

# TENNESSEE REGULATORY AUTHORITY

Pat Miller, Chairman  
Deborah Taylor Tate, Director  
Sara Kyle, Director  
Ron Jones, Director

## APPLICATION FOR AUTHORITY TO PROVIDE CUSTOMER-OWNED COIN (OR COINLESS) OPERATED TELEPHONE SERVICE IN TENNESSEE (RULE 1220-4-2-.43 TO .54) SECTION A

Company ID Number 128999 Docket Number 06-00130  
(To Be filled out by the TRA)

### Part 1: General Information

Name of Applicant Inmate Calling Solutions, LLC d/b/a ICSolutions

Address 5883 Rue Ferrari, San Jose

State: California Zip Code 95138-1857 Phone No: (408) 362-4000

Name and telephone number of contact person authorized to respond to Authority inquiries Monday through Friday.

Brendan Philbin, Chief Operating Officer	(408) 362-4000
Name	Telephone

5883 Rue Ferrari	San Jose	California	95138-1857
Address	City	State	Zip

*741-408-362-2795*

Mail the completed application and a check for \$25.00 to: Tennessee Regulatory Authority, 460 James Robertson Parkway, Nashville 37243-0505. Should you have any questions please call Dee Audrain at (615)741-2904, Ext. 217.

Toll Free 1-800-342-8359

Facsimile (615) 741-2336

Telephone (615)741-2904, Toll Free 1-800-342-8359, Facsimile (615)741-2336  
[www.state.tn.us/tra](http://www.state.tn.us/tra)

**BEFORE THE TENNESSEE REGULATORY AUTHORITY**

**NASHVILLE, TENNESSEE**

**August 21, 2006**

**IN RE:**

**APPLICATION OF INMATE CALLING  
SOLUTIONS, LLC D/B/A ICSOLUTIONS  
FOR AUTHORITY TO PROVIDE  
COCOT SERVICES IN TENNESSEE**

**DOCKET NO.**

**06-00130**

**Company ID:**

**128999**

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**ORDER GRANTING AUTHORITY TO PROVIDE CUSTOMER OWNED  
COIN OR COINLESS OPERATED TELEPHONE SERVICE**

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This matter came before Chairman Sara Kyle, Director Pat Miller and Director Ron Jones of the Tennessee Regulatory Authority (the "Authority"), the voting panel assigned to this docket, at a regularly scheduled Authority Conference held on July 24, 2006 for consideration of the Application of Inmate Calling Solutions, LLC d/b/a ICSolutions to be an operator of Customer Owned Coin or Coinless Operated Telephone ("COCOT") service in the State of Tennessee filed on May 3, 2006.


Based upon careful consideration of the application and of the entire record in this matter, the voting panel finds and concludes that the applicant has met all the requirements of Tenn. Comp. R. & Regs. 1220-4-2-.43 through 1220-4-2-.45 to provide COCOT service in Tennessee.

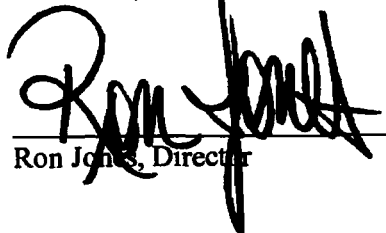
**IT IS THEREFORE ORDERED THAT:**

1. Inmate Calling Solutions, LLC d/b/a ICSolutions is authorized to provide COCOT service within the State of Tennessee and is required to post the Company ID Number 128999 on the display card for each COCOT.

2. This Order shall remain in effect until further order of this Authority.
3. This Order shall be retained as proof of certification with this Authority and may be used to obtain the appropriately tariffed access line from Authority authorized telecommunications service providers.

  
Sara Kyle, Chairman

  
Pat Miller, Director

  
Ron Jones, Director

**TENNESSEE REGULATORY AUTHORITY**  
**2011-2012 INSPECTION FEE**  
**FOR CUSTOMER OWNED COIN OPERATED TELEPHONES (COCOTS)**

COMPANY ID 128999

Inmate Calling Solutions, LLC  
220 Danbury  
San Antonio, TX 78217

RECEIVED  
FISCAL OFFICE

MAY 30 2012

CK # 12502 SOURCE RA 22-17  
DEP # 499 AMT 10.00

Please calculate and submit to the TRA your company's appropriate COCOT inspection fee by July 1, 2012. Failure to submit the proper fees could result in the disconnection of your COCOTs.

