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2006 OCT 18 PM 5:50
Monica Borne Haab
Philip R. Adams, Jr.
Of Counsel
Bruce C. Betzer
T.R.A. DOCKET ROOM

October 17, 2006

Via Overnight Mail

Executive Secretary
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, TN 37243

Re: Docket No. 06-00237
Joint Application by Universal Access, Inc. and Vanco Direct USA,
LLC for Nunc Pro Tunc Approval of an Asset Purchase Agreement
and Transfer of Customers

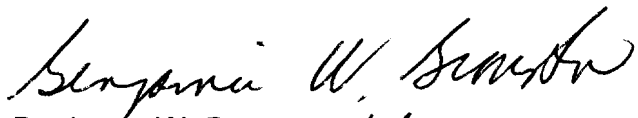
Please find enclosed an original and thirteen (13) copies of the responses to Staff's data request of October 12, 2006.

- 1) Copy of revised customer notification letter conforming with TRA Rule 1220-4-2.56(2)(d).

An additional copy of this letter has been enclosed to be date stamped and returned in the envelop provided as evidence of the filing.

Should you have any additional questions, please do not hesitate to contact me.

Sincerely,


Benjamin W. Bronston *nb*

BWB/rph
Enclosure

[UAI logo here]

Vanco Direct USA, LLC.

Universal Access, Inc.

October ____, 2006

Dear Customer:

Vanco Direct USA, LLC ("Vanco") and Universal Access, Inc.. ("UAI") have entered into an Asset Purchase Agreement, whereby the telecommunications assets of UAI will be acquired by Vanco, and Vanco will become your interstate, international and intrastate telecommunications service provider for data services. Vanco anticipates this happening on or before

This change in ownership will not affect or in any way disrupt your current service. No charges or fees will be imposed as a result of this transaction. **Although no rate increases are anticipated at this time, pursuant to Tennessee law, for a period of at least ninety (90) days, Vanco will provide a notice to all customers, thirty (30) days in advance, if there are to be any rate increases that may affect your service.** Vanco will inform you, by separate mailing, of any post-transaction changes which may occur. For the UAI terms and conditions please go to <https://usx.universalaccess.net/net.usx.portal/commonsite/index.aspx>.

We realize you have a choice of carriers. Subject to the terms and conditions of your existing contract with UAI, including applicable termination penalties, you have the right to choose a different carrier for your services. Please note that if you are a customer of UAI on the date of the transfer and you have not informed UAI that you have made arrangements to switch to a carrier other than Vanco, your services will automatically be transferred and your account assigned to Vanco. Also, if you have placed a "freeze" on the services to prevent the unauthorized transfer of your services to another carrier, the freeze will be lifted and your services will be transferred to Vanco. You must contact your local exchange carrier to re-establish freeze protection for your Services after the transfer. Vanco will be responsible for any outstanding Vanco customer complaints after the date of transfer. If you have any questions, please call one of Vanco's Customer Service Representatives at 1-888-576-2626.

Vanco plc (FTSE:VAN), the pioneering and leading global Virtual Network Operator (VNO), does not own any network infrastructure and therefore provides its client with the freedom to benefit from cost-effective, optimized, and fully-managed network solutions on a global basis. Vanco has solutions available in 230 countries and territories with clients currently operating in 142 countries, utilizing Vanco as the single point of contact for each entire end-to-end solution. Its unique business model has been a success for almost two decades, and the list of world leading companies who rely upon Vanco for their network communications solutions includes Accor Hotels, Avis, British Airways, Ford Motore Company, IBM/LLoyds TSB, Pilkington and Siemens. Vanco is recognized throughout the industry for its financial success and world class customer service delivery. For more information - www.vanco.info.

We at Vanco are pleased to welcome you to our team and would like to express our appreciation for allowing us the opportunity to be your telecommunication service provider. We are confident that you will be pleased with the high quality of our service.

Yours faithfully,

Ted Raffetto
Vanco

Randy Lay
Universal Access