

**TENNESSEE REGULATORY AUTHORITY**  
**RECEIVED**



2007 JUL 31 PM 2:53

T.R.A. DOCKET ROOM

**Eddie Roberson**, Chairman  
**Pat Miller**, Director  
**Sara Kyle**, Director  
**Ron Jones**, Director

460 James Robertson Parkway  
Nashville, Tennessee 37243-0505

July 31, 2007

**MEMORANDUM**

To: Docket File

From: Carsie D. Mundy *CDM*  
Chief-Consumer Services Division

Subject: *Petition of Lynnwood Utility Corporation to Change and Increase Rates and Charges*  
Docket No. 07-00007

Attached are twenty-four (24) complaints received by the Consumer Services Division voicing opinions regarding Lynnwood Utility Corporation's petition.

Copy To: Mr. Donald L. Scholes  
Mr. Ryan McGehee

Attachments: 24

**From:** Nobody <nobody@ag03uw21.state.tn.us>  
**To:** <ConsumerComplaint.TRA@state.tn.us>  
**Date:** 7/7/2007 10:00 PM  
**Subject:** Consumer Complaint Questionnaire

Below is the result of your feedback form. It was submitted by  
( ) on Saturday, July 07, 2007 at 21:40:31

---

next: /www/wwwroot/tra/response.htm

01\_whole: Tiffany Foss

02\_streetaddress: 500 Arbor Drive

03\_City: Franklin

04\_State: TN

05\_ZIP: 37069

07\_Home\_Telephone: 615-595-4968

08\_Work\_Telephone: n/a

09\_email: fosshouse@bellsouth.net

10\_Contact\_time: daytime

13\_complaint\_company: Lynwood Utility

14\_contacted\_util: No

15\_complaint\_descript: Lynwood Utility is proposing a 30% increase in their service fees. Cottonwood residents are highly opposed to this dramatic increase. It is out of line for an increase of that magnitude. Thank you for your concern regarding this manner.

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RECEIVED  
CONSUMER SERVICES DIVISION  
JUL 09 2007  
TN REGULATORY AUTHORITY

**From:** Nobody <nobody@ag03uw21.state.tn.us>  
**To:** <ConsumerComplaint.TRA@state.tn.us>  
**Date:** 7/9/2007 10:26 AM  
**Subject:** Consumer Complaint Questionnaire

Below is the result of your feedback form. It was submitted by  
( ) on Monday, July 09, 2007 at 10:07:15

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next: /www/wwwroot/tra/response.htm

01\_whole: Larry Banner

02\_streetaddress: 131 Cottonwood Circle

03\_City: Franklin

04\_State: TN

05\_ZIP: 37069

06\_County: Williamson

09\_email: larrybanner@comcast.net

13\_complaint\_company: Lynnwood Utilities

14\_contacted\_util: yes

15\_complaint\_descript: I oppose the 30% sewer rate increase proposed by Lynnwood Utility. It is not commensurate with rates charged by similar sized utilities.

---

RECEIVED  
CONSUMER SERVICES DIVISION  
JUL 09 2007  
TN REGULATORY AUTHORITY

**From:** Nobody <nobody@ag03uw21.state.tn.us>  
**To:** <ConsumerComplaint.TRA@state.tn.us>  
**Date:** 7/6/2007 5:38 PM  
**Subject:** Consumer Complaint Questionnaire

Below is the result of your feedback form. It was submitted by  
( ) on Friday, July 06, 2007 at 17:19:23

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next: /www/wwwroot/tra/response.htm

01\_whole: JoAnne Martin

02\_streetaddress: 306 Cypress Ct

03\_City: Franklin

04\_State: TN

05\_ZIP: 37069

07\_Home\_Telephone: 615-790-0316

09\_email: jomart@comcast.net

13\_complaint\_company: Lynnwood Utility

14\_contacted\_util: No

15\_complaint\_descript: I am complaining against a 30% rate increase request by Lynnwood Utility. They are owned by people who are profiting by the building and selling of new homes. They use the sewer system which was originally intended for our little neighbor hood to facilitate this new construction. The new homes are much bigger with larger lawns but our rates keep going up to help with the expansion and improvement of the sewer system. Meanwhile we endure the smell and pollution of the utility which is very close to our homes and the Harpeth River. The cost should be absorbed by the hook-up fees for all the new homes. Or, better yet, they should build a sewer system in their own neighborhoods.

