

Helping Hands Home Assistance, Inc.

May 17, 2006

Darlene Standley, Chief
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, TN 37243

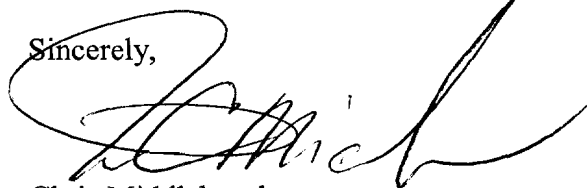
Dear Ms. Standley

05-00141

Enclosed are 13 copies of our response to your request for data that we received May 11, 2006. If you have any questions or need further information, please contact me at the above address or call me at (865) 692-5258.

Thank you for all your time and assistance in helping us. We look forward to working with you.

Sincerely,



Chris Middlebrook
Chief Executive Officer

HELPING HANDS HOME ASSISTANCE, INC.

REGARDING DOCKET NO. 05-00141

RESPONSE TO TRA REQUEST FOR ADDITIONAL INFORMATION

May 17, 2006

The letter dated May 10, 2006 from the TRA refers to the first amendment submitted to the TRA by Helping Hands Home Assistance, Inc. and lists eight counties. Please note that the following response is to the second amendment in which Helping Hands Home Assistance, Inc. is petitioning to serve only Hamblen County, Tennessee.

- 1. Provide financial statements for Year-end 2005 or in the alternative, any and all interim statements published in 2005.**

The financial statements for Year-end 2005 were forwarded to the TRA on May 03, 2006.

- 2. The Data Response filed by HHHHA on February 28, 2006 states that a 2006 Budget is included as Attachment IV which includes 211 services to Hamblen County; however, the 2006 budget was not enclosed. Please provide.**

We apologize for the oversight. The 2006 budget is enclosed as Attachment A.

- 3. Please provide the anticipated future uses by the community of the proposed service to be offered by HHHHA.**

In addition to countywide access to finding and giving help in the areas of health and human services, 2-1-1 can provide many services as determined by that county. HHHHA will coordinate with local facilities to publicize free and low cost events for the general public. HHHHA, Inc. is currently in discussions with the 9-1-1 services in Hamblen County as to how 2-1-1 can assist with the non-emergency calls. 9-1-1 and 2-1-1 will coordinate services on a daily basis and in times of disasters. Several manufacturers and small businesses in the county are interested in utilizing 2-1-1 services as a confidential referral source for their employees, especially for those who have addiction problems or mental health issues. HHHHA is also in discussion with city and county officials regarding ways the government can utilize 2-1-1.

- 4. Provide the names (other than TNAIRS) of the foundations that provide funding and provide details of the special events and details of the annual campaign that are held in order to obtain additional funding for HHHHA.**

HHHA, Inc. did not refer to any foundations in the previous response, and TNAIRS was mentioned as committing to \$6,000 for software. HHHHA, Inc. receives support from the Clayton Family Foundation. As soon as the 2-1-1 service is approved by the TRA, the agency will apply for support for 2-1-1 to the ALCOA foundation and the Con-Agra foundation. The annual special event is community information fair targeting senior and disabled citizens. The public attends free. HHHHA anticipates to net \$5,000 from local sponsorships. The HHHHA Board of Directors sponsors the annual campaign. It is an individual contribution strategy and a public appeal for donations

REVENUE					
Contributions		\$50,500.00			
Program Service Revenue		\$489,788.00			
Total Revenue		\$540,288.00			
EXPENSES					
Personnel					
Salaries		\$385,800			
Taxes & Benefits (11%)		\$54,012			
Total Personnel		\$439,812			
Other Expenses					
Office Supplies		\$6,000			
Supplies		\$25,000			
Telephone		\$7,000			
Postage		\$400			
Occupancy		\$16,000			
Professional Fees		\$10,000			
Purchased Services:					
Internet Access		\$600			
Software Fees		\$6,000			
Network Support		\$2,000			
Printing/Copying		\$2,000			
Travel/Mileage		\$8,500			
Professional Development		\$3,000			
Memberships/Subscriptions		\$1,100			
Marketing		\$5,000			
Miscellaneous		\$6,000			
Total Non-personnel		\$98,600			
Total Expenses		\$538,412			
NET PROFIT/LOSS			\$1,876		
ATTACHMENT A					