

BEFORE THE  
ARKANSAS PUBLIC SERVICE COMMISSION

IN THE MATTER OF THE APPLICATION     )  
OF ENTERGY ARKANSAS, INC. FOR         )  
APPROVAL OF CHANGES IN RATES FOR     )  
RETAIL ELECTRIC SERVICE                 )

DOCKET NO. 06-101-U

DIRECT TESTIMONY  
  
OF  
  
GREG J. GRILLO  
  
DIRECTOR, DISTRIBUTION OPERATIONS  
  
ENTERGY ARKANSAS, INC.

ON BEHALF OF  
  
ENTERGY ARKANSAS, INC.

AUGUST 15, 2006

1    **I.       BACKGROUND AND INTRODUCTION**

2    Q.     PLEASE STATE YOUR NAME, BUSINESS ADDRESS, EMPLOYER AND  
3           JOB TITLE.

4    A.     My name is Greg J. Grillo. My business address is 9 Entergy Court, Little  
5           Rock, Arkansas. I am employed by Entergy Arkansas, Inc. (“EAI” or the  
6           “Company”) as Director, Distribution Operations.

7  
8    Q.     ON WHOSE BEHALF ARE YOU TESTIFYING?

9    A.     I am testifying on behalf of EAI.

10  
11   Q.     PLEASE STATE YOUR EDUCATIONAL, PROFESSIONAL AND WORK  
12           EXPERIENCES.

13   A.     I joined Louisiana Power & Light Inc., now Entergy Louisiana, LLC (“ELL”),  
14           in 1984 as Distribution Design Engineer in Louisiana. From 1984 to 1994,  
15           I held various engineering and supervisory positions. In 1994, I was  
16           promoted to Manager, Gas Engineering and Operations. While serving in  
17           this position, I was responsible for integration of gas operations of New  
18           Orleans Public Service, now known as Entergy New Orleans, Inc.  
19           (“ENOI”), and Gulf States Utilities Company (“GSU”) upon completion of  
20           Entergy Corporation’s merger with GSU. In 1996, I was promoted to the  
21           position of Director, Service Measurement, where I was responsible for

1 meter reading, load research and revenue protection services for the five  
2 Entergy Operating Companies.<sup>1</sup>

3 In 1997, I accepted an assignment in London, England as the  
4 Director of Special Projects for London Electricity. I held this position until  
5 1999 when I returned to the United States to serve as Director,  
6 Distribution Operations for ENOI and ELL serving the greater New  
7 Orleans area. In 2001, I accepted the position of Director, Engineering  
8 and Operations for ELL, ENOI and EGSI Louisiana. I was named to my  
9 present position, Director, Distribution Operations for Arkansas, in  
10 February of 2002.

11 I was awarded a Bachelor of Science degree in Electrical  
12 Engineering in 1983 and a Masters degree in Engineering in 1989 from  
13 the University of New Orleans. In 1995 I received a Masters degree in  
14 Business Administration from Loyola University.

15

16 Q. PLEASE DESCRIBE YOUR CURRENT RESPONSIBILITIES AS  
17 DIRECTOR OF DISTRIBUTION OPERATIONS.

18 A. As Director of Distribution Operations, I have primary responsibility for the  
19 design, construction, maintenance and operations of the electrical  
20 distribution system for EAI. This includes the development and  
21 implementation of strategies to ensure EAI provides safe, reliable and cost

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<sup>1</sup> The Entergy Operating Companies include EAI; Entergy Gulf States, Inc. ("EGSI"); ELL; Entergy Mississippi, Inc.; and ENOI.

1           effective service to our customers. I am also responsible for regulatory  
2           justification of reliability strategies and for weighing the financial  
3           implications of all decisions regarding distribution operations.

4

5    Q.    WHAT IS THE PURPOSE OF YOUR TESTIMONY?

6    A.    My Direct Testimony will:

- 7           • discuss proposed changes to the lighting product line and other  
8           revisions related to Rate Schedule No. 10, Municipal Street Lighting  
9           Service and Rate Schedule 12, All Night Outdoor Lighting Service;
- 10          • describe proposed revisions to Rate Schedule No. 26, Additional  
11          Facilities Charge Rider;
- 12          • describe the addition to Rate Schedule No. 29, Charges Related to  
13          Customer Activity of a reconnection fee where service is reconnected  
14          at a point other than the customer's meter;
- 15          • describe proposed revisions to Rate Schedule No. 60, Extension of  
16          Facilities Policy and related changes to other tariffs; and
- 17          • describe proposed revisions to Rate Schedule No. 61, Tariff Governing  
18          the Installation of Electric Underground Residential Distribution  
19          Systems and Underground Service Connections ("Underground  
20          Policy").

21               The proposed Rate Schedules are included in Schedule I attached  
22               to the Company's Application.

