

TENNESSEE REGULATORY AUTHORITY

Sara Kyle, Chairman
Eddie Roberson, Director
Pat Miller, Director
Ron Jones, Director




460 James Robertson Parkway
Nashville, Tennessee 37243-0505

April 10, 2007

MEMORANDUM

To: Docket File

From: Carsie D. Mundy 
Chief-Consumer Services Division

Subject: *Petition of Tennessee Wastewater Systems, Inc. to Amend its Certificate of Convenience and Necessity*
Docket No. 06-00259

Attached is a complaint received by the Consumer Services Division voicing opposition to Tennessee Wastewater System Inc's. Petition.

Copy To: Parties of Record

Attachments: 1

Billing - TWS - CH

07-0177

From: Nobody <nobody@ag03uw21.state.tn.us>
To: <ConsumerComplaint.TRA@state.tn.us>
Date: Mon, Mar 12, 2007 1:04 PM
Subject: Consumer Complaint Questionnaire

Below is the result of your feedback form. It was submitted by
() on Monday, March 12, 2007 at 13:46:39

next: /www/wwwroot/tra/response.htm

01_whole: Brad Duncan

02_streetaddress: 143 Creek Drive

03_City: Montgomery

04_State: AL

05_ZIP: 36117

06_County: Montgomery

07_Home_Telephone: 334-277-8174

08_Work_Telephone: 334-361-3028

09_email: auburn90@charter.net

10_Contact_time: 10 am

13_complaint_company: Tennessee Wasterwater

14_contacted_util: No

15_complaint_descript: I own a cabin at 942 Black Bear Cub Way in Sevierville. The sewer system is maintained by Tennessee Waste Water. I received notification from them that my monthly service fee was more than DOUBLING from around \$35 to \$75.93/month. The indicated reason for this is that my property is classified as residential and it should be classified as commercial. I do not believe that my property should be classified as commercial and am extremely upset by this arbitrary change. Any assistance that you can provide is much appreciated.

RECEIVED
CONSUMER SERVICES DIVISION
MAR 12 2007
TN REGULATORY AUTHORITY