



P.O. BOX 81309 LINCOLN, NE 68501-1309 ADDRESS SERVICE REQUESTED

Monthly Billing Statement Enclosed

CUSTOMER NAME ADDRESS CITY, ST ZIP

Dear Valued Customer,

We have some news to share with you. As you may have read or heard, Alltel is separating its wireless and landline businesses. At the same time, the landline business is merging with VALOR Telecom to create Windstream Corporation—one of the largest phone, broadband and satellite TV services companies focused on serving rural America.

Alltel Wireless will continue to offer its full suite of voice and data products to more than 10 million customers in 35 states. With the nation's largest wireless network, we cover more of the country than any other wireless company.

Windstream will serve 3.4 million customers in 16 states, offering the same high quality, next-generation communications and entertainment services our customers have come to expect for more than 60 years.

We believe this separation will help us focus on serving you better. Customer satisfaction is our top priority. That's why Alltel and Windstream are working together to ensure a smooth transition.

The separation is expected to complete by mid year. If you're a landline customer, look for additional information regarding your service throughout the transition. Rest assured, Alltel and Windstream are committed to providing the same high-quality products, services and customer support you already rely on.

Thank you for your business.

Sincerely,

Scott Ford
President and Chief Executive Officer
Alltel

Jeff Gardner
President and Chief Executive Officer
Windstream Communications