

November 17, 2004

RECEIVED  
2004 NOV 18 PM 4:06  
T.R.A. DOCKET ROOM

PAID T.R.A.	
Chk #	3859
Amount	50.00
Rcvd By	JP
Date	11-18-04

Roberta Swager  
Express Connection, LLC  
3207 Nolensville Rd.  
Nashville, Tn. 37211

Mrs. Patsy Fulton  
Tennessee Regulatory Authority  
460 James Robertson Parkway  
Nashville, Tn. 37243

Dear Mrs. Fulton,

Enclosed please find our Reseller Application. We are already a reseller of local phone service in Tennessee (based in Nashville) and have been in business for six years. We sell only prepaid local service, and market to the credit-challenged segment of the population.

In order to provide more comprehensive service to our customers, we would now like to add a prepaid long distance package as a feature option to those who desire it. This package operates like a prepaid long distance phone card: the customer dials an 800 number to access the carrier, their existing phone number acts as their PIN number, and they are then able to make a long distance call. There is no PIC choice involved, and existing CREX1 blocks remain on their line. There is no "per minute" option available, simply unlimited calling for a set price per month. The customer is free to add or drop this feature at will, as with call waiting or any other feature we offer as a reseller.

We request approval of our application so that we can offer this service to those desiring it as soon as possible.

Sincerely,



Roberta Swager, President  
Express Connection, LLC

RECEIVED

NOV 18 2004

TN REGULATORY AUTHORITY  
TELECOMMUNICATIONS DIVISION

APPLICATION FOR CERTIFICATE  
TO PROVIDE OPERATOR SERVICES AND/OR  
RESELL  
TELECOMMUNICATION SERVICES IN TENNESSEE  
SECTION A

Application is hereby made for a certificate of authority pursuant to TRA Rule 1220-4-2-.57 to provide telecommunications services in the State of Tennessee.

Part I : General Information

A. Name of Applicant EXPRESS CONNECTION, LLC  
Full exact name of person, corporation, partnership, sole proprietorship, or other entity, for which application is made.

Legal name of applicant, if different from above.

3207 NOLENSVILLE RD, NASHVILLE, TN, 37211  
Address City State Zip

Tenn. Secretary of State Certificate of Authority ID 3905-0912

Federal Taxpayer ID Number [REDACTED] (redacted)

Social Security Number for Applicants

Applying as Individuals

Any trade name(s), assumed name(s) or fictitious name(s) used by applicant:

NONE

If applicant has affiliate(s) engaged in providing telecommunications services, provide the above requested information for each affiliate(s), as well as for the applicant.

Address NONE City

State Zip Code Phone No. ( ) -  
(Use additional pages if necessary)

**\*\*\*IMPORTANT INFORMATION\*\*\***

If applicant has affiliate(s) or parent company, or constituency corporations, engaged in providing telecommunications services, or operating under any trade name, assumed name or fictitious name used by the above, provide the above requested information on all parts of this application as well as for the applicant. Provide this information on a separate attachment, if necessary. NONE

THIS SECTION FOR TRA USE ONLY	
Docket Number. <u>04-00406</u>	Company ID Number <u>128924</u>
	Date Approved
	Evaluator

- B. Describe other businesses or business transactions, if any, at the same location as the principal business address: DISCOUNT CHECK ADVANCE, LLC

- C. Provide the name, business and home address of and a chronological summary of the employment history and business experience over the preceding eight years of:

- (a) The proprietor, if the applicant is an individual;
- (b) Every member, if the applicant is a partnership;
- (c) Each Executive Officer, Director and each Key Stockholder if the applicant is a joint stock association or a corporation. (Note: If the applicant is a publicly traded corporation or a subsidiary of such a corporation it does not need to provide this information)
- (d) Any person in a position to exercise control over or direction of, the business of the applicant, regardless of the form of organization of the applicant.

