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MEMORANDUM TO DOCKET FILE

DATE: March 7, 2007

FROM: Patsy Fulton

SUBJECT: Docket File No. 07-00008

RE: E-mails and conversations with Ms. Cheyenne Overton

Attached is an e-mail from Ms. Cheyenne Overton that was forwarded to me this morning via electronic mail concerning the requested Certificate of Public Convenience and Necessity ("CCN") in Docket No. 07-00008. Please refer to e-mails between Ms. Overton and Mr. Cox of Integrated Resource Management, Inc. and to Authority Staff expressing Ms. Overton's concern over the location of the treatment system being installed in the Ashley Meadows Subdivision. According to the attached e-mail from Ms. Overton dated March 7, 2007, Mr. Cox and Mr. King have satisfactorily addressed her concerns regarding the location of the treatment system.

From: <Cheyenne_Overton@teamhealth.com>
To: <Patsy.Fulton@state.tn.us>
Date: 3/7/2007 9:40:56 AM
Subject: Ashley Meadows Subdivision

Ms. Fulton,

I spoke with Mr. Cox of IRM on the morning of March 6th, 2007 and he stated that he had spoken with Mr. King before he called me and that Mr. King stated that lot #34 (the lot next to my home) will not be used as part of the sewer system currently or in the future. Also, Mr. Cox gave me Mr. King's phone number and I called Mr. King at 11:21am to discuss and verify that lot #34 will never be used as part of the sewer system. Mr. King stated that he had spoken to Mr. Cox and they did not need lot #34 for the sewer system so it will be sold along with rest of the vacant lots as home sites once the sewer system is installed. I have copied Mr. Cox on this email in case he wants to add anything concerning his conversation with Mr. King or object to anything that I stated that he and Mr. King discussed.

Thanks,
Cheyenne Overton

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CC: <envsoilconsulting@charter.net>

MEMORANDUM TO DOCKET FILE

DATE: March 5, 2007

FROM: Patsy Fulton

SUBJECT: Docket No. 07-00008

RE: Phone Conversation with Ms. Cheyenne Overton

I called Ms. Overton today pursuant to an e-mail received by me this morning stating that she had seen the notice of the Hearing scheduled for March 12, 2007 for this Docket. She indicated that she was expecting a callback from me to let her know how to proceed in this Docket. I apologized that I had not called back; however, I thought we had covered everything in our previous conversation. I explained that I had made sure her e-mail to Mr. Cox, copied to the Authority, was filed in the Docket file as we discussed. I further explained that I had seen the response that Mr. Cox had sent to her with a copy to the Authority. I had not received anything further from her so I thought she was satisfied with the response or would perhaps be at the hearing. She stated that she had responded to his letter; however, she had not copied the Authority. She also stated that he had responded back to her. She forwarded both e-mails to me which are attached.

From: <Cheyenne_Overton@teamhealth.com>
To: <Patsy.Fulton@state.tn.us>
Date: 3/5/2007 9:26:54 AM
Subject: Fw: Ashley Meadows

Here is Mr. Cox's reply. He did not answer any of my questions but did state he would be willing to meet with me.

Thanks,
Cheyenne

Cheyenne Overton
Team Health Anesthesia Mgmt Services
Team Health Radiology
1431 Centerpoint Boulevard, Suite 100
Knoxville, TN 37932
Phone: (865) 985-7187
Fax: (865) 560-7308
----- Forwarded by Cheyenne Overton/CORP/TeamHealth on 03/05/2007 10:24 AM

"Jeffrey Cox"
<envsoilconsultin
g@charter.net>
02/27/2007 09:31
PM
To
<Cheyenne_Overton@teamhealth.com>
cc
Subject
Ashley Meadows

Dear Ms. Overton:

I appreciate the concerns you stated in your email dated February 23, 2007. The property you refer to is currently owned by the developers, Joe King and Mr. Tipton of Shore Builders, Inc. I encourage you to take some time out of your schedule to visit with me in person so I can take you to some subdivisions where we provide services. During this time, I can explain to you, in detail, the actual system being installed in your neighborhood.

