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April A. Ingram
(615) 252-2302
Fax (615) 252-6302
Email: aingram@boultcummings.com

March 8, 2006

Ms. Darlene Standley
Utilities Division Chief
Tennessee Regulatory Authority
460 Jas. Robertson Pkwy.
Nashville, TN 37243-0505

Re: *Application of Symtelco, LLC for a Certificate of Convenience and Necessity to Operate as a Competing Local Exchange Carrier in Tennessee*, Docket 06-00032

Dear Ms. Standley:

We are submitting this Response to your letter of February 15, 2006, requesting certain additional information from the Applicant. Given below are the requests, followed by the responses of Symtelco, LLC.

1. An informational tariff describing the services to be offered in Tennessee, including rates, terms and conditions. Tariffs filed with this application are informational only, and an official tariff with issued and effective dates should be filed subsequent to the application's approval and prior to commencing operations in the state.

The informational tariff was filed with the Authority on March 3, 2006.

2. Elaborate on the prior experience and educational qualifications of the management profiles in Exhibit E of the application. Will other staff be responsible for operations in Tennessee. If so, please provide their educational, management and technical backgrounds as well.

Mr. Greg Hogan will be responsible for the operations in Tennessee. He has been involved in the telecommunications industry since 1979, with executive level management experience in all facets of product management, customer support, sales, marketing, and business development. Since joining Symtelco as one of the founding members, Mr. Hogan has directed the company's growth as a CLEC where the company is providing local telecommunications services in Georgia, Florida, Kentucky, and California. Prior to joining Symtelco he spent eighteen months as the Director of Sales and Marketing with Ernest Communications, a UNE-P based competitive local exchange company serving niche based business customers in over twenty states. While at Ernest Communications, Hogan oversaw the company's doubling in size and implemented progressive customer support practices to insure each customer's unique needs and demands were not lost in the company's rapid expansion. Prior to his tenure at Ernest, he served in various sales, marketing and product management functions for nine years at Protel, Inc., most

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recently serving as Vice President of Sales and Marketing for North America. Protel, based in Lakeland, Florida, is North America's largest provider to public telephones providing payphones to Bell Operating Companies and small business owners alike. In his capacity at Protel, he oversaw all business development negotiations with Bell Operating Companies, Incumbent LECs, Operator Service Providers and Interexchange long distance companies. Hogan is active in the responsible growth of the telecommunications industry having served on the Board of Directors of the American Public Communications Council and the Texas Payphone Association. Additionally he has served on a number of task forces dealing with business and consumer issues such as the Canadian Standards Association task force to develop payphone keypads to more easily accommodate use by persons with limited mobility and sight or hearing impairment.

While the majority of Mr. Hogan's experience consists of business development activities, he also has extensive experience in technical aspects of the telecommunications industry. Early in his career he developed call processing applications for telecommunications products for the public telephone and inmate telephone markets, including the development of application programs used to properly route and rate telephone calls from payphones to the public switched telephone network. As a product manager of Protel, he provided oversight for technical support functions of the company. He was actively involved in the development of methods and practices used to address the challenges faced by telecommunications companies such as Protel brought about by the revision in the North American Numbering Plan and subsequent ten digit local dialing patterns. Mr. Hogan has extensive knowledge of the U. S. telecommunications wire line infrastructure and switching operations methods. For the past three years he has successfully managed Symtelco's line ordering, provisioning, and repair operations utilizing BellSouth's, Sprint's and SBC's mechanized and manual ordering systems. He has received training from both BellSouth and SBC, specific to their systems.

Please contact me at 252-2302 or at aingram@boultcummings.com if you have any questions.

Very truly yours,

BOULT, CUMMINGS, CONNERS & BERRY, PLC



By:

April A. Ingram

AAI/ai
cc: Craig Neeld