nashville, Tennessee 37243-0505

February 7, 2007

Monica Borne Haab  
Nowalsky, Bronston & Gothard  
3500 North Causeway Boulevard  
Suite 1442  
Metairie, Louisiana 70002

RE: Docket No. 07-00036, *Application of Telecom Management, Inc. d/b/a Pioneer Telephone for Authority to Provide Resold Local Exchange Service in Tennessee.*

Dear Ms. Borne:

The above referenced application has been received by the Tennessee Regulatory Authority. In order to complete our review of this application, we are in need of additional information. Please provide the following:

1. A copy of Telecom Management, Inc. d/b/a Pioneer Telephone's certificate of authority from the Secretary of State in Tennessee. Exhibit A contained only the application to the Secretary of State, not the actual certificate to transact business in Tennessee.
2. Provide the name, business address and a chronological summary of the employment history and business experience of each principal officer of the company and any other person in a position to exercise control over or direction of the company. Detail all specific managerial and technical experience of each position.
3. Describe the corporate structure of the applicant, including the identity of any parent or subsidiary of the applicant.
4. Provide a certificate of good standing from the state in which the applicant was incorporated.
5. Provide a list of complaints filed against applicant in any state in which it is doing business or filed with any federal agency. Identify the nature of the complaint and how the complaint was resolved.
6. Is Telecom Management, Inc. d/b/a Pioneer aware of the local calling areas in your proposed service area? Describe the method that will be used to insure that customers are not billed toll charges for a call made to any other resident/business within the same county.
7. Will Telecom Management, Inc. d/b/a Pioneer Telephone's customers have access to 911 and E911 emergency service, be included in white page directory listings, be provided directory assistance, have access to the Tennessee Relay Center, be provided free blocking for 900/976 calls, and be offered Lifeline and Link Up upon meeting qualifications?

This information should be provided before 2:00 pm on February 20, 2007. In accordance with TRA rules, please submit either (1) thirteen written copies of your response or (2) four written copies and an electronic version and reference the docket number 07-00036. If you have questions concerning this request or need additional information, please contact Lisa Foust at 615-741-2904 extension 220.

Sincerely,

A handwritten signature in cursive script that reads "Darlene Standley".

Darlene Standley  
Utilities Division Chief