

TENNESSEE REGULATORY AUTHORITY



460 James Robertson Parkway
Nashville, Tennessee 37243-0505

July 2, 2012

Mr. Mike Horton
Counce Natural Gas Company
P.O. Box 285
Burnsville, MS 38833

Re: Amendment to PGA Rule

Dear Mr. Horton:

The new rule 1220-4-7-.06(1)(i) requires each company to file "its policy (internal procedures followed) for determining the uncollectibility of a customer account balance, disconnection of a customer's service for non-payment, collection attempts made by the company both before and after an account balance is written-off and conditions a customer must fulfill to be reconnected to the gas system" within 30 days of effective date of rule (September 16, 2012). Please file a written policy no later than October 16, 2012. You should file both in Docket File 06-00225 and with the Staff.

Sincerely,

A handwritten signature in cursive script, reading "Pat Murphy".

Pat Murphy
Deputy Chief
Utilities Division

TENNESSEE REGULATORY AUTHORITY



460 James Robertson Parkway
Nashville, Tennessee 37243-0505

July 2, 2012

Archie Hickerson
Director -Regulatory Affairs & Planning
AGL Resources
P.O. Box 4569
Atlanta GA 30302-4569

Re: Amendment to PGA Rule

Dear Mr. Hickerson:

The new rule 1220-4-7-.06(1)(i) requires each company to file "its policy (internal procedures followed) for determining the uncollectibility of a customer account balance, disconnection of a customer's service for non-payment, collection attempts made by the company both before and after an account balance is written-off and conditions a customer must fulfill to be reconnected to the gas system" within 30 days of effective date of rule (September 16, 2012). Please file a written policy no later than October 16, 2012. You should file both in Docket File 06-00225 and with the Staff.

Sincerely,

Pat Murphy
Deputy Chief
Utilities Division

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460 James Robertson Parkway
Nashville, Tennessee 37243-0505

July 2, 2012

Thomas Hartline
Navitas
3186 D Airway Ave
Costa Mesa, CA 92626

Re: Amendment to PGA Rule

Dear Mr. Hartline:

The new rule 1220-4-7-.06(1)(i) requires each company to file "its policy (internal procedures followed) for determining the uncollectibility of a customer account balance, disconnection of a customer's service for non-payment, collection attempts made by the company both before and after an account balance is written-off and conditions a customer must fulfill to be reconnected to the gas system" within 30 days of effective date of rule (September 16, 2012). Please file a written policy no later than October 16, 2012. You should file both in Docket File 06-00225 and with the Staff.

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Pat Murphy
Deputy Chief
Utilities Division

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Nashville, Tennessee 37243-0505

July 2, 2012

Patricia J. Childers
VP – Rates & Regulatory Affairs
Atmos Energy Corporation
810 Crescent Centre Drive, Suite 600
Franklin, TN 37067-6226

Re: Amendment to PGA Rule

Dear Ms. Childers:

The new rule 1220-4-7-.06(1)(i) requires each company to file “its policy (internal procedures followed) for determining the uncollectibility of a customer account balance, disconnection of a customer’s service for non-payment, collection attempts made by the company both before and after an account balance is written-off and conditions a customer must fulfill to be reconnected to the gas system” within 30 days of effective date of rule (September 16, 2012). Please file a written policy no later than October 16, 2012. You should file both in Docket File 06-00225 and with the Staff.

Sincerely,

Pat Murphy
Deputy Chief
Utilities Division

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Nashville, Tennessee 37243-0505

July 2, 2012

Jenny Furr
Manager - Regulatory Reporting
Piedmont Natural Gas
4720 Piedmont Row Drive
Charlotte, NC 28210

Re: Amendment to PGA Rule

Dear Ms. Furr:

The new rule 1220-4-7-.06(1)(i) requires each company to file "its policy (internal procedures followed) for determining the uncollectibility of a customer account balance, disconnection of a customer's service for non-payment, collection attempts made by the company both before and after an account balance is written-off and conditions a customer must fulfill to be reconnected to the gas system" within 30 days of effective date of rule (September 16, 2012). Please file a written policy no later than October 16, 2012. You should file both in Docket File 06-00225 and with the Staff.

Sincerely,

Pat Murphy
Deputy Chief
Utilities Division