23

1     **II.     PROPOSED CHANGES TO MUNICIPAL STREET LIGHTING AND ALL**  
2     **NIGHT OUTDOOR LIGHTING SERVICE**

3     Q.     WHAT ARE THE PROPOSED CHANGES TO MUNICIPAL STREET  
4     LIGHTING SERVICE?

5     A.     Changes to Municipal Street Lighting Service are proposed to clarify its  
6     availability, address maintenance issues, and eliminate certain lights from  
7     the product line.

8             Municipal Street Lighting Service is only available for street lighting  
9     purposes. A sentence has been inserted in § 10.2, regarding availability,  
10    to clarify this and to state that the service is not available for non-street  
11    lighting purposes such as parking, temporary, resale, shared, or seasonal  
12    services.

13            Changes to address maintenance issues and product lines specific  
14    to Company Owned Facilities and Municipally Owned Facilities are  
15    discussed below.

16  
17    Q.     WHAT ARE THE CHANGES PROPOSED TO COMPANY OWNED  
18    STREET LIGHTING FACILITIES?

19    A.     The Company proposes to eliminate a provision in § 10.4.1, Company  
20    Owned Facilities, that requires a municipality to reimburse the Company  
21    for the cost of replacing broken globes and the entire cost of replacing  
22    destroyed or damaged poles and fixtures that are used primarily for street

1           lighting on Company owned systems. These costs will be included in the  
2           rate for Company owned municipal street lighting.

3           The Company further proposes to revise § 10.4.1.E, Underground  
4           and Other Nonstandard Facilities, to exclude non-salvageable materials  
5           (conduit, wire, trenching, etc) utilized in serving street lights from inclusion  
6           in the additional facilities charge and to require payment via a contribution  
7           in aid of construction ("CIAC"),<sup>2</sup> consistent with EAI's policy for Additional  
8           Facilities Charges governed by Rate Schedule No. 26.

9           The Company proposes to close several product lines to new  
10          installations because they are rarely requested by municipalities or  
11          because the fixtures have proven to be inordinately difficult to install and  
12          maintain, resulting in safety concerns. The products that would be closed  
13          to new installations include the 100 and 1,000 Watt mercury vapor lights  
14          and the 360 Watt high pressure sodium lights. The Company will continue  
15          to maintain the photocell and the lamp on these existing installed lights.  
16          When any other failure occurs, the light will be removed and the  
17          municipality may choose a replacement product from the current product  
18          line.

19

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<sup>2</sup> A CIAC is a non-refundable contribution in cash or property from customers for construction purposes. The underlying principle associated with CIAC is to charge the requesting customer for the cost of installing facilities above the level authorized in the standard tariffs.

1 Q. WHAT CHANGES ARE PROPOSED TO MUNICIPAL STREET  
2 LIGHTING SERVICE AS IT PERTAINS TO MUNICIPALLY OWNED  
3 FACILITIES?

4 A. The Company proposes to maintain facilities wholly owned by the  
5 municipality at the Company's option, based on the availability of  
6 resources. The Municipality will reimburse the Company for the total  
7 material and labor cost of the maintenance, except for replacement of  
8 Company standard lamps. The Municipality will provide non-standard  
9 lamps and will supply poles and fixtures and will reimburse the Company  
10 for the total labor and equipment cost to replace or repair. The Company  
11 proposes no longer to provide this service to street lighting facilities with  
12 non-standard lamps. Provision of maintenance service under contracts in  
13 effect on the effective date of the schedule will continue through the life of  
14 the contract.

15 Additionally, the Company proposes no longer to make this service  
16 available to interstate or other controlled access highway lighting  
17 applications. The Company does not have the facilities or resources  
18 effectively to install and maintain the high mast type facilities used in  
19 interstate applications. Contracts executed on and after the effective date  
20 of this schedule proposal will be metered and billed under Rate Schedule  
21 No. 4, Small General Service, and the municipality will be responsible for  
22 all maintenance of these facilities. Service to such lighting systems

1           currently under this schedule will continue per this schedule through the  
2           life of the contract.

3

4    Q.    WHAT ARE THE PROPOSED CHANGES TO THE ALL NIGHT  
5           OUTDOOR LIGHTING SERVICE?

6    A.    Changes to the All Night Outdoor Lighting Service are proposed to adjust  
7           its product line for both lights and poles and to establish a new rate  
8           schedule for subdivision owned lighting facilities in subdivisions that have  
9           an incorporated board of property owners to conduct business for the  
10          subdivision, commonly referred to as property owners associations  
11          ("POAs").

