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6171 WEST CENTURY BOULEVARD, SUITE 100 LOS ANGELES, CALIFORNIA 90045

POST-OFFICE BOX 92006

LOS ANGELES, CALIFORNIA 90009 2006-

310 258-9000

FAX: 310 258-9009

T.R.A. DOCKET ROOM

Ń REGULATORY AUTHORITY ■ UTILITIES DIVIGION

September 26, 2006

Ms. Darlene Standley Chief Utilities Division Tennessee Regulatory Authority 460 James Robertson Parkway Nashville, TN 37243-0505 REIVE 38 2006
N. AUTHORITY
VISION

Re: Hickory Star Water Company - LK7 #06-00176

Dear Ms. Standley:

We received your letter dated September 21, 2006. Following are our responses:

- 1. A corrected bill was sent and the funds were collected.
- 2. A credit was given to the customer.
- 3. As we have explained to the TRA on several occasions, Hickory Star Water Company wastewater system is a septic system that requires no maintenance except for periodic pumping. There is no emergency or non-routine maintenance required. The septic tank has been in use for many years and works just fine.

If the company needs to do repairs, it will pay for the repairs from its own funds.

In 2005, we gave the TRA a bond for \$20,000 without objecting even though it was unnecessary. We object very strongly to require us to have an escrow account to repair a system that does not need to be repaired.

- 4. There were no non-routine expenses.
- 5. This comment is really ridiculous since your auditors were in the office where customers can speak to a company representative and pay the water bill. In fact, the TRA representative has been there several times. The address is 1360 Hickory Star Road, Maynardville, TN 37807.

Sincerely yours,

HICKORY STAR WATER COMPANY

William W. Geary, Jr.

President

cc: Don Baltimore (w/TRA letter)

Jerry Cockrell (w/TRA letter)

Mike Churchill (w/TRA letter)