

05-00258

From: "Judy Homan" <tnhoman@bellsouth.net>
To: "Julie Woodruff" <Julie.Woodruff@state.tn.us>
Date: 4/2/2006 10:27:32 AM
Subject: TRA Meeting on April 3

Julie, I am attaching a letter to the TRA Directors regarding Director Miller's petition. I am appalled. It would seem to me that Atmos is very frightened of your completed investigation. If they have nothing to lose and are not over earning, why not just let the investigation run its course?

I request you pass my letter on to the Directors. Consider it signed. I will be there Monday and hope the press will be also.

TRA/MD/15/17/06

4/17/06 5:00 PM

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Judith M. Homan

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March 31, 2006

Directors Kyle, Miller and Chairman Jones
Tennessee Regulatory Authority

Ref: Docket 05-00258

Subj: A Consumer's Response to Atmos Response to Director Miller's Motion for
Reconsideration

Since there is an implication on page 11 of the Atmos petition that CAPD manufactured public protest, and since the undersigned was the sole instigator of protest in the Rutherford County area, I feel I am justified by implication to being a party to this petition.

I wrote a letter to the Editor of the Daily News Journal appearing on February 13, 2006. I received over 30 telephone calls from local consumers within the first 2 days of its appearance. I called the TRA because many of the callers were complaining of a lack of interest response from that agency. I looked up Docket 05-00258 as suggested, read the docket and Atmos response. I called the Attorney General's office along with a staff assistant of Congressman Bart Gordon and learned of the extent of the initial petition. I arranged the public hearing.

Atmos Energy seems to feel strongly that there should again, be no full rate case regarding the charges that their current rates are not just and reasonable. What is the fear here? I applaud their concern over the expenditures involved for the State of Tennessee and it is understandable that after having their attorney file two huge petitions protesting a full rate review, Atmos would like to avoid further legal expenditures. However, I believe the people of Tennessee deserve a full rate hearing after 10 years of no complete review by any authority.

Who has the legal responsibility for investigating charges and for routinely reviewing utility rates in this state? Is it the CAPD or is it the TRA?

Concern about 10 to 22 months for a full rate case? We've already passed 7 months since the CAPD filing, 5 months since the TRA agreed to investigate. I don't think another 5 months minimum is too much to ask for the natural gas users of Tennessee to see its advocate (TRA) actually taking steps to assure that rates are just and reasonable.

Atmos is very concerned about the TRA staff's burden. That is to be applauded. I would wish the same concern for the 69 plus people who appeared at the public hearing concerned about over-consumption, 0 meter readings, absolutely abysmal customer service and concern that Atmos is making record profits. Oh, this was because they purchased another gas company. No expenses there.

"Make a finding as to precisely what Atmos' rate of return should be." (pg. 3) **Precisely** what we are asking. Let us determine this. While I am in favor of free enterprise we must also recognize that profit made up of inflated rates and minimal customer service must be addressed by those agencies charged with that responsibility.

I believe the exhibits provided by both Dr. Brown and Mr. McCormac can be replicated by the TRA without a great deal of trouble. Just takes a little on-line time and a whole bunch of long distance telephone calls.

What is Atmos afraid of? I have the names and telephone numbers of 40+ consumers in Rutherford County alone who would welcome an opportunity to address the Directors at their request.

If there is any question, the customers of Atmos Energy Corporation and citizens of Tennessee are requesting a full rate review to determine what a fair and reasonable and legal rate of return would be for Atmos Energy in Tennessee.

Sincerely,

Judith M. Homan, Consumer