12               Several product lines will be closed to new installations because  
13           they are rarely selected by customers or because the lights have proven  
14           to be inordinately difficult to install and maintain resulting in safety  
15           concerns. For nightwatchers, this includes 100 and 400 Watt open bottom  
16           mercury vapor lights, 100 Watt open bottom high pressure sodium lights,  
17           and all shoebox and bronze square lights. For floodlights, this includes  
18           400 and 1,000 Watt mercury vapor lights, 100 and 1,000 Watt high  
19           pressure sodium lights, and 250 and 1,000 Watt metal halide lights. The  
20           Company will continue to maintain the photocell and the lamp on these  
21           existing installed lights. When any other failure occurs, the light will be  
22           removed and the customer may choose a replacement product.



1           With regard to poles dedicated to outdoor lighting service, the  
2           Company proposes only to make available by monthly rates the 30 foot  
3           and 35 foot wood poles. All other poles will be available through the  
4           application of the additional facilities charge because they are infrequently  
5           requested. Poles subject to contracts made prior to the effective date of  
6           this schedule will be billed in accordance to those contracts.

7

8   Q.    DESCRIBE THE ENERGY RATE FOR SUBDIVISION OWNED  
9           LIGHTING FACILITIES?

10   A.   The Company proposes to add to the All Night Outdoor Lighting Service, §  
11       12.4, Energy Rate for Subdivision Owned Lighting Facilities, for the supply  
12       of energy for outdoor lighting that is customer owned and maintained.  
13       This service is proposed to be available to platted and recorded  
14       subdivisions within a municipality where the municipality will not provide  
15       street lighting service or in platted and recorded subdivisions outside  
16       municipal corporate limits. In order to be eligible for this service, the  
17       subdivision must have an incorporated POA or board that is responsible  
18       for furnishing street lighting to the subdivision. It is further restricted to  
19       subdivisions with underground electric facilities, having at least 50 lots and  
20       requiring no less than 10 lights. The existing underground facilities must  
21       be adequate to serve the additional load or the customer must pay the  
22       installed cost of additional facilities that may be necessary.

1           Because this lighting is un-metered, the customer must provide a  
2           beginning and annual inventory of the connected lights, including type and  
3           wattage, and must pay in accordance with this inventory. The energy  
4           usage will be determined based on 4,000 annual burning hours. The  
5           Company may, but is not required to test meter the loads. The customer's  
6           lights must be equipped with photocell controls for dusk to dawn  
7           operation.

8

9   Q.   WHAT FURTHER PROVISIONS ARE THERE FOR THIS SERVICE?

10  A.   The Company will require that the customer provide fusing that  
11       disconnects the customer's facilities from those of the Company and that  
12       facilities are disconnected for all maintenance except lamp replacements.  
13       The customer will install, operate and maintain the fuses as part of their  
14       facilities. The customer will identify the facilities as not being Company  
15       facilities. The Company has no obligation to inspect or maintain the  
16       customer facilities. Service may be disconnected for non-payment  
17       pursuant to Commission rules and reconnection of said service will be  
18       subject to the reconnection fee for each point of connection. A new fee for  
19       service reconnected at other than the meter is proposed to be added to  
20       Rate Schedule No. 29, Charges Related to Customer Activity, as  
21       discussed later in this testimony.

22

1     **III.     PROPOSED CHANGES TO THE ADDITIONAL FACILITIES CHARGE**  
2     **RIDER**

3     Q.     WHAT ARE THE PROPOSED CHANGES TO THE ADDITIONAL  
4     FACILITIES CHARGE RIDER?

5     A.     The changes to the Additional Facilities Charge Rider are primarily  
6     clarifications. The language in the Availability section of the rider is  
7     proposed to be revised to clarify that the rider is applicable only to those  
8     customers whose service is metered at primary voltage or greater.  
9     Previously approved versions of the Additional Facilities Charge Rider  
10    allowed customer contracts for services metered at less than primary  
11    voltages. There are a small number of these existing customer contracts  
12    for additional facilities where service is metered at less than primary  
13    voltage. The proposed rider clarifies that these contracts will continue  
14    until terminated, but the contract cannot be revised to incorporate new  
15    additional facilities. In addition, the Additional Facilities Charge Rider will  
16    be revised to clarify that the rider is not available to applications involving  
17    mixed ownership of facilities.

18           Lastly, the proposed Additional Facilities Charge Rider will indicate  
19    that costs for underground/overhead differentials and for non-salvageable  
20    underground facilities are not includable as additional facilities consistent  
21    with language in the Underground Policy. The rider will be revised to note  
22    that the decision as to whether to install requested additional facilities is  
23    discretionary with the Company.

