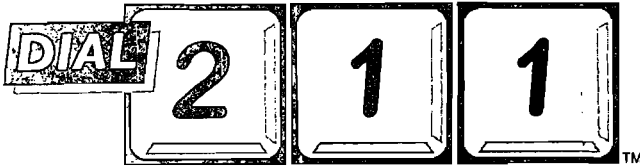


**Find Help • Give Help**



**United Way**

**East Tennessee Information & Referral, Inc.**

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April 13, 2006

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Docket Manager  
Tennessee Regulatory Authority  
460 James Robertson Parkway  
Nashville, Tennessee 37209

RE: Docket # 05-00141

To Whom it May Concern:

The East Tennessee Information and Referral organization which provides 2-1-1 service to nine counties in the Knoxville area, request that our petition to intervene in the case of Helping Hands Home Assistance, be removed. This issue has been resolved through a mediated process.

Sincerely,

Gary Young, President  
East Tennessee Information and Referral Inc.



A United Way Agency