1. Total number of COCOTs operated by your company as of July 1, 2011 0
2. Total number of COCOT additions between July 1, 2011 and June 30, 2012 0
3. Total number of COCOT deletions between July 1, 2011 and June 30, 2012 0
4. Total COCOTs as of June 30, 2012  
(line 1 plus line 2, subtract line 3) 0
5. **Fee due (Total COCOTS shown on line 4 x \$10.00)** \$ 10-  
If Line 4 is 0 and you wish to retain your authority, please send fee of \$10.00.

I, the undersigned owner, president, or officer of the above named COCOT provider, being first duly sworn, on oath, state the number of COCOTs operated by said company and the inspection fee computed therefrom are accurate.

NAME John Goetsch  
(Please Print)

SIGNATURE [Signature]

TITLE Vice President

FAX NO 210-832-8915  
TELEPHONE 210-581-8100

If you are no longer in this business and would like to cancel your authority, please sign below.

**PLEASE CANCEL MY AUTHORITY TO OPERATE COCOTs IN TENNESSEE, AS I HAVE CLOSED THE TELECOM BUSINESS.**

Please return form with enclosed payment to:

Tennessee Regulatory Authority  
Attn: Dee Audrain  
460 James Robertson Parkway  
Nashville, TN 37243-0505  
Dee.audrain@tn.gov

RECEIVED

MAY 30 2012

TN REGULATORY AUTHORITY  
UTILITIES DIVISION

**TENNESSEE REGULATORY AUTHORITY**  
**2010-2011 INSPECTION FEE**  
**FOR CUSTOMER OWNED COIN OPERATED TELEPHONES (COCOTS)**

COMPANY ID 128999

Inmate Calling Solutions, LLC  
220 Danbury  
San Antonio, TX 78217

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**FISCAL OFFICE**

APR 26 2011

CK # 24111 SOURCE RA 22-17  
DEP # 348 AMT 10.00

Please calculate and submit to the TRA your company's appropriate COCOT inspection fee by July 1, 2011. Failure to submit the proper fees could result in the disconnection of your COCOTs.

1. Total number of COCOTs operated by your company as of July 1, 2010 0
2. Total number of COCOT additions between July 1, 2010 and June 30, 2011 0
3. Total number of COCOT deletions between July 1, 2010 and June 30, 2011 0
4. Total COCOTs as of June 30, 2011 (line 1 plus line 2, subtract line 3) 0
5. **Fee due (Total COCOTS shown on line 4 x \$10.00)** \$ 10<sup>-</sup>  
If Line 4 is 0 and you wish to retain your authority, please send fee of \$10.00.

I, the undersigned owner, president, or officer of the above named COCOT provider, being first duly sworn, on oath, state the number of COCOTs operated by said company and the inspection fee computed therefrom are accurate.

NAME Tim P. McAteer  
(Please Print)

SIGNATURE Tim P. McAteer

TITLE President

FAX NO 20-832-8915  
TELEPHONE 210-581-8100

If you are no longer in this business and would like to cancel your authority, please sign below.

**PLEASE CANCEL MY AUTHORITY TO OPERATE COCOTs IN TENNESSEE, AS I HAVE CLOSED THE TELECOM BUSINESS.**

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Attn: Dee Audrain  
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Nashville, TN 37243-0505  
Dee.audrain@tn.gov

**TENNESSEE REGULATORY AUTHORITY**  
**2009-2010 INSPECTION FEE**  
**FOR CUSTOMER OWNED COIN OPERATED TELEPHONES (COCOTS)**

128999  
Inmate Calling Solutions, LLC

Please calculate and submit to the TRA your company's appropriate COCOT inspection fee by July 1, 2010. Failure to submit the proper fees could result in the disconnection of your COCOTs.

1. Total number of COCOTs operated by your company as of July 1, 2009                     0
2. Total number of COCOT additions between July 1, 2009 and June 30, 2010                     0
3. Total number of COCOT deletions between July 1, 2009 and June 30, 2010                     0
4. Total COCOTs as of June 30, 2010  
(line 1 plus line 2, subtract line 3)                     0
5. **Fee due (Total COCOTS shown on line 4 x \$10.00)** \$                     10-                      
If Line 4 is 0 and you wish to retain your authority, please send fee of \$10.00.

I, the undersigned owner, president, or officer of the above named COCOT provider, being first duly sworn, on oath, state the number of COCOTs operated by said company and the inspection fee computed therefrom are accurate.