1

2 **IV. PROPOSED CHANGES TO CHARGES RELATED TO CUSTOMER**  
3 **ACTIVITY**

4 Q. HAS THE COMPANY PROPOSED CHANGES TO THE CHARGES  
5 RELATED TO CUSTOMER ACTIVITY RATE SCHEDULE?

6 A. Yes. EAI proposes to add a new reconnect fee in addition to the existing  
7 reconnection fees. The reconnect fee is currently a single fee schedule  
8 with one rate for normal working hours and one rate for after normal  
9 working hours. EAI proposes to expand this fee schedule to cover two  
10 types of reconnection activity, one for reconnection at the meter and one  
11 for reconnection at a point other than the meter. This revision is being  
12 proposed because of the significant increase in costs when the  
13 reconnection cannot be accomplished at the meter, such as when the  
14 service is an unmetered application or in the case of confirmed tampering  
15 and/or theft of service. Reconnection at the meter generally does not  
16 require the skills of a qualified journeyman lineman to perform the activity  
17 nor does it require special equipment. Reconnection at a point other than  
18 the meter, such as on the pole, at the transformer or at the secondary  
19 pedestal, generally requires an employee with the qualifications and  
20 higher skill level of a journeyman lineman, more time, and additional  
21 equipment such as a bucket truck or some other method of reaching  
22 facilities that are well above ground level. Thus, the fee for reconnection  
23 at a point other than the meter should reflect the higher costs to provide

1 the service. The same cost/fee relationship for reconnection after normal  
2 working hours would also apply.

3 EAI proposes to set the new reconnect fee for reconnection at a  
4 point other than at the meter at \$72 during normal hours and \$132 after  
5 normal working hours. See EAI Exhibit GJG-1 for the detail cost analysis.  
6

7 **V. PROPOSED CHANGES TO THE EXTENSION OF FACILITIES POLICY**

8 Q. ARE ELECTRIC UTILITIES REQUIRED TO MAKE REASONABLE  
9 EXTENSIONS OF FACILITIES TO SERVE QUALIFIED APPLICANTS?

10 A. Yes. Rule 11.03(f) of the Arkansas Public Service Commission (“APSC”  
11 or the “Commission”) Rules of Practice and Procedure requires that each  
12 utility set forth in its tariffs the conditions and circumstances under which  
13 line extensions will be made, including the methods of computing the  
14 CIAC. Other Commission requirements related to line extensions are  
15 contained in Rule 3.02. of the Special Rules – Electric and Rule 3.03. of  
16 the General Service Rules. EAI’s terms and conditions are provided  
17 under its Rate Schedule No. 60, Extension of Facilities.  
18

19 Q. PLEASE DESCRIBE THE CURRENT EXTENSION OF FACILITIES  
20 POLICY.

21 A. EAI’s current Extension of Facilities Policy provides that EAI will extend its  
22 facilities for a rural residential customer, with no customer contributions or

1        guaranteed payment requirements,<sup>3</sup> if the total estimated monthly revenue  
2        from that customer is expected to exceed \$5.00 per half-mile of overhead  
3        single-phase primary extension. Should unusual expenses be required,  
4        EAI may establish a guaranteed payment requirement equal to 1.25  
5        percent of the cost of those expenses per month. If the residential  
6        customer is within an incorporated municipality (urban) and the service is  
7        single-phase, no guaranteed payment or CIAC is required. The expected  
8        annual revenue for seasonal and other non-residential single-phase  
9        customers must meet or exceed 15 percent of the total construction costs  
10       annually, or the customer must guarantee, through a guaranteed payment  
11       contract, 1.25 percent of the total line extension cost monthly. As an  
12       alternative to a guaranteed payment, customers are allowed to pay the  
13       incremental line extension costs above their minimum revenue  
14       requirements through a non-refundable CIAC.

15       Extensions to three-phase non-residential customers must meet or  
16       exceed annual expected revenue equal to 30 percent of the total  
17       construction cost, with a guaranteed payment equal to 2.5 percent of the  
18       construction cost per month as a customer option. As with single-phase,  
19       customers are allowed to pay the incremental line extension costs above  
20       their minimum revenue requirements through a non-refundable CIAC.

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<sup>3</sup> A guaranteed payment is a monthly bill amount excluding the Energy Cost Recovery, Nuclear Decommissioning, Grand Gulf and Municipal Franchise Adjustment Riders, and all other riders that may become effective by Commission order, and sales tax that will be paid by the customer if greater than the revenue calculated for the month in accordance with the customer's rate schedule.

1

2 Q. WHAT ARE THE PROPOSED CHANGES TO THE DISTRIBUTION  
3 EXTENSION OF FACILITIES POLICY?

4 A. The one-half mile per \$5.00 guarantee of monthly revenues for standard  
5 service extensions for a rural residential customer, and no charge for an  
6 urban residential customer, will be replaced by an 800 foot, single-phase  
7 primary and/or secondary allowance for all residential customers without  
8 requiring CIAC or a guaranteed payment. When the extension exceeds  
9 800 feet, the customer will be required to pay a CIAC or guaranteed  
10 payment or a combination of the two. The CIAC and/or guaranteed  
11 payment will reflect a credit equal in amount to the value of an 800 foot  
12 extension determined by expressing the 800 foot extension as a dollar  
13 amount based on the average cost per foot of the extension. Residential  
14 customers requesting three-phase service where the location qualifies for  
15 single-phase service will pay a CIAC for the difference in cost between the  
16 three-phase and single-phase extensions less the residential allowance  
17 based on the cost of a single-phase extension.

