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February 28, 2006

Honorable Ron Jones
Chairman
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, TN 37243-0505

Re: Docket No. 05-00168, Joint Petition of MCI WorldCom Communications, Inc. and vCustomer Corporation for Expedited Approval of the Assignment of the Contract to Provide Relay Services and to Operate the Tennessee Relay Center and the Transfer of the Tennessee Telcrelay Call Center, Directory Assistance, Operator Services and Other Related Assets to vCustomer Corporation

Dear Chairman Jones:

We sincerely thank you for the extra time you granted us at the last meeting. As discussed on our February 21st, 2006 conference call, I am writing to inform you that inspite of our best efforts, our legal team was not in a position to file our claim against MCI in time for the March 6th 2006 final conference hearing. For our company this case is a matter of survival and we are taking this issue very seriously.


While we understand that your Authority is not the jurisdiction under which our claim will be settled, we are certainly within our rights to ask that the Authority not vacate the transfer of the assignments of contracts at this time. Having this petition pending does not impact MCI's ability to service the contract in any way, nor does it impede the Authority from holding MCI responsible for delivering the service it has committed to provide. By unilaterally proceeding to terminate its agreement with vCustomer, MCI did not take into consideration the impact on parties such as your Authority. However you must act in the best interests of the citizens of the State of Tennessee rather than in the interests of either MCI or vCustomer.

Again, we apologize to the Authority and yourself for any inconvenience this may cause. We hope you will find a way to continue holding this approval process in abeyance until we can finalize our course of action. If you have any questions, please do not hesitate to contact me directly at 206-802-0206.



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Very truly yours,


Sarathy Kumar
Chief Executive Officer