We are and continually strive to be a good corporate citizen and neighbor. Please let me know a date and time that would be convenient for your

schedule so I can address your concerns personally and also show you our current systems. I look forward to hearing from you soon.

Thank you, Jeffrey Cox
865-674-0828

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Patsy Fulton - Fw: Response to your questions

From: <Cheyenne_Overton@teamhealth.com>
To: <Patsy.Fulton@state.tn.us>
Date: 3/5/2007 9:25 AM
Subject: Fw: Response to your questions

Here is my response to Mr. Cox's email. I will send you his response to me as well.

Thanks,
Cheyenne

Cheyenne Overton
Team Health Anesthesia Mgmt Services
Team Health Radiology
1431 Centerpoint Boulevard, Suite 100
Knoxville, TN 37932
Phone: (865) 985-7187
Fax: (865) 560-7308
----- Forwarded by Cheyenne Overton/CORP/TeamHealth on 03/05/2007 10:23 AM

Cheyenne	
Overton/CORP/Team	
Health	To
	envsoilconsulting@charter.net
02/23/2007 09:57	cc
AM	
	Subject
	Fw: Response to your questions

I tried sending my response to your jwcox@irmutility.com address but it came back twice.

Mr. Cox,

Thanks for your response. My only question still is that you did not state that lot 34 will never be used. You stated it is not included in the plan for the system at this time. I have to know that lot 34 will never be used as part of the utility. I hope you can truly understand my feelings. It is going to hurt my resale value of my home and no matter what quanics states I still feel there is going to be some smell from the drip system. I can't see how there would not be some. I feel that it will restrict me as a homeowner on what I could do in my own yard. I would not feel comfortable planting a garden on the left side of my home which is the side closest to lot 34 knowing that sewage was being absorbed in the ground. I know Mr. Tipton owns the lot next to my home - well that is what the tax records state. Would lot 34 be able to house the individual home system that you are proposing and then connect to the larger system? If so, Mr. Tipton can sale that lot to a homeowner. If it will not be able to house the individual system I would be glad to speak to him to see if I could purchase the lot so he is not out any money. I hope Mr. King that currently owns all of the space in question can understand my concerns as well. If he is willing to house the whole system (including any future growth) within the area currently proposed on the map you sent me I think I'm fine with that. I hope he plans on trying to hide it by trees. I did go on the Quanics website the other day and see pictures of the systems. From the photos is shows that the tanks will be visible above ground. I am not sure if that was just to show people what the system looks like or if it is buried under ground. Can you answer that question? I do appreciate you taking the time to address all of my questions.

Thanks,
Cheyenne Overton

jwcox@irmutility.
com

02/22/2007 08:04
PM

To
Cheyenne_Overton@teamhealth.com
cc

Subject
Response to yor questions

Ms. Overton,

Attached is a file with your answers. A hard copy has been sent by U.S. Mail.

(See attached file: [thankyou-jeffrey.html](#))(See attached file: [Answers for Ms. Overton.pdf](#))

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From: <Cheyenne_Overton@teamhealth.com>
To: "Patsy Fulton" <Patsy.Fulton@state.tn.us>
Date: 3/5/2007 9:07:09 AM
Subject: Re: Ashley Meadows Subdivision - Blount County, TN - Docket #07-00008

Ms. Fulton,

You stated you were going to get back with me concerning what I needed to do and so far I have not heard from you. I noticed today that a hearing has been scheduled for next Monday. That does not give our current neighbors enough time to meet and discuss this issue. I don't understand how one person can make all of these changes to our neighborhood without having the majority approval of the neighbors - especially since our neighborhood has restrictions. I need to know where I can get the form to file for an extension for the hearing date. Also, I need to know how to file a petition to intervene.