18 EAI proposes to discontinue the guaranteed payment option for  
19 seasonal residential and seasonal non-residential customers and require  
20 that CIAC be the only method of paying incremental line extension costs  
21 for those customers. Permanent non-residential customers will continue  
22 to pay a CIAC or guaranteed payment or a combination of the two if the

1        estimated new revenue requirement<sup>4</sup> does not exceed the investment  
2        required to serve the customer.

3            In addition, for residential and non-residential customers, EAI  
4        proposes that all additional or unusual costs be paid by the customer in  
5        full through a CIAC only and would not be offset by the residential  
6        allowance or the estimated new revenue requirement for permanent non-  
7        residential customers as discussed above. In the existing policy these  
8        costs may have been included within the guaranteed payment calculation.  
9        Additional and unusual costs are those arising from situations not normally  
10       encountered in the course of construction of Company facilities such as  
11       excessive right-of-way clearing, easement purchases including eminent  
12       domain proceedings, difficult terrain, adverse working conditions,  
13       temporary facilities, non-optimal service routes and unnecessary  
14       removal/relocation/upgrade of facilities, as required by the customer.

15

16    Q.    WHAT ARE THE REASONS FOR THE PROPOSED CHANGE?

17    A.    The current policy places most of the investment risk initially on EAI, and  
18       ultimately all of EAI's current customers, should a customer that requested  
19       and received a line extension decide to discontinue service before the  
20       investment cost of providing service has been paid.

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<sup>4</sup> The estimated new revenue requirement is the total estimated increase in revenue from the customer during the one-year period immediately following completion of the construction of the line extension.



1           The proposed policy will better balance the initial investment  
2           requirements between all other customers and the requesting customer.  
3           Changes in customer preferences such as the desire for more rural and  
4           isolated settings or to preserve scenic views are also resulting in longer  
5           extension requests of some residential customers. All other customers  
6           eventually subsidize these choices through their rates. The proposed  
7           policy would place the cost of exceptional service extensions on the  
8           customers who cause the cost to be incurred.

9

10    Q.    HOW WAS 800 FEET DETERMINED TO BE THE APPROPRIATE  
11           LENGTH FOR A STANDARD SERVICE EXTENSION?

12    A.    This distance was based on the amount of capital expenditure that is  
13           supportable by the distribution portion of the residential energy rate. This  
14           rate was applied to the average annual energy consumption for residential  
15           customers in single family housing, which produced an expected average  
16           annual revenue amount. This annual revenue amount was multiplied by a  
17           seven year payback period and then divided by the Company's average  
18           cost of overhead, single-phase construction resulting in the distance of  
19           approximately 800 feet.

20

21    Q.    HOW WILL THE CIAC BE CALCULATED FOR RESIDENTIAL  
22           CUSTOMERS UNDER THE PROPOSED EXTENSION OF FACILITIES  
23           POLICY?

1 A. The formula for calculating the residential CIAC is as follows:

2 Residential Customer CIAC =  
3 Estimated Investment  
4 - Residential Allowance  
5 + Additional or Unusual Costs  
6

7 Q. HOW WILL THE CIAC BE CALCULATED FOR PERMANENT NON-  
8 RESIDENTIAL CUSTOMERS?

9 A. The formula for calculating the non-residential CIAC is as follows:

10 Non-Residential Customer CIAC =  
11 Estimated Investment  
12 - Estimated New Revenue/(15 percent or 30 percent)  
13 + Additional or Unusual Costs  
14

15 The CIAC will be calculated by crediting the total line extension costs by  
16 the customer's estimated new revenue divided by either 15 percent or 30  
17 percent (for single-phase or three-phase service, respectively), excluding  
18 riders and taxes.  
19

20 Q. HOW WILL THE CIAC BE CALCULATED FOR NON-RESIDENTIAL  
21 SEASONAL CUSTOMERS?

22 A. The formula for calculating the non-residential seasonal CIAC is as follows:

23 Seasonal Customer CIAC=  
24 Estimated Investment  
25 - Estimated New Revenue/(15 percent or 30 percent)  
26 + Additional or Unusual Costs  
27  
28

1 For non-residential seasonal customers, the CIAC will be calculated by  
2 crediting the total line extension costs by the customer's estimated  
3 revenue divided by either 15% or 30% (for single phase or three phase  
4 service, respectively), excluding riders and taxes.

