TENNESSEE REGULATORY AUTHORITY

Sara Kyle, Chairman Eddie Roberson, Director Pat Miller, Director Ron Jones, Director



460 James Robertson Parkway Nashville, Tennessee 37243-0505

November 16, 2006

BellSouth Telecommunications, Inc. Attention Dennis Wagner 333 Commerce Street Suite 2101 Nashville, Tennessee 37201-3300

RE: vCustomer Corporation

Docket No. 05-00171

Dear Mr. Wagner:

The Tennessee Regulatory Authority has received a request from vCustomer Corporation to cancel its CCN in Tennessee, stating they have no customers in Tennessee and never began operations in Tennessee.

Please verify that BellSouth is not providing any facilities, UNEs or resold lines to vCustomer Corporation at this time.

Please respond to this request on or before November 27, 2006. If you have questions regarding this request, please contact Lisa Foust at 615-741-2904 extension 220.

Sincerely,

Darlene Standley

Utilities Division Chief

Darlen Standly

cc: Docket file