Information to be included:

NAME TITLE  
BUSINESS ADDRESS  
HOME ADDRESS  
EMPLOYMENT HISTORY

*SEE APPENDIX 1*

PHONE No.  
PHONE No.

**Provide the above requested information on separate attachments.**

- D. Has the applicant or any of its parent companies, subsidiaries, affiliates, owners, partners, LLC members, directors, officers, five percent (5%) more shareholders or beneficiaries (of a trust) been associated with a business whose authority to transact business was denied, revoked or suspended by a state or federal regulatory or law enforcement entity?

\_\_\_\_\_ Yes ✓ No If yes, please explain fully.

- E. Has the Tennessee Regulatory Authority, or any other agency of the State of Tennessee, any federal agency or any agency of any other state ever initiated a regulatory action or order against the applicant or any of its parent companies, subsidiaries, affiliates, owners, partners, LLC members, directors, officers, five percent (5%) more shareholders or beneficiaries (of a trust)?

\_\_\_\_\_ Yes ✓ No If yes, please explain fully.

- (1) Has the applicant or any of its parent companies, subsidiaries, affiliates, owners, partners, LLC members, directors, officers, five percent (5%) more shareholders or beneficiaries (of a trust), been enjoined or restrained by order by any court or state or federal regulatory or law enforcement entity from engaging in any conduct or practice related to the telecommunications business? \_\_\_\_\_ Yes ✓ No If yes, please explain fully.

- F. Has the applicant or any of its parent companies, subsidiaries, affiliates, owners, partners, LLC members, directors, officers, five percent (5%) more shareholders or beneficiaries (of a trust) been associated with a business who has ceased providing telecommunications services in any state, describe the circumstances. (Use additional pages if necessary)

*No*

- G. Has the applicant or any of its parent companies, subsidiaries, affiliates, owners, partners, L.L.C. members, directors, officers, five percent (5%) or more shareholders or beneficiaries (of a trust) been convicted of any crime or crimes, or charged in court with any fraudulent or dishonest acts in any transaction of any kind, or confined in any penal institution? If so, list such persons, give details, state results and final outcome. (Use additional pages if necessary) NO

(1) Has the applicant or any of its parent companies, subsidiaries, affiliates, owners, partners, L.L.C. members, directors, officers, five percent (5%) or more shareholders or beneficiaries (of a trust) been indicted, convicted, pled guilty or pled nolo contendere to a felony in Tennessee or elsewhere?

YES ☒ NO If yes, please explain fully.

- H. Name and telephone number of contact person authorized to respond to Authority inquiries regarding company operations Monday through Friday.

BOBBIE SWAGER (615) 497 9555 (615) 445 7716  
Name Phone No. Fax No.

(800) 509-8121 e-mail Address bswager@comcast.net

- (1) Name and telephone number of contact person authorized to respond to Authority inquiries regarding this filing Monday through Friday.

BOBBIE SWAGER (615) 497 9555 (615) 445 7716  
Name Phone No. Fax No.

(800) 509-8121 e-mail Address bswager@comcast.net

- I. List a toll-free telephone number and mailing address that consumers can call or write to report service problems and/or request refunds or adjustments.

800-509-8121 615-331-8255  
PHONE NUMBER ALTERNATE PHONE NUMBER  
3207 NOLENSVILLE RD, NASHVILLE TN 37211  
ADDRESS CITY ST ZIPCODE

- (J) Provide the name and address of the registered agent for service of process:

BOBBIE SWAGER  
3207 NOLENSVILLE RD, NASHVILLE, TN. 37211

- (K) Identify all authorized agents in the state, if any by name, address, business and home phone numbers and any other businesses conducted by the agent at the same location:

(use additional sheets if necessary) DISCOUNT CHECK ADVANCE, LLC  
IS ONLY OTHER BUSINESS CONDUCTED. NO AUTHORIZED AGENTS.

Part II:

- A. Check the type of telecommunication services you plan to provide in Tennessee.