---

RECEIVED  
CONSUMER SERVICES DIVISION  
JUL 09 2007  
TN REGULATORY AUTHORITY

**From:** Nobody <nobody@ag03uw21.state.tn.us>  
**To:** <ConsumerComplaint.TRA@state.tn.us>  
**Date:** 7/8/2007 6:38 PM  
**Subject:** Consumer Complaint Questionnaire

Below is the result of your feedback form. It was submitted by  
( ) on Sunday, July 08, 2007 at 18:19:03

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next: /www/wwwroot/tra/response.htm

01\_whole: Timothy Donegan

02\_streetaddress: 1404 Glade Ct.

03\_City: Franklin

04\_State: TN

05\_ZIP: 37069

06\_County: Williamson

07\_Home\_Telephone: 615-599-5286

08\_Work\_Telephone: 615-715-4321

09\_email: joni.donegan@comcast.net

10\_Contact\_time: Evening

13\_complaint\_company: Lynwood Sewer District

14\_contacted\_util: No

15\_complaint\_descript: Cottonwood has paid their fair share of the expansion of the utility district. The new area the district is providing service to should pay their fair share.

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RECEIVED  
CONSUMER SERVICES DIVISION  
JUL 09 2007  
TN REGULATORY AUTHORITY

**From:** Nobody <nobody@ag03uw21.state.tn.us>  
**To:** <ConsumerComplaint.TRA@state.tn.us>  
**Date:** 7/7/2007 8:47 PM  
**Subject:** Consumer Complaint Questionnaire

Below is the result of your feedback form. It was submitted by  
( ) on Saturday, July 07, 2007 at 20:27:49

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**RECEIVED**  
**CONSUMER SERVICES DIVISION**

**JUL 09 2007**

**TN REGULATORY AUTHORITY**

next: /www/wwwroot/tra/response.htm

01\_whole: Tamara Boyer

02\_streetaddress: 141 Cottonwood Dr.

03\_City: Franklin

04\_State: TN

05\_ZIP: 37069

06\_County: Williamson

07\_Home\_Telephone: 615-794-7860

08\_Work\_Telephone: 615-585-4237

09\_email: tmybyr@aol.com

10\_Contact\_time: day

13\_complaint\_company: Sewer rates

14\_contacted\_util: No

15\_complaint\_descript: I cannot imagine why you would need to raise the sewer rates by 30%. That is completely unreasonable. Rate increases should be within reason. If all of my monthly expenses went up 30% overnight I would have to declare bankruptcy!!!!

---

**From:** Nobody <nobody@ag03uw21.state.tn.us>  
**To:** <ConsumerComplaint.TRA@state.tn.us>  
**Date:** 7/10/2007 4:46 PM  
**Subject:** Consumer Complaint Questionnaire

Below is the result of your feedback form. It was submitted by  
( ) on Tuesday, July 10, 2007 at 16:26:51

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next: /www/wwwroot/tra/response.htm

01\_whole: Sam Howard

02\_streetaddress: 112 Riverwood Drive

03\_City: Franklin

04\_State: TN

05\_ZIP: 37069

06\_County: Williamson

07\_Home\_Telephone: 6152895237

08\_Work\_Telephone: 6152895237

09\_email: samhoward10@gmail.com

10\_Contact\_time: any

13\_complaint\_company: Lynnwood Sewer Utility

14\_contacted\_util: yes

15\_complaint\_descript: My wife and I are newly weds and the utility is proposing an unnecessary rate increase which will cause us to live in a manner that could potentially have us foreclosed on our house. We currently live month to month and any increase in our bills is dangerous. Please stop this rate increase.

---

RECEIVED  
CONSUMER SERVICES DIVISION  
JUL 11 2007  
TN REGULATORY AUTHORITY

**From:** Nobody <nobody@ag03uw21.state.tn.us>  
**To:** <ConsumerComplaint.TRA@state.tn.us>  
**Date:** 7/12/2007 8:12 PM  
**Subject:** Consumer Complaint Questionnaire

RECEIVED  
CONSUMER SERVICES DIVISION  
JUL 13 2007  
TN REGULATORY AUTHORITY

Below is the result of your feedback form. It was submitted by  
( ) on Thursday, July 12, 2007 at 19:52:56

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next: /www/wwwroot/tra/response.htm

01\_whole: Lisa Smith

02\_streetaddress: 104 Riverwood Drive

03\_City: Franklin

04\_State: TN

05\_ZIP: 37069

07\_Home\_Telephone: 612936040

09\_email: lisasmith58@aol.com

10\_Contact\_time: 4pm

13\_complaint\_company: Lynnwood Utility

14\_contacted\_util: No

15\_complaint\_descript: I object to Lynnwood Utility s proposed sewer rate increase on the grounds that it is unjustified and not commensurate with sewer systems of similar size. Furthermore we understand that any dispute between Lynnwood sewer customers and the Lynnwood Utility shall in no way interfere or cause a disruption in service by HB & TS Water Utility, since the latter is a billing service for Lynnwood Utility only.

