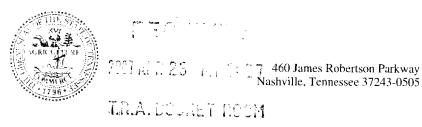
TENNESSEE REGULATORY AUTHORITY

Sara Kyle, Chairman Eddie Roberson, Director Pat Miller, Director Ron Jones, Director



April 23, 2007

MEMORANDUM

To:

Docket File

From:

Carsie D. Mundy CM

Chief-Consumer Services Division

Subject:

Petition of Tennessee American Water Company to Change and Increase Certain Rates and Charges so as to Permit It to Earn a Fair and Adequate

Rate of Return on Its Property Used and Useful in Furnishing Water Service

to Its Customers
Docket No. 06-00290

Attached is one (1) complaint received by the Consumer Services Division voicing opposition to Tennessee American Water Company's petition.

Attachment: (1)

Copy To: Parties of Record

From:

Nobody <nobody@ag03uw21.state.tn.us>

To:

<ConsumerComplaint.TRA@state.tn.us>

Date:

04/18/2007 10:22 AM

Subject:

Consumer Complaint Questionnaire

Below is the result of your feedback form. It was submitted by () on Wednesday, April 18, 2007 at 10:04:28

next: /www/wwwroot/tra/response.htm

01_whole: Jean

JEANNE E. DICKINSON

02_streetaddress: 5824 Edgemon Rd

03_City: Ooltewah

04_State: TN 05_ZIP: 37363

06 County: Hamilton

07_Home_Telephone: 238-4815

08 Work Telephone: 238-4815

09_email: bassistjean@yahoo.com

10_Contact_time: noon

13_complaint_company: Chatt. water co.

14_contacted_util: No

15_complaint_descript: I ABOSOLUTELY VOTE NO, NO, NO ON WATER RATE INCREASE BEING

DISCUSSED TODAY.

RECEIVED

CONSUMER SERVICES DIVISION

APR 1 8 2007

TN REGULATORY AUTHORITY