☒ Resell Interexchange long distance services

☐ Operator Services

☒ Resell local services

☐ Other (describe) \_\_\_\_\_

- B. If providing operator services, list company name, address and contact person for all reseller carriers you serve in Tennessee. Provide the above information on Appendix I.

- C. List the state(s) where the applicant, its parent company, and all affiliates is authorized to operate in at this time. For each such state, describe applicant's current activities along with a history of operations there. (Use additional pages if necessary.)

TENNESSEE, RESELLING LOCAL SERVICE

For the above states, list the number and types of complaint(s) filed against applicant, and the complaint(s)' current status. Provide this information on a separate attachment, if necessary.

5 COMPLAINTS IN 5 YEARS, ALL ANSWERED PROMPTLY AND CLOSED, 2 CONCERNING BELL SOUTH REPAIR, 3 WERE CUSTOMER'S MISUNDERSTANDING  
If applicant has affiliate(s) or parent company, or constituency corporations, engaged in providing telecommunications services, or operating under any trade name, assumed name or fictitious name used by the above, provide the above requested information for all as well as for the applicant. Provide this information on a separate attachment, if necessary. 1 ERROR. ALL RESOLVED.  
NONE

- D. List any states that the applicant or any affiliate, parent company, or constituency corporation operating under any trade name, assumed name, or fictitious name, has been denied authority to provide service. (Use additional pages if necessary)

NONE

- E. Areas in Tennessee to be served.

AVAILABLE ANYWHERE IN THE STATE, AS LONG AS IT'S A BELL SOUTH PHONE LINE

- F. What type of customers will the applicant serve?

a. Business ☒  
b. Residential ☒  
c. Aggregators  
(e.g. Hotels, Payphones)  
d. Other (specify) NONE

- G. Does the applicant allow a property imposed fee (PIF) to be added to the price of intrastate telephone calls over its network? If yes, specify amount. N/A

- H. Are your prices for intrastate services plus any PIF equal to or less than the dominant carriers' price for similar services? Yes No ☒ WE ARE PREPAID, SO OUR PRICES ARE HIGHER THAN BELL SOUTH.

- I. Describe the type of services and price that the applicant will be offering in Tennessee on the Informational Tariff Form found in Appendix II<sup>1</sup>.

- J. What is the applicant's 10XXX or 800 access code, if applicable? NONE

- K. Does the applicant now have or plan to have any telecommunication's facilities (e.g. switches, fiber lines) in Tennessee? NONE AND NO PLANS TO ADD

<sup>1</sup>Applicant is required to fill out an Informational Tariff form. Failure to fill out this form will cause the applicant's request to be rejected.

- L Whose facility-based network(s) will the applicant be reselling? BELLSOUTH ONLY
- M Will the applicant be utilizing the local telephone company's billing system or billing customers directly?<sup>2</sup> BILLING DIRECTLY, SEE APPENDIX III
- N Describe briefly how the applicant plans to market their services in Tennessee?  
WE'VE BEEN RESELLING LOCAL SERVICE FOR 6 YEARS.  
WE GET MANY REFERRALS, AND DO SOME RADIO  
& TV ADVERTISING.
- O If independent telemarketers are to be used, list the name, contact person, address phone number and federal taxpayer ID for each company.  
NO TELEMARKETING DONE WHATSOEVER
- | COMPANY NAME | CONTACT | ADDRESS | CITY | ST | ZIP | PHONE |
|--------------|---------|---------|------|----|-----|-------|
|              |         |         |      |    |     |       |
|              |         |         |      |    |     |       |
|              |         |         |      |    |     |       |
- P Describe the methods and procedures by which the applicant will use to switch a consumer's preferred interexchange service, and to prevent unauthorized switching of a consumer's interexchange service. Use additional pages if necessary. If you have written procedures or company guidelines, attach copies.  
WE ONLY SWITCH SERVICE IF THE CUSTOMER IS IN  
OUR STORE IN PERSON, OR FAXES US A SIGNED  
REQUEST. SINCE WE ARE PRE-PAID, WE DO NOT  
TAKE PHONE ORDERS WITHOUT PROPER PAYMENT  
AND AUTHORIZATION. WE ALSO DO NOT TELEMARKE  
SO THE CUSTOMER ALWAYS CALLS US.
- Q. Applicant has the ability and agrees to honor the form of call blocking that the consumer has subscribed to with their local telephone company. Yes ☒ No ☐
- R Applicant gives permission to the local telephone company to provide the Authority a periodic sample of the reseller's intrastate toll calls. The purpose of this analysis is to audit the reseller's rates to assure they are at or below the dominant carrier's tariffed rates. Yes ☒ No ☐