---



**From:** Nobody <nobody@ag03uw21.state.tn.us>  
**To:** <ConsumerComplaint.TRA@state.tn.us>  
**Date:** 7/9/2007 9:27 PM  
**Subject:** Consumer Complaint Questionnaire

Below is the result of your feedback form. It was submitted by  
( ) on Monday, July 09, 2007 at 21:08:25

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next: /www/wwwroot/tra/response.htm

01\_whole: Corrine M. Lyons

02\_streetaddress: 605 Countryside Court

03\_City: Franklin

04\_State: TN

05\_ZIP: 37069

06\_County: Williamson

07\_Home\_Telephone: 615-794-3086

09\_email: clyons@bellsouth.net

13\_complaint\_company: Lynwood Utility

14\_contacted\_util: yes

15\_complaint\_descript: I have signed a petition to stop a 30% rate increase with no increased service to our subdivision.

---

RECEIVED  
CONSUMER SERVICES DIVISION  
JUL 10 2007  
TN REGULATORY AUTHORITY

**From:** Nobody <nobody@ag03uw21.state.tn.us>  
**To:** <ConsumerComplaint.TRA@state.tn.us>  
**Date:** 7/13/2007 11:05 AM  
**Subject:** Consumer Complaint Questionnaire

RECEIVED  
CONSUMER SERVICES DIVISION

JUL 13 2007

TN REGULATORY AUTHORITY

Below is the result of your feedback form. It was submitted by  
( ) on Friday, July 13, 2007 at 10:46:08

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next: /www/wwwroot/tra/response.htm

01\_whole: Edna Joyce Lowry

02\_streetaddress: 608 Countryside Ct.

03\_City: Franklin

04\_State: Tn

05\_ZIP: 37069

06\_County: Williamson

07\_Home\_Telephone: 615-794-7726

08\_Work\_Telephone: 615-794-7726

09\_email: ednalowry@comcast.net

10\_Contact\_time: afternoons

13\_complaint\_company: Lynnwood Utility

14\_contacted\_util: No

15\_complaint\_descript: Our sewer bills are already extremely high and as a widow it is going to be very difficult to make larger payments. Please donot increase these rates.

---

**From:** Nobody <nobody@ag03uw21.state.tn.us>  
**To:** <ConsumerComplaint.TRA@state.tn.us>  
**Date:** 7/6/2007 11:12 AM  
**Subject:** Consumer Complaint Questionnaire

Below is the result of your feedback form. It was submitted by  
( ) on Friday, July 06, 2007 at 10:53:20

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next: /www/wwwroot/tra/response.htm

01\_whole: Michael Waters

02\_streetaddress: 300 Cotton Lane

03\_City: Franklin

04\_State: TN

05\_ZIP: 37069

06\_County: Williamson

07\_Home\_Telephone: 615-794-0193

08\_Work\_Telephone: 615-460-6655

09\_email: watersmd@mail.belmont.edu

10\_Contact\_time: 8-4 PM

13\_complaint\_company: Lynnwood Utility

14\_contacted\_util: No

15\_complaint\_descript: I wrote to urge the TRA to reject the proposed rate increase by Lynnwood Utility for those serviced by it. I believe the proposed rate is excessive and not justified at this time. While I recognize the rite of the utility to seek occasional rate hikes, I believe this proposed hike is too much at one time.

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RECEIVED  
CONSUMER SERVICES DIVISION  
JUL 06 2007  
TN REGULATORY AUTHORITY

**From:** Nobody <nobody@ag03uw21.state.tn.us>  
**To:** <ConsumerComplaint.TRA@state.tn.us>  
**Date:** 7/5/2007 10:00 AM  
**Subject:** Consumer Complaint Questionnaire

Below is the result of your feedback form. It was submitted by  
( ) on Thursday, July 05, 2007 at 09:40:57

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next: /www/wwwroot/tra/response.htm

01\_whole: DIANE JOHNSTON

02\_streetaddress: 511 ARBOR DRIVE

03\_City: FRANKLIN

04\_State: TN

05\_ZIP: 37069

07\_Home\_Telephone: 794-6503

13\_complaint\_company: LYNWOOD UTILITY

14\_contacted\_util: No

15\_complaint\_descript: I Am against rate increase !

