

# TENNESSEE REGULATORY AUTHORITY




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460 James Robertson Parkway  
Nashville, Tennessee 37243-0505

## MEMORANDUM

TO: Chairman Ron Jones  
Director Sara Kyle  
Director Pat Miller

FROM: Eddie Roberson, Chief   
Consumer Services and External Affairs Division

DATE: February 8, 2006

RE: Mediation Notice in Docket 05-00141

At the February 6, 2006 Authority Conference I was appointed as mediator in Docket 05-00141 with instructions to see if an alternate dispute resolution approach might resolve the dispute between the petitioner, Helping Hands Home Assistance, Inc. and the parties that have filed for intervention including TN AIRS and East Tennessee Information and Referral. Helping Hands Home Assistance, Inc.'s petition requesting assignment of the 2-1-1 abbreviated dialing code for certain East Tennessee Counties was filed with the Authority on May 11, 2005. TN AIRS, the TRA designated Statewide 2-1-1 Collaborative, filed for intervention in the docket on December 28, 2005, while East Tennessee Information and Referral Inc. filed for intervention on December 27, 2006.

I have scheduled a mediation conference with the entities listed above for February 16 at 11:00 a.m. EST in Knoxville, Tennessee. All parties have agreed to participate in the mediation in hopes of resolving their differences. I will be prepared to update the Authority on the status of the mediation at the February 21 Conference, if so desired.

cc: Richard Collier  
Doug Fluegel, Tennessee Alliance of Information & Referral Systems (TNAIRS).  
Chris Middlebrook, Helping Hands Home Assistance Inc. (HHHA)  
Gary Young, East Tennessee Information and Referral, Inc. (ETIR).