

**BEFORE THE TENNESSEE PUBLIC UTILITY COMMISSION**

**NASHVILLE, TENNESSEE**

**July 19, 2021**

**IN RE:**

**APPLICATION OF INMATE CALLING  
SOLUTIONS, LLC D/B/A IC SOLUTIONS  
FOR AUTHORITY TO PROVIDE COCOT  
SERVICE IN TENNESSEE**

)  
)  
)  
)  
)  
)

**DOCKET NO.  
06-00130**

**Cancellation Request Co. ID:  
128999**

---

**ORDER GRANTING CANCELLATION OF AUTHORITY TO PROVIDE CUSTOMER  
OWNED COIN OR COINLESS OPERATED TELEPHONE SERVICE**

---

This matter came before Chairman Kenneth C. Hill, Vice Chairman Herbert H. Hilliard, Commissioner Robin L. Morrison, Commissioner John Hie, and Commissioner David F. Jones of the Tennessee Public Utility Commission (the “Commission” or “TPUC”), the voting panel assigned to this docket, during a regularly scheduled Commission Conference held on July 13, 2021. Inmate Calling Solutions, LLC d/b/a IC Solutions (“Company”), filed an Application to provide Customer Owned Coin or Coinless Operated Telephone (“COCOT”) Service within the State of Tennessee on May 3, 2006. During a Commission Conference held on July 24, 2006, the Commission found that the Company had met all the requirements of Tenn. Comp. R. & Regs. 1220-04-02-.43 through 1220-04-02-.45 to provide COCOT service in Tennessee and approved the Application.

On June 8, 2021, Inmate Calling Solutions, LLC d/b/a IC Solutions filed a request to cancel its COCOT authority in Tennessee because it no longer provides COCOT services in the state of Tennessee. Nonetheless, the Company requests to retain its authority to provide Operator Services granted in Docket No. 06-00130. Based upon careful consideration of the record in this matter, the

Commissioners voted unanimously to grant the Company's request to cancel its authority to provide COCOT service in Tennessee.

**FOR THE TENNESSEE PUBLIC UTILITY COMMISSION:**

**Chairman Kenneth C. Hill,  
Vice Chairman Herbert H. Hilliard,  
Commissioner Robin L. Morrison,  
Commissioner John Hie, and  
Commissioner David F. Jones concurring.**

None dissenting.

**ATTEST:**

A handwritten signature in cursive script, appearing to read "Earl Taylor", written in dark ink.

---

**Earl R. Taylor, Executive Director**