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RECEIVED  
CONSUMER SERVICES DIVISION  
JUL 05 2007  
TN REGULATORY AUTHORITY

**From:** Nobody <nobody@ag03uw21.state.tn.us>  
**To:** <ConsumerComplaint.TRA@state.tn.us>  
**Date:** 7/5/2007 11:08 AM  
**Subject:** Consumer Complaint Questionnaire

Below is the result of your feedback form. It was submitted by  
( ) on Thursday, July 05, 2007 at 10:49:19

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RECEIVED  
CONSUMER SERVICES DIVISION  
JUL 05 2007  
TN REGULATORY AUTHORITY

next: /www/wwwroot/tra/response.htm

01\_whole: Paul Kruse

02\_streetaddress: 156 Cottonwood Drive

03\_City: Franklin

04\_State: TN

05\_ZIP: 37069

06\_County: Williamson

07\_Home\_Telephone: 599-7166

08\_Work\_Telephone: 477-2167

09\_email: krusepw@comcast.net

13\_complaint\_company: Lynnwood Utility

14\_contacted\_util: No

15\_complaint\_descript: The undersigned hereby object to Lynnwood Utility s proposed sewer rate increase on the grounds that it is unjustified and not commensurate with sewer systems of similar size. Furthermore we understand that any dispute between Lynnwood sewer customers and the Lynnwood Utility shall in no way interfere or cause a disruption in service by HB & TS Water Utility, since the latter is a billing service for Lynnwood Utility only.

---

**From:** Nobody <nobody@ag03uw21.state.tn.us>  
**To:** <ConsumerComplaint.TRA@state.tn.us>  
**Date:** 7/5/2007 2:43 PM  
**Subject:** Consumer Complaint Questionnaire

Below is the result of your feedback form. It was submitted by  
( ) on Thursday, July 05, 2007 at 14:23:42

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next: /www/wwwroot/tra/response.htm

01\_whole: Rachael Thomasson

02\_streetaddress: 1316 Glade drive

03\_City: Franklin

04\_State: Tennessee

05\_ZIP: 37069

06\_County: williamson

07\_Home\_Telephone: 615-435-3835

08\_Work\_Telephone: 703-298-9811

09\_email: rach\_thom\_family@yahoo.com

10\_Contact\_time: evening

13\_complaint\_company: Lynnwood Utility

14\_contacted\_util: No

15\_complaint\_descript: I object to Lynnwood Utility's proposed sewer rate increase on the grounds that it is unjustified and not commensurate with sewer systems of similar size. Furthermore we understand that any dispute between Lynnwood sewer customers and the Lynnwood Utility shall in no way interfere or cause a disruption in service by HB & TS Water Utility, since the latter is a billing service for Lynnwood Utility only.

---

RECEIVED  
CONSUMER SERVICES DIVISION

JUL 05 2007

TN REGULATORY AUTHORITY

**From:** Nobody <nobody@ag03uw21.state.tn.us>  
**To:** <ConsumerComplaint.TRA@state.tn.us>  
**Date:** 7/5/2007 3:38 PM  
**Subject:** Consumer Complaint Questionnaire

Below is the result of your feedback form. It was submitted by  
( ) on Thursday, July 05, 2007 at 15:19:11

---

next: /www/wwwroot/tra/response.htm

01\_whole: Peggy Sullenger

02\_streetaddress: 137 Riverwood Dr.

03\_City: Franklin

04\_State: TN

05\_ZIP: 37069

06\_County: Williamson

07\_Home\_Telephone: 615-595-0536

08\_Work\_Telephone: 615-595-0536

09\_email: ericsullenger@aol.com

10\_Contact\_time: weekday

13\_complaint\_company: Lynwood Utilities

14\_contacted\_util: yes

15\_complaint\_descript: This is to state that I am opposed to the 30% rate increase proposed by Lynwood Utility. Thank you.