NAME Michael R. Smith  
(Please Print)

SIGNATURE 

TITLE President

TELEPHONE 210-581-8100

If you are no longer in this business and would like to cancel your authority, please sign below.

**PLEASE CANCEL MY AUTHORITY TO OPERATE COCOTs IN TENNESSEE, AS I HAVE  
CLOSED THE TELECOM BUSINESS.**

Please return form with enclosed payment to:

Tennessee Regulatory Authority  
Attn: Dee Audrain  
460 James Robertson Parkway  
Nashville, TN 37243-0505  
Dee.audrain@tn.gov

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FISCAL OFFICE

JUL 19 2010

CK # 21311 SOURCE RA 22-12  
REP # 250 AMT 10.00

**TENNESSEE REGULATORY AUTHORITY**  
**2008-2009 INSPECTION FEE**  
**FOR CUSTOMER OWNED COIN OPERATED TELEPHONES (COCOTS)**

COMPANY ID

~~128965~~ 128999

Inmate Calling Solutions, LLC  
5883 Rue Ferrari  
San Jose, CA 95138

VOUCHER NO.

CC 13963 SRC. RA22

AMT. REC. 10.00

DEPOSIT DATE 5/20/09

Please calculate and submit to the TRA your company's appropriate COCOT inspection fee by July 1, 2009. Failure to submit the proper fees could result in the disconnection of your COCOTs.

1. Total number of COCOTs operated by your company as of July 1, 2008 0
2. Total number of COCOT additions between July 1, 2008 and June 30, 2009 0
3. Total number of COCOT deletions between July 1, 2008 and June 30, 2009 0
4. Total COCOTs as of June 30, 2009 (line 1 plus line 2, subtract line 3) 0
5. **Fee due (Total COCOTS shown on line 4 x \$10.00)** \$ 10-  
If Line 4 is 0 and you wish to retain your authority, please send fee of \$10.00.

I, the undersigned owner, president, or officer of the above named COCOT provider, being first duly sworn, on oath, state the number of COCOTs operated by said company and the inspection fee computed therefrom are accurate.

NAME Michael R. Smith  
(Please Print)

SIGNATURE 

TITLE President

TELEPHONE 408-362-4097

If you are no longer in this business and would like to cancel your authority, please sign below.

**PLEASE CANCEL MY AUTHORITY TO OPERATE COCOTs IN TENNESSEE, AS I HAVE CLOSED THE TELECOM BUSINESS.**

Please return form with enclosed payment to:

Tennessee Regulatory Authority  
Attn: Dee Audrain  
460 James Robertson Parkway  
Nashville, TN 37243-0505  
Dee.audrain@state.tn.us

**TENNESSEE REGULATORY AUTHORITY**  
**2007-2008 INSPECTION FEE**  
**FOR CUSTOMER OWNED COIN OPERATED TELEPHONES (COCOTS)**

**RECEIVED**

128999

Inmate Calling Solutions, LLC

5883 Rue Ferrari

San Jose, CA 95138

JUN 26 2008

TN REGULATORY AUTHORITY  
UTILITIES DIVISION

Please calculate and submit to the TRA your company's appropriate COCOT inspection fee by July 1, 2008. Failure to submit the proper fees could result in the disconnection of your COCOTs.

- |   |                         |
|---|-------------------------|
| 1. Total number of COCOTs operated by your company as of July 1, 2007               | _____ <u>0</u> _____    |
| 2. Total number of COCOT <u>additions</u> between July 1, 2007 and June 30, 2008    | _____ <u>0</u> _____    |
| 3. Total number of COCOT <u>deletions</u> between July 1, 2007 and June 30, 2008    | _____ <u>0</u> _____    |
| 4. <u>Total</u> COCOTs as of June 30, 2008<br>(line 1 plus line 2, subtract line 3) | _____ <u>0</u> _____    |
| 5. <b>Fee due</b> (Total COCOTS shown on line 4 x \$10.00)                          | \$ _____ <u>0</u> _____ |

I, the undersigned owner, president, or officer of the above named COCOT provider, being first duly sworn, on oath, state the number of COCOTs operated by said company and the inspection fee computed therefrom are accurate.

NAME Ken Dawson  
(Please Print)

SIGNATURE 

TITLE President

TELEPHONE 408-362-4097

FAX NO. 408-362-~~4098~~  
2798

Please return form with enclosed payment to:

Tennessee Regulatory Authority  
Attn: Dee Audrain  
460 James Robertson Parkway  
Nashville, TN 37243-0505