

March 15, 2007

Director Ron Jones
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, TN 37423-0505

DOCKET FILE NO. 0600259 – CHANGE OF SERVICE CLASSIFICATION FOR
SMOKY COVE SUBDIVISION

Dear Director Jones,

As homeowners in Smoky Cove, we would like to express our concern on a proposed change to the service classification for Smoky Cove Subdivision in Sevier County. We respectfully request that this letter be made part of Docket File No. 0600259.

We have reviewed the petition submitted to the Tennessee Regulatory Authority by Mr. Charles Pickney, Jr of Tennessee Wastewater Systems, Inc (TWSI) in October 2006.

-At no time during discussions with Lynn Hedrick, Chief Manager, Smoky Cove Resort about construction of our log cabin at 2506 Turkey Court, Smoky Cove Subdivision, Sevierville, TN was there any mention that a commercial rate would apply to the costs associated with processing our wastewater from the log home. In fact, Lynn indicated that the waste water bill would be \$35 per month and never indicated that the rate was adjusted based on the number of gallons used. Construction on our log cabin began in late 2005 and we took ownership in July of 2006.

-In the enclosed undated letter sent by TWSI and received in our primary residence in Melbourne, FL on March 2, 2007, Michael Hines provides a graduated usage chart. Since TWSI is able to monitor and record actual waste stream flow for individual homes, we would like to suggest that the actual waste water stream flow of each affected home in Smoky Cove be monitored for 12 consecutive months before a decision is made to reclassify from Residential to Commercial. We predict that the actual waste stream flow recorded during this period of time will be no more or less than a comparable residential home. We live in a similar size home in Melbourne, Florida with 4 full time residents and our typical monthly water usage is 6300 gallons per month (203 gallons per day). Since our log cabin in Smoky Cove can sleep up to 13 renters, that would equate to a potential water usage of 2,639 gallons per day. **Using the graduated chart provided by Michael Hines proposed change could conceivably increase our monthly water bill to \$465.70 per month. That represents a 1229% increase in our wastewater charge (our current rate is \$35.00 per month). Clearly, with prior knowledge about these potential waste water charges, we would not have made this overnight rental purchase.**

Received
RON JONES

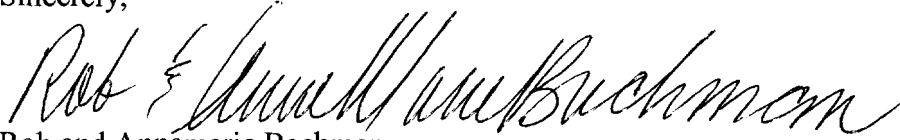
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TN Regulatory Authority

We appreciate your consideration of the above information before approving TWSI's tariff page issued on January 16, 2007.

Please give us a call if you need clarification on any of the above comments.

Sincerely,

A handwritten signature in black ink that reads "Rob & Annemarie Bachman". The script is cursive and fluid, with the names connected together.

Rob and Annemarie Bachman
Smoky Cove Home Owners
2506 Turkey Court
Sevierville, TN
321-724-2212