5

6 Q. DISCUSS HOW THE GUARANTEED PAYMENT PROVISION WILL BE  
7 APPLIED.

8 A. Permanent residential customers whose extension exceeds the 800 foot  
9 allowance or permanent non-residential customers whose revenue does  
10 not support the necessary investment may contract for a guaranteed  
11 payment, pay the difference in the form of a CIAC or some combination of  
12 the two. For the typical residential customer requesting single-phase  
13 service, a monthly guaranteed payment is calculated based on the  
14 extension cost, excluding unusual costs, less the residential allowance  
15 multiplied by 1.25 percent. For non-residential customers, a monthly  
16 guaranteed payment is calculated based on the extension cost, excluding  
17 unusual costs, multiplied by 1.25 percent for single-phase extensions and  
18 2.50 percent for three-phase extensions. Unusual costs must be paid in  
19 advance through a CIAC.

20

21 Q. HOW WILL EAI ADDRESS EXISTING CUSTOMERS WHO HAVE  
22 GUARANTEED PAYMENTS?

1 A. These customers will continue under the existing policy. The new policy  
2 will only apply to customers requesting new line extensions.

3

4 Q. HOW WILL THE FOOTAGE ALLOWANCE IN THE POLICY SCHEDULE  
5 BE APPLIED TO SUBDIVISIONS?

6 A. All subdivision developments, whether rural or within incorporated city  
7 limits, with overhead or underground electric service, must be platted and  
8 recorded with the appropriate county clerk. The residential footage  
9 allowance will be multiplied by the number of lots to be served in the  
10 subdivision. No credit for unused allowances will be applied against  
11 additional or unusual costs. A plot of land that is not platted and recorded  
12 as a subdivision will be treated as a single, residential lot and the  
13 provisions for residential CIAC and/or guaranteed payment will be applied.

14

15 Q WHAT CHANGES WILL BE MADE IN THE PROVISIONS FOR  
16 EASEMENTS?

17 A. Residential customers will receive a right-of-way clearing cost credit for up  
18 to 800 linear feet at the Company's current average clearing cost per foot.  
19 The customer is responsible for clearing costs in excess of the clearing  
20 cost credit for up to 800 linear feet. No credits for unused allowances can  
21 be applied to the CIAC, guaranteed payment or unusual costs. The  
22 customer may clear right-of-way on property owned by the customer to  
23 Company specifications beyond 800 feet to avoid paying clearing costs.

1

2 Q. WHAT WILL BE THE COST IMPACTS TO EAI?

3 A. Under the proposed policy, EAI will continue to be responsible for the  
4 capital investment costs associated with the first 800 feet of residential  
5 construction projects. The customer will be responsible for the costs of  
6 residential line extensions in excess of 800 feet. While the impact of the  
7 revised policy is uncertain, a study conducted by EAI for the years 2003,  
8 2004 and 2005, provided as EAI Exhibit GJG-2, estimated that an average  
9 of \$2.7 million per year of additional CIAC payments would have been  
10 collected and/or supported by a guaranteed payment contract. We  
11 anticipate customers will react to the revised policy by selecting  
12 construction sites closer to existing electrical facilities to avoid paying the  
13 line extension costs in excess of the residential allowance.

14

15 Q. WHAT WILL BE THE COST IMPACTS TO THE CUSTOMER?

16 A. That will depend upon a customer's choice. As I stated previously, the  
17 proposed policy is expected to impact customers' behavior by encouraging  
18 customers to build closer to existing facilities to reduce or eliminate their  
19 CIAC payments. The proposal is consistent with the principle that  
20 customers who cause unusual costs should pay for those costs.

21

22 Q. WHY SHOULD THIS CHANGE TO THE EXTENSION OF FACILITIES  
23 POLICY BE APPROVED?

1 A. This proposal is more equitable because it eliminates inappropriate  
2 subsidies between existing customers and new customers requesting line  
3 extensions.

4

5 Q. WILL THE PROPOSED CHANGES TO THE EXTENSION OF  
6 FACILITIES POLICY AFFECT COSTS FOR UNDERGROUND  
7 SERVICE?

8 A. Yes. Under the current Underground Policy, customers are required to  
9 pay the difference between the cost of underground and overhead  
10 construction. The method of calculating that difference will be modified to  
11 provide for the credit associated for the 800 foot, single-phase,  
12 primary/secondary allowance.

13

14 Q. WERE THERE OTHER CHANGES MADE NECESSARY BY THE  
15 CHANGES TO RATE SCHEDULE NO. 60, EXTENSION OF FACILITIES?

16 A. Yes. Those rate schedules that include a section concerning the provision  
17 of three-phase service will be revised to reflect that in the event a primary  
18 line extension is necessary, the Company proposes to require the  
19 customer to reimburse the Company for the estimated construction cost of  
20 the three-phase primary extension in excess of the estimated costs of a  
21 single-phase extension in advance of construction consistent with the  
22 proposed line extension policy. This change affects Rate Schedule No. 1,  
23 General Purpose Residential Service; Rate Schedule No. 2, Optional

1 Residential Time-of-Use; and Rate Schedule No. 5, Nonresidential  
2 General Farm Service.

3

4 **VI. PROPOSED CHANGES TO THE COMPANY'S UNDERGROUND**  
5 **POLICY**

6 Q. DESCRIBE THE CHANGES PROPOSED TO THE UNDERGROUND  
7 POLICY.

8 A. The most significant changes to this overall policy are related to the  
9 changes to the Extension of Facilities Policy. Changes are also proposed  
10 to address language and responsibility clarifications, the addition of  
11 subdivision owned lighting, clarified requirements for customer-owned  
12 services and the addition of a provision for an annual process to review  
13 the differential cost table and file for approval of updated costs.

