

## Sharla Dillon - Fwd: Customer Notification Letter

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**From:** Arnold Reed  
**To:** Dillon, Sharla  
**Date:** 11/17/2005 1:19 PM  
**Subject:** Fwd: Customer Notification Letter  
**CC:** Edwards, Colleen; Jones, Ron; Reed, CarolynE; Tria, Martha; Woodruff, Julie

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RECEIVED  
NOV 17 PM 3:00  
T.R.A. DOCKET ROOM

Sharla,

Please file this message in Docket No. 05-00303.

Thank you,  
Arnie Reed

>>> "Blakely, Lori" <lori.blakely@paetec.com> 11/16/05 4:20 PM >>>  
Hello Arnold

Thank you for your call regarding the customer notification letter.  
I have confirmed that the American Long Lines, Inc notification to their customers that service would be transferred to PAETEC was sent on November 10, 2005.

I apologize for our error in sending the letter prior to approval.  
In future, we will make sure to comply with the requirements to receive approval first.  
Again, I apologize for our error.  
Thank you for your understanding.

If you have any further questions, please let me know.

Thanks

Lori Blakely  
Regulatory Analyst & CABS Mediator

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