<sup>2</sup>A copy of a bill is required if the applicant is going to bill the customer directly.

Part III: Organization Structure

A. Applicant's organizational structure

\_\_\_\_ Corporation

\_\_\_\_ Publicly Traded Corporation

\_\_\_\_ Subsidiary of a Publicly Traded Corporation

☒ Limited Liability Corporation Attach a copy of the articles of organization and operating agreement along with amendments.

\_\_\_\_ Other Form of Corporation

*SEE APPENDIX IV*

List type \_\_\_\_\_ (Example S Corporation)

Attach a copy of the charter, bylaws and/or certificate of incorporation.

\_\_\_\_ Association

Attach a copy of the charter, bylaws and/or certificate of incorporation and Letter of Authorization from Tennessee Secretary of State

\_\_\_\_ Joint Stock Association

Attach a copy of the charter, bylaws and/or certificate of incorporation and Letter of Authorization from Tennessee Secretary of State.

\_\_\_\_ Trust

Attach a copy of the trust agreement and Letter of Authorization from Tennessee Secretary of State.

\_\_\_\_ Individual

Attach a copy of the Letter of Authorization from Tennessee Secretary of State

**SECTION (a)-(g) is to be completed if applicant is a Corporation Association or Trust**

(a) The date and state of formation/incorporation: NONE

(1) Parent Company, if applicable NONE

(b) Attach a certificate of good standing from the state in which the applicant was incorporated/formed.

(1) Attach a copy of Certification of Authority issued by Tennessee Secretary of State showing corporation's authority to engage in business in Tennessee.

(d) Describe the corporate structure of the applicant, including the identity of any parent or subsidiary of the applicant. Disclose whether any parent or subsidiary is publicly traded on any stock exchange. N/A

(e) Provide the history of material litigation and criminal convictions of every current director, executive officer, or key shareholder of the applicant for the ten-year period prior to the date of this application. NONE

(f) If applicable, attach a copy of the instrument creating the trust and all amendments thereto: N/A

B. \_\_\_\_\_ Proprietorship

\_\_\_\_\_ Partnership

\_\_\_\_\_ General Attach a copy of the partnership agreement along with any amendments.

\_\_\_\_\_ Limited Attach a copy of the certificate of limited partnership and the partnership agreement along with any amendments.

\_\_\_\_\_ Other (Explain on separate sheet)

All of the above will be required to submit a valid business license. SEE APPENDIX VI

(a) Identify the place and date of the applicant's qualifications to provide telecommunications services in this state.

(b) List the full name, social security number and address of the owners, if a sole proprietorship, or all partners identifying the percentage of ownership:  
**ATTACH ADDITIONAL PAGES AS NECESSARY**

C. Number of employees: 6

Employer Identification Number (E.I.N.) [REDACTED] (redacted)

Part IV: Financial Information

A. Address where business records are kept: 3207 NOLENSVILLE RD  
NASHVILLE TN 37211 615-331-8255  
CITY STATE ZIP CODE street PHONE NUMBER

