TENNESSEE REGULATORY AUTHORITY

Sara Kyle, Chairman Eddie Roberson, Director Pat Miller, Director Ron Jones, Director



460 James Robertson Parkway Nashville, Tennessee 37243-0505

August 9, 2006

Cesar Caballero Regulatory Law & Policy Director Windstream Communications, Inc. 4001 Rodney Parham Road 1170-B1F03-53A Little Rock, AR 72212

RE: Docket 06-00185: Petition of Windstream Communications, Inc. f/k/a Alltel Holding Corporate Services, Inc.

Dear Mr. Caballero:

In order to fully analyze the above-referenced petition, the Tennessee Regulatory Authority (TRA or Authority) requires additional information. Please provide the information requested below by August 18, 2006, and refer to this correspondence as Data Request No. 2 in the response.

- 1. The customer notification letter in Exhibit D of the Petition filed with the Authority on July 14, 2006, specifies a July 3, 2006, transfer date for the transaction. Advise whether or not the transfer was consummated on this date.
- 2. Page 1 of the Petition filed with the Authority on July 14, 2006, certifies that Windstream has notified all affected customers of the proposed transfer in accordance with Federal Communications Commission ("FCC") rules. Advise the Authority of the date the customer notification letter was sent to customers.
- 3. The customer notification letter in Exhibit D of the Petition filed with the Authority on July 14, 2004, was not pre-approved by the Authority, and did not include the logos or names of both Alltel Communications, Inc. and Windstream Communications, Inc. on the letterhead and the exterior envelope pursuant to TRA Rule 1220-4-2-.56(2)(d)(2). In addition, consistent with TRA Rule 1220-4-2-.56(2)(d)(4), the customer notification letter did not state the acquiring provider agrees to provide to the affected customers a thirty (30) day written notice of any rate increase that may affect their service up to ninety (90) days from the date of the transfer of customers. Consistent with TRA Rule 1220-4-2-.56(2)(d), re-file and/or provide the Authority with a customer notification letter (see attachment) that meet the requirements and/or complies with the above-referenced rule.

If you have any questions, or need further assistance, please call Carlos Black at 615-741-2904, ext. 196 or e-mail him at <u>Carlos.Black@state.tn.us</u>. Please respond by sending the original and 13 copies either by U.S. Mail or express mail. Alternatively, you may send the original and four (4) copies along with an electronic file of the original document to:

Ms. Sharla Dillon, Docket Room Manager Tennessee Regulatory Authority 460 James Robertson Parkway Nashville, TN 37243-0505 Email: sharla.dillon@state.tn.us

Sincerely,

Carsie Mundy, Chief

Competitive Markets & Policy Division

c: Docket Room

Attachment

Requirements for a Valid Tennessee Customer Notification Letter

When a customer base is transferred between 2 or more telecommunications providers, the providers must give sufficient notice to the customers and obtain their approval. The TRA will deem that the notice and approval requirements have been met if the letter complies with TRA Rule 1220-4-2-.56(2)(d)

The letter must:

Be pre-approved by the TRA

Be mailed by the current telecommunications provider (not the acquiring provider) with the logo or name of the current provider displayed on the exterior envelope, and the logo or name of both the current and acquiring provider on the letterhead.

Describe the customer transfer and explain that the customer's local or long distance service will be transferred to the acquiring service provider by a certain date specified in the notification letter, unless the customer selects a different provider

Be mailed no less than thirty (30) days prior to the actual customer transfer (although the TRA may waive this requirement for good cause shown)

Inform customers that the acquiring provider agrees to pay any fees charged to the customer for changing the service to the acquiring provider

Inform customers that, for up to ninety (90) days from the date of the transfer of customers, the acquiring provider agrees to provide the customers a thirty (30) day written notice of any rate increase that may affect their service.