Thanks,
Cheyenne

Cheyenne Overton
Team Health Anesthesia Mgmt Services
Team Health Radiology
1431 Centerpoint Boulevard, Suite 100
Knoxville, TN 37932
Phone: (865) 985-7187
Fax: (865) 560-7308

"Patsy Fulton"
<Patsy.Fulton@state.tn.us>
02/20/2007 03:54 PM
To
<Cheyenne_Overton@teamhealth.com>
cc
Subject
Re: Ashley Meadows Subdivision -
Blount County, TN - Docket
#07-00008

MEMORANDUM TO DOCKET FILE

DATE: February 20, 2007

FROM: Patsy Fulton

SUBJECT: Docket No. 07-00008

RE: Phone Conversation with Ms. Cheyenne Overton

I received a copy of an e-mail on February 20, 2007 from Ms. Overton sent to Mr. Jeffrey Cox on February 19, 2007 concerning a wastewater treatment center being located in close proximity to her home. I also received a voice mail from her requesting that I call her. I could not understand the phone number on the voice mail so I sent her an e-mail requesting her to please call me back. Ms. Overton explained her situation to me and I indicated to her that the soil approvals would come from the Tennessee Department of Environment and Conservation ("TDEC"). She also expressed to me that the bylaws of her subdivision had restrictions and that a wastewater treatment center being installed next to her home would violate these restrictions. She stated that she had called the City Planning Commission and they suggested she call the TRA. I then explained that the TRA would be holding a Public Hearing for the approval of a Certificate of Public Convenience and Necessity ("CCN") and that she would be welcomed to appear and make public comment. I also told her that I would have to file a copy of the e-mail she had copied me to this docket file (07-00008). She indicated that it would be ok to go ahead and file it.

Patsy Fulton - Re: Ashley Meadows Subdivision - Blount County, TN - Docket

From: Patsy Fulton
To: Cheyenne_Overton@teamhealth.com
Date: 2/20/2007 2:52 PM
Subject: Re: Ashley Meadows Subdivision - Blount County, TN - Docket #07-00008

Ms. Overton:

Please call me. I was not here yesterday and I couldn't understand your phone number on your voice

Thanks, Patsy

Patsy Fulton
Utility Rate Specialist
Tennessee Regulatory Authority
615-741-2904 ext. 193
615-741-2336 (fax)
patsy.fulton@state.tn.us

>>> <Cheyenne_Overton@teamhealth.com> 2/19/2007 5:02 PM >>>

Mr. Cox,

I have a few questions in reference to the proposed sewer system. First of all I don't understand if the current empty lots need this in order to build why do they not place the system in that area. Is there a good reason why this system can not be placed in that area? I was told by my neighbors that the lot next to my home will not perk. So, if it does not perk and the empty lots do not perk why not place it in the area that needs the system? It looks like they should be willing to make a sacrifice since they are the property owners that need the system and not me. When I bought my home last year nothing was disclosed to me in writing by the seller that this was going to be placed next to my home even though this was already in the works before I purchased my home - I did not find out until later when I googled my subdivision name - what a surprise I found. Can you please tell me about the system you are proposing and where the exhaust pipe will be placed. Also, our subdivision regulations states nothing in reference to having a sewer system like yours in our neighborhood. It states only (1) single-family residence may be constructed one each lot. Have you spoken to all of the current homeowners of the neighborhood to get this approved? The current subdivision regulations run for a period of ten (10) years and shall automatically renew unless a document signed by two-thirds of the owners is recorded. The current regulations was signed on September 15, 2000. My former employer is a Geologist for a company in the Knoxville area and I am forwarding him your proposed plan for him to review. Also, my cousins take soil samples in the general area and have stated to me that there are several neighborhood sewer system on their route and when it rains the smell is awful. They were not sure when these systems were

installed but warned me of the awful smell after a rain. How do you propose to eliminate this? You are proposing to place this system between two homes and also located behind this lot is acres that they are use to grow crops. How is your system going to affect us?I hope you can understand my concern for my resale value. I look forward to your response.

Thanks,
Cheyenne Overton

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