B. Attach a copy of the applicant's most recent unconsolidated and consolidated audited financial statements for the immediately preceding three-year period. Provide in detail the applicant's financial condition, including balance sheet and income statement, or a copy of IRS form 1120 or 1065 filed by your business for the previous year. Attach, if available, a copy of your company's 10K and/or stockholder reports. SEE APPENDIX VI

(1) Fiscal year end: Month DECEMBER Day 31

(2) Date of most recent audited, unconsolidated financial statement of Applicant:  
DECEMBER 2003

(3) If applicable, name and address of independent certified public accountant:

CLYDE BRIGHT, COLLINSWORTH-BRIGHT  
50 MUSIC SQUARE W., STE. 702, NASHVILLE, TN, 37203

(4) Period covered by financial statement attached: 2001, 2002, 2003

C. Does the applicant currently have an internal auditor and/or internal audit program? NO

If so, Name of internal auditor \_\_\_\_\_

D. If applicable, provide a history of applicant's material litigation and criminal convictions for the ten-year period prior to the date this application is made. Material litigation is defined as any litigation that, according to generally accepted accounting principles, is deemed significant to a person's financial health and would be required to be referenced in annual audited financial statements, reports to shareholders or similar documents. NONE



Part VI: Rule Compliance Agreement

- A. Attach a copy of a Small and Minority-Owned Telecommunications Business Participation Plan Pursuant to Tennessee Code Annotated § 65-5-212. *SEE APPENDIX VII*
- B. Have you read and understand the Tennessee Regulatory Authority's (TRA) Rules and Regulations for Resellers, 1220-4-2 located at the TRA's website <http://www.state.tn.us/tra> *electronic fileroom* in its entirety?  
☒ Yes ☐ No
- C. Do you understand the penalties for non-compliance, and all associated fees to provide such service? ☒ Yes ☐ No

Mail the completed application and a check for \$50.00 to: Tennessee Regulatory Authority, P.O. Box 198907, Nashville, TN 37219-8907. Should you have any questions, call (615) 741-7489, ext. 163.

The Reseller or Operator Service Provider applicant, hereby, affirms the following:

Will comply with the TRA Reseller Rules and all other applicable Authority Rules and state laws, including T.C.A. Section 65-5-206 located at the TRA's website <http://www.state.tn.us/tra> *electronic fileroom* under the External Site of Lexis Law Publishing.

**Having been duly sworn, and under the penalties of perjury, I hereby certify that the representations in this RESELLER APPLICATION and all attachments and appendices are true and correct to the best of my knowledge and belief. I further understand that omissions or inaccuracies may result in denial of the APPLICATION and grounds for revocation of Certificate of Authority.**

For Individual and Partners:

_____ Signature	_____ Signature
_____ PRINTED NAME	_____ PRINTED NAME
_____ Signature	_____ Signature
_____ PRINTED NAME	_____ PRINTED NAME

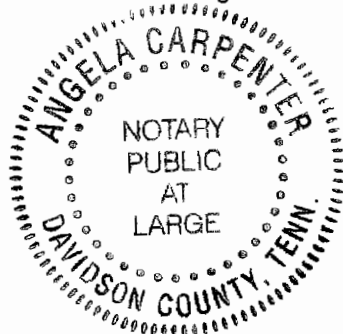
For Corporations  
and Other Organizations

BY: Express Connection, LLC  
(NAME OF CORPORATION)  
Roberta Swager  
SIGNATURE  
ROBERTA SWAGER  
PRINTED NAME  
PRESIDENT  
Title

ATTEST: \_\_\_\_\_  
\_\_\_\_\_  
Title

On this the 16<sup>th</sup> day of NOV., 2006 before me, a Notary Public  
Roberta Swager

known to me to be the person(s) named in, and who executed the foregoing application, being duly sworn according to law, deposes and says that the statements and representations set forth in the above application are true and correct to the best of his/her knowledge and belief.



Angela Carpenter  
Notary Public

seal

My Commission Expires NOV. 24, 2007