---

RECEIVED  
CONSUMER SERVICES DIVISION

JUL 05 2007

TN REGULATORY AUTHORITY

**From:** Nobody <nobody@ag03uw21.state.tn.us>  
**To:** <ConsumerComplaint.TRA@state.tn.us>  
**Date:** 06/12/2007 12:43 PM  
**Subject:** Consumer Complaint Questionnaire

Below is the result of your feedback form. It was submitted by  
( ) on Tuesday, June 12, 2007 at 12:24:32

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next: /www/wwwroot/tra/response.htm

01\_whole: Stephen Wurzel

02\_streetaddress: 169 Cottonwood Drive

03\_City: Franklin

04\_State: TN

05\_ZIP: 37069

06\_County: Williamson

07\_Home\_Telephone: 790-95889

08\_Work\_Telephone: 591-1178

09\_email: barkdoginc@aol.com

10\_Contact\_time: afternoons

13\_complaint\_company: Lynwood Utility Corporation

14\_contacted\_util: No

15\_complaint\_descript: I oppose the rate increase for sewer fees by Lynnwood Utilities. The Corporation just had an increase to improved its facility. Cottonwood Estates has not benefited from the improvements. I live across the street from its facility and fear that they have been dumping in the Harpeth. There are days when the plant smells, my yard smells and we can't enjoy being outdoors. I walk by the Harpeth every day and many of those days the plant just down right smells. They aren't doing a good job. Please deny the increase.

-----

RECEIVED  
CONSUMER SERVICES DIVISION

JUN 12 2007

TN REGULATORY AUTHORITY



**From:** Nobody <nobody@ag03uw21.state.tn.us>  
**To:** <ConsumerComplaint.TRA@state.tn.us>  
**Date:** 5/29/2007 3:23 AM  
**Subject:** Consumer Complaint Questionnaire

RECEIVED  
CONSUMER SERVICES DIVISION  
MAY 29 2007  
TN REGULATORY AUTHORITY

Below is the result of your feedback form. It was submitted by  
( ) on Tuesday, May 29, 2007 at 03:04:06

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next: /www/wwwroot/tra/response.htm

01\_whole: Adam Thomas

02\_streetaddress: 419 Stable drive

03\_City: Franklin

04\_State: TN

05\_ZIP: 37069

06\_County: Williamson

07\_Home\_Telephone: 615-595-5969

09\_email: ajmcthomas@comcast.net

10\_Contact\_time: 10:00am

13\_complaint\_company: HBT&S utility

14\_contacted\_util: No

15\_complaint\_descript: Our water and sewer provider has significantly raised water rates this year and now wants to raise rates another 30 percent on sewer. There can be no way that this is an acceptable or common increase in this market. Please review this company's proposed increase and deny it.

---

**From:** Nobody <nobody@ag03uw21.state.tn.us>  
**To:** <ConsumerComplaint.TRA@state.tn.us>  
**Date:** 06/12/2007 8:39 PM  
**Subject:** Consumer Complaint Questionnaire

Below is the result of your feedback form. It was submitted by  
( ) on Tuesday, June 12, 2007 at 20:20:47

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next: /www/wwwroot/tra/response.htm

01\_whole: Ronny A. Williams

02\_streetaddress: 162 Riverwood Drive

03\_City: Franklin

04\_State: TN

05\_ZIP: 37069

06\_County: Williamson

07\_Home\_Telephone: 615-790-6909

09\_email: wilr162@aol.com

10\_Contact\_time: 9-10am

13\_complaint\_company: Lynnwood Utility

14\_contacted\_util: No

15\_complaint\_descript: I urge the TRA to defeat the proposed 30% rate increase requested by Lynnwood Utility. An increase in Lynnwood's operating costs has occurred as a result of enlarging the service district to the neighboring subdivisions of Legends Ridge and River Landing. To approve this request benefits those living in these newer subdivisions at the expense of Cottonwood residents, many of whom have been here significantly longer and have had to address previous maintenance increases. I sense 20% of Cottonwood's residents are retirees. I know I am. To ask for an increase at a time when HB&TS is increasing their rates creates a financial hardship for many of us. Please vote against a rate increase at this time.

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RECEIVED  
CONSUMER SERVICES DIVISION  
  
JUN 13 2007  
  
TN REGULATORY AUTHORITY

**From:** Nobody <nobody@ag03uw21.state.tn.us>  
**To:** <ConsumerComplaint.TRA@state.tn.us>  
**Date:** 6/26/2007 3:42 PM  
**Subject:** Consumer Complaint Questionnaire

Below is the result of your feedback form. It was submitted by  
( ) on Tuesday, June 26, 2007 at 15:26:44

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next: /www/wwwroot/tra/response.htm

01\_whole: David Perdue

02\_streetaddress: 223 Countryside Dr.

