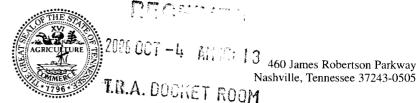
## TENNESSEE REGULATORY AUTHORITY

Sara Kyle, Chairman Eddie Roberson, Director Pat Miller, Director Ron Jones, Director



## **MEMORANDUM**

TO:

Docket File 06-00187

FROM:

Ron Graham

DATE:

October 4, 2006

SUBJECT:

Petition of Aqua Utilities Company for Approval of Adjustment of the Rates and

Charges and Revised Tariff - Disclosure of Telephone Contact

In the week of September 25, 2006, I had a telephone communication regarding the above captioned docket with Mr. Steve Wyatt, Utilities Operations Consultant for the Municipal Technical Advisory Service (MTAS) in Jackson, Tennessee. The purpose of my call was to obtain technical documents that Mr. Wyatt either authored or had available on the subject of lost and unaccounted for water. I knew Mr. Wyatt to be a reputable source on this subject, as I had contracted with MTAS for this technical service in the past, and he would be an efficient means of gathering this information.

I requested these documents after receiving a data request response from Aqua on this subject that lacked the specific level of managerial, technical, and financial detail necessary to properly evaluate this issue. These documents would be a basis for my preparation of additional requests of Aqua for specific information on this issue.

I provided Mr. Wyatt with contact information on Aqua, so that he could provide similar information to Mr. Clausel. The information that Mr. Wyatt could provide would enable the Company to better understand the concerns of the staff and respond more fully to future data requests on this issue and other issues affecting the viability of this water and wastewater utility.

cc: Chairman Sara Kyle

Director Pat Miller

**Director Ron Jones** 

Director Eddie Roberson

Darlene Standley

Carsie Mundy

Jerry Kettles

**David Foster** 

Shilina Chatterjee

Senior Policy Advisors