

March 25, 2007

Tennessee Regulatory Authority  
460 James Robertson Parkway  
Nashville TN 37243-0505

Attn: Sara Kyle, Chairman

Re: Docket File 0600259 – Change of Service Classification – Smoky Cove Subdivision

Dear Chairman Kyle,

My wife and I would like to express our concern regarding the proposed change to the service classification for Smoky Cove subdivision in Sevier County. As property owners in Smoky Cove, we feel Tennessee Wastewater Systems Inc, (TWSI) has failed to provide us with sufficient rationale for its decision to increase rates by reclassifying Smoky Cove as commercial.

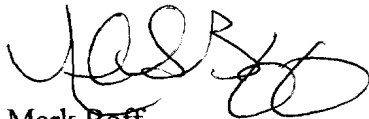
It is our belief that, if comparisons are made, the utilization of services by our cabin is no different than that of those in a comparably sized residential household. Furthermore, in the 2 years we have owned our cabin, the occupancy rate has been below fifty percent (50%) a fact which may cause our utilization to fall below that of an average household.

As property owners, we were never contacted by TWSI or any of its representatives to inform us of this proposed change. We received an undated letter stating that effective April 1, 2007 the rate change would take place.

We believe the measurement criteria are biased and designed to allow TWSI to base its rates on a gallons per day basis rather than an actual number of gallons used. TWSI can then reap the benefits of one or two high usage days in a month to increase the rates exponentially. We are not opposed to paying a fair rate for the service TWSI provides but believe it is both unreasonable and unethical for TWSI to expect us to pay commercial rates for our property which is clearly of a residential nature.

We trust you will take this and other similar letters into consideration before approving any change to our current tariff structure.

Sincerely,



Mark Boff  
Property Owner

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