03\_City: Franklin

04\_State: TN

05\_ZIP: 37069

07\_Home\_Telephone: 615-595-5312

08\_Work\_Telephone: 615-595-5312

09\_email: DirkDiggler@comcast.net

13\_complaint\_company: Lynwood Utility

14\_contacted\_util: No

15\_complaint\_descript: I just moved here. My bill was so high I called the Utilities Company to see what went wrong. This is ridiculous, ~\$300 for a family of 2 1/2?. I cant believe my bill is so high, especially on top of the water bill. Its unheard of! If they go up anymore it will be tough to pay.

---

RECEIVED  
CONSUMER SERVICES DIVISION

JUN 27 2007

TN REGULATORY AUTHORITY

**From:** Nobody <nobody@ag03uw21.state.tn.us>  
**To:** <ConsumerComplaint.TRA@state.tn.us>  
**Date:** 7/17/2007 8:32 PM  
**Subject:** Consumer Complaint Questionnaire

Below is the result of your feedback form. It was submitted by  
( ) on Tuesday, July 17, 2007 at 20:13:30

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RECEIVED  
CONSUMER SERVICES DIVISION  
JUL 18 2007  
TN REGULATORY AUTHORITY

next: /www/wwwroot/tra/response.htm

01\_whole: James D. Ezell

02\_streetaddress: 171 Cottonwood Drive

03\_City: Franklin

04\_State: TN

05\_ZIP: 37069

06\_County: Williamson

07\_Home\_Telephone: 615-790-2453

08\_Work\_Telephone: 615-532-0648

09\_email: dougezell@comcast.net

10\_Contact\_time: AM

13\_complaint\_company: Lynwood Utility

14\_contacted\_util: No

15\_complaint\_descript: Lynwood Utility District has proposed a 30% increase in sewerage rates. This increase appears o be inordinate. In addition, Lynwood Utility was originally designed to provide sewerage treatment services for the housing development know as cottonwood. Now Lynwood is currently accepting wastes from other areas and has proposed farther expandin their coverage area. It appears that the additional revenues created from the proposed sewerage rate increase is to fund expansions to adequately treat wastes (i.e.,addition of tanks and types of treatment) from other areas and to expand their service areas. Rate payers in Cottonwood should not have to pay for expansions to accept wastes from other areas.

---

**From:** Nobody <nobody@ag03uw21.state.tn.us>  
**To:** <ConsumerComplaint.TRA@state.tn.us>  
**Date:** 7/23/2007 3:28 PM  
**Subject:** Consumer Complaint Questionnaire

Below is the result of your feedback form. It was submitted by  
( ) on Monday, July 23, 2007 at 15:08:15

---

next: /www/wwwroot/tra/response.htm

01\_whole: Marlei Daugherty

02\_streetaddress: 214 Heather Drive

03\_City: Franklin

04\_State: TN

05\_ZIP: 37069

06\_County: Williamson

07\_Home\_Telephone: 615/791-6515

08\_Work\_Telephone: 615/428-4300

09\_email: marlei@thistlefarms.org

10\_Contact\_time: anytime

13\_complaint\_company: HB&TS

14\_contacted\_util: No

15\_complaint\_descript: I understand that our sewer rates could soon be going up, by as much as 30%! I am a single mother of 3 who can not afford to pay more in utility rates! Even considering inflation, I pay more for sewer and water now than anywhere I've lived in the past 20 years. My rates jumped considerably just from moving to Cottonwood (& HB&TS) from the Cool Springs area a couple years ago (Mallory Valley I believe). Please do not allow the rates to increase further!