14 The Extension of Facilities Policy proposes to institute an 800 foot  
15 allowance for permanent residential customers. Under the proposed  
16 Underground Policy, customers that request underground service, which  
17 is generally more costly to install, will be required to pay in the form of a  
18 CIAC the differential cost between overhead and underground  
19 construction with a credit for the value of the 800 foot allowance calculated  
20 based on the Company's current average cost per foot of an overhead line  
21 extension. There will be no credit for unused extension allowance and the  
22 allowance will not apply to unusual costs. Non-residential customers not  
23 subject to the allowance will pay the entire differential cost.

1           Residential customers choosing to install, own and maintain their  
2           own underground services would be required to install a meter pedestal  
3           within five feet of the Company's padmount transformer, secondary  
4           pedestal or transformer pole. This establishes a clear indication of  
5           ownership when maintenance or repair may become necessary in the  
6           future.

7           The revised policy also proposes that differential costs between  
8           overhead and underground installations included in the table in § 61.9 be  
9           reviewed annually, and, if warranted, an update filed along with the annual  
10          update process proposed for the Charges Related to Customer Activity  
11          Rate Schedule, or filed separately if there are no Charges Related to  
12          Customer Activity Rate Schedule changes. The purpose of the addition of  
13          this annual update is to avoid the significant changes in differential costs  
14          that occur when these cost are not evaluated frequently. In addition, the  
15          differential costs included in the table in § 61.9 in the proposed  
16          Underground Policy have been updated to reflect current costs.

17

18   Q.   DOES EAI PROPOSE ANY OTHER CHANGES TO THE  
19          UNDERGROUND POLICY?

20   A.   Yes. In conjunction with the schedule for All Night Outdoor Lighting  
21          Service, it is necessary to add proposed language for providing for street  
22          lighting where the municipality does not contract for it or there is no  
23          municipality. The subdivision may elect to be served under the proposed



1           Energy Rate for Subdivision Owned Lighting Facilities included in the All  
2           Night Outdoor Lighting Service Rate Schedule or by the Small General  
3           Service Rate Schedule for metered services.

4

5    Q.     DOES THIS CONCLUDE YOUR TESTIMONY?

6    A.     Yes, it does.

BEFORE THE  
ARKANSAS PUBLIC SERVICE COMMISSION

IN THE MATTER OF THE APPLICATION	)	
OF ENTERGY ARKANSAS, INC. FOR	)	DOCKET NO. 06-101-U
APPROVAL OF CHANGES IN RATES FOR	)	
RETAIL ELECTRIC SERVICE	)	

EAI EXHIBIT GJG-1

COST ANALYSIS SUPPORTING PROPOSED RECONNECTION FEE

# Entergy Arkansas, Inc

## Reconnection Fee Electric Service - Not at Meter - (Normal Business Hours - Each Reconnect Location)

Line	A	B	C	D	E	F	G	H	I	J
	Formula for Calculations	2006 Vehicle Rate (\$/Minutes)	Travel Time (Minutes)	Transportation Costs (\$)	Direct Site Time (Minutes)	Clerical Time (Minutes)	Total Direct Time (Minutes)	2005 Wage Rate (\$/Hour)	Labor Costs (H/60)xG	Total Cost D+I
1	Clerical - Customer Service Center									
2	Journeyman Serviceman	0.3385	10.0	\$10.16	20	6	6.0	\$ 16.98	\$ 1.70	\$1.70
3	Clerical - Customer Accounting Services					3	3.0	\$ 27.20	\$ 13.60	\$23.76
4	Sub-totals used in summary			\$10.16				\$ 17.09	\$ 0.85	\$0.85
5									\$ 16.15	\$26.31
6								58.49%		\$9.45
7										\$35.76
8										\$35.76
9										\$71.52

(Based on yearly cost to operate vehicle)  
 (Based on average time at job site)  
 (Based on salary for classification)  
 Payroll Overhead  
 Total Costs of Reconnect  
 Total Costs of Disconnect  
 Total Costs of Disconnect and Reconnect

Entergy Arkansas, Inc

Reconnection Fee Electric Service - Not at Meter (After Hours - Each Reconnect Location)

A	B	C	D	E	F	G	H	I	J
	2006 Vehicle Rate (\$/Minutes)	Travel Time (Minutes)	Transportation Costs (\$)	Direct Site Time (Minutes)	Clerical Time (Minutes)	Total Direct Time (Minutes)	2005 Wage Rate (\$/Hour)	Labor Costs	Total Cost

<b>Entergy - Arkansas</b> Serviceman 2 hr OT call Alternative Formula for Calculations									
1									
2									
3									
4									
5									
6									
7									
8									
9									
10									

<b>Entergy - Arkansas</b> Serviceman already on OT - Actual Cost Formula for Calculations									
10									
11									
12									
13									
14									
15									
16									
17									
18									
19									

27	Sources of Work:	% of Time Sources Used	Cost / Reconnect	Weighted Average Cost
	Serviceman 2 hr OT call	20%	\$201.18 See above	\$40.24
28	Serviceman already out on OT call - Actual Cost	80%	\$114.59 See above	\$91.67
30	weighted Average Cost	100%		
31	Per After Hours Reconnect			\$131.91

## Entergy Arkansas, Inc.

### Payroll Loading Rates - 2005

Line		Straight Time	Overtime
1	Incentive ( Bargaining)	2.10%	0.00%
2	Benefits	25.86%	0.00%
3	Taxes	7.50%	7.50%
4	Subtotal	<u>35.46%</u>	<u>7.50%</u>
5	Non-Productive	17.00%	0.00%
6	Composite Loading Rate	<u>58.49%</u>	<u>7.50%</u>

BEFORE THE  
ARKANSAS PUBLIC SERVICE COMMISSION

IN THE MATTER OF THE APPLICATION	)	
OF ENTERGY ARKANSAS, INC. FOR	)	DOCKET NO. 06-101-U
APPROVAL OF CHANGES IN RATES FOR	)	
RETAIL ELECTRIC SERVICE	)	

EAI EXHIBIT GJG-2

ANALYSIS OF EXTENSIONS WITH RESPECT TO  
PROPOSED CHANGES IN RATE SCHEDULE 60

Entergy Arkansas, Inc.					
Single Phase Residential Overhead Extensions					
Summary of Impact of Revised Line Extension Policy					
<b>All Extensions</b>					
Year	Number of Extensions	Total Extension Length	Average Extension Length		
2003	6,128	2,182,485	356.1		
2004	5,487	1,818,425	331.4		
2005	5,840	2,006,894	343.6		
Year	Number of Extensions	Total Extension Length	Average Extension Length	Average Cost to Customer	Total Customer Contribution
<b>300 Feet &amp; Under</b>					
2003	4,067	610,360	150.1	\$ -	None
2004	3,757	561,679	149.5	\$ -	None
2005	3,959	584,887	147.7	\$ -	None
<b>300 to 800 Feet</b>					
2003	1,531	727,272	475.0	\$ -	None
2004	1,316	622,609	473.1	\$ -	None
2005	1,393	658,147	472.5	\$ -	None
<b>Totals For Extensions 800 Feet &amp; Under</b>					
2003	5,598	1,337,632	238.9	\$ -	None
2004	5,073	1,184,288	233.4	\$ -	None
2005	5,352	1,243,034	232.3	\$ -	None
<b>800 to 1,320 Feet</b>					
2003	304	311,178	1,023.6	\$1,677.09	\$509,835.00
2004	260	269,005	1,034.6	\$1,759.76	\$457,537.50
2005	283	287,528	1,016.0	\$1,620.00	\$458,460.00
<b>1,320 to 2,640 Feet</b>					
2003	167	291,254	1,744.0	\$7,080.27	\$1,182,405.00
2004	110	199,656	1,815.1	\$7,612.91	\$837,420.00
2005	161	275,084	1,708.6	\$6,814.47	\$1,097,130.00
<b>2,640 to 5,280 Feet</b>					
2003	52	189,713	3,648.3	\$21,362.45	\$1,110,847.50
2004	38	128,422	3,379.5	\$19,346.45	\$735,165.00
2005	36	127,075	3,529.9	\$20,473.96	\$737,062.50
<b>Over 5,280 Feet</b>					
2003	7	52,708	7,529.7	\$50,472.86	\$353,310.00
2004	6	37,054	6,175.7	\$40,317.50	\$241,905.00
2005	8	74,173	9,271.6	\$63,537.19	\$508,297.50
<b>Totals For Extensions over 800 Feet</b>					
2003	530	844,853	1,594.1	\$80,592.67	\$3,156,397.50
2004	414	634,137	1,531.7	\$69,036.62	\$2,272,027.50
2005	488	763,860	1,565.3	\$92,445.62	\$2,800,950.00
				Average	\$2,743,125.00

CERTIFICATE OF SERVICE

I, Steven K. Strickland, do hereby certify that a copy of the foregoing has been served upon all parties of record this 15th day of August 2006.

                    / S /                      
Steven K. Strickland