Respectfully,

Marlei Daugherty

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RECEIVED  
CONSUMER SERVICES DIVISION  
JUL 23 2007  
TN REGULATORY AUTHORITY

**From:** Nobody <nobody@ag03uw21.state.tn.us>  
**To:** <ConsumerComplaint.TRA@state.tn.us>  
**Date:** 7/16/2007 2:39 PM  
**Subject:** Consumer Complaint Questionnaire

Below is the result of your feedback form. It was submitted by  
( ) on Monday, July 16, 2007 at 14:19:20

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RECEIVED  
CONSUMER SERVICES DIVISION  
JUL 16 2007  
TN REGULATORY AUTHORITY

next: /www/wwwroot/tra/response.htm

01\_whole: Melody McCoy

02\_streetaddress: 203 Cottonwood Court

03\_City: Franklin

04\_State: TN

05\_ZIP: 37069

06\_County: Williamson

07\_Home\_Telephone: 615.794.1718

08\_Work\_Telephone: same

09\_email: manywaters@comcast.net

10\_Contact\_time: evenings

13\_complaint\_company: Lynnwood Utility District

14\_contacted\_util: No

15\_complaint\_descript: I am emphatically against the proposed rate increase. We already pay far too much for water and sewer.

---

**From:** Nobody <nobody@ag03uw21.state.tn.us>  
**To:** <ConsumerComplaint.TRA@state.tn.us>  
**Date:** 7/15/2007 12:22 PM  
**Subject:** Consumer Complaint Questionnaire

Below is the result of your feedback form. It was submitted by  
( ) on Sunday, July 15, 2007 at 12:02:09

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next: /www/wwwroot/tra/response.htm

01\_whole: Susan Banner

02\_streetaddress: 131 Cottonwood Circle

03\_City: Franklin

04\_State: TN

05\_ZIP: 37069

06\_County: Williamson

08\_Work\_Telephone: 615-565-7512

09\_email: susanbanner@comcast.net

10\_Contact\_time: afternoon

13\_complaint\_company: Lynwood Utility (sewer co.)

14\_contacted\_util: yes

15\_complaint\_descript: I strongly oppose the sewer rate increase proposed by Lynnwood Utility.

---

RECEIVED  
CONSUMER SERVICES DIVISION  
JUL 16 2007  
TN REGULATORY AUTHORITY

**From:** Nobody <nobody@ag03uw21.state.tn.us>  
**To:** <ConsumerComplaint.TRA@state.tn.us>  
**Date:** 7/16/2007 8:29 AM  
**Subject:** Consumer Complaint Questionnaire

Below is the result of your feedback form. It was submitted by  
( ) on Monday, July 16, 2007 at 08:09:49

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next: /www/wwwroot/tra/response.htm

01\_whole: Robert Foss

02\_streetaddress: 500 Arbor Dr

03\_City: Franklin

04\_State: TN

05\_ZIP: 37069

06\_County: Williamson

07\_Home\_Telephone: 615-595-4968

08\_Work\_Telephone: 615-294-6090

09\_email: robfoss@bellsouth.net

10\_Contact\_time: M-F 6-7pm

13\_complaint\_company: Lynwood Utility

14\_contacted\_util: No

15\_complaint\_descript: The undersigned hereby objects to Lynwood Utility s proposed sewer rate increase on the grounds that it is unjustified and not commensurate with sewer systems of similar size. Furthermore we understand that any dispute between Lynwood sewer customers and the Lynwood Utility shall in no way interfere or cause a disruption in service by HB & TS Water Utility, since the latter is a billing service for Lynwood Utility only.

---

RECEIVED  
CONSUMER SERVICES DIVISION  
JUL 16 2007  
TN REGULATORY AUTHORITY



**From:** Nobody <nobody@ag03uw21.state.tn.us>  
**To:** <ConsumerComplaint.TRA@state.tn.us>  
**Date:** 7/13/2007 1:16 PM  
**Subject:** Consumer Complaint Questionnaire

Below is the result of your feedback form. It was submitted by  
( ) on Friday, July 13, 2007 at 12:56:55

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RECEIVED  
CONSUMER SERVICES DIVISION  
JUL 13 2007  
TN REGULATORY AUTHORITY

next: /www/wwwroot/tra/response.htm

01\_whole: Cecelia Manning

02\_streetaddress: 149 Riverwood Drive

03\_City: Franklin

04\_State: TN

05\_ZIP: 37069

06\_County: Williamson

07\_Home\_Telephone: 615-790-2090

08\_Work\_Telephone: same

09\_email: jimmie-4@comast.net

10\_Contact\_time: Afternoon, weekdays

13\_complaint\_company: Lynnwood Sewer Utility

14\_contacted\_util: No

15\_complaint\_descript: The Lynnwood Sewer Utility proposes a 30% rate increase, which is exorbitant. As it is, the odor surrounding their facility, and consequently the homes around it, is frequently unpleasant at best, disgusting at worst.

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