

TENNESSEE REGULATORY AUTHORITY

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502 Deaderick Street, 4th Floor
Nashville, TN 37243
RENEWED
CONSUMER SERVICES DIVISION

JUN 30 2014

TN REGULATORY AUTHORITY

2014-2015 RENEWAL APPLICATION FOR AUTHORITY TO PROVIDE PUBLIC PAYPHONE SERVICE

(Tenn. Comp. R. & Regs. Rule 1220-4-2-.43 to 1220-4-2-.54)

Company ID Number: 121415 Docket Number: 0400401
(To Be filled out by the TRA)

Part 1: General Information

Name of Applicant Value-Added Communications, Inc.

Address 12021 Sunset Hills Road, Suite 100

State Reston, VA Zip Code 20190 Phone No: (703) 439-1662

Name and telephone number of contact person authorized to respond to Authority inquiries Monday through Friday:

Susan Cockerham 678-672-2837
Name Telephone

1725 Windward Concourse, Ste 150 Alpharetta GA 30005
Address City State Zip

Mail the completed renewal application to:

Tennessee Regulatory Authority
Consumer Services Division
502 Deaderick Street, 4th Floor
Nashville, TN 37243.

Should you have any questions, please call Jaclyn House at (615) 741-2904.

Part II Service and Repair

A. Maintenance of Public Payphone ("COCOT")

(1) How do you intend to service and maintain COCOTS

_____ Personally
_____ Full time Technician
_____ Part Time Technician
 X Service/repair contract with 3rd party

(2) Identify names and qualifications of the party/parties responsible for service and repair.

C.C.G.

Part III Display Card

Attach a copy of the display card posted on the pay telephone. This card must contain all required information listed in the attached Tenn. Comp. R. & Regs. 1220-4-2-.49 (1)(f):

- A. The charge and operating instructions.
- B. Long Distance Carrier, Address, and 800 Number must be on the card.
- C. Company Name, Address, Phone Number with a place for your TRA ID Number.
- D. Information for using Long Distance, (0+Area Code + Number – within this Area Code and Outside this Area Code.
- E. Information for Collect Calls, Person-To-Person Calls, and Station-To-Station Calls.
- F. Directory Assistance (Local Calling Area) Outside Calling Area (411 or 1+411)
- G. Emergency Help (Dial)
- H. Dial 611 for Refund (Or indicate how you handle refunds)
- I. Free Calls – Toll Free 800 or 888 numbers, Repair Service. (This Instrument is serviced by: Name & Address and telephone number of Service Technician).
- J. Method of service provided—One-way (outbound calls only) or Two-way service

Attach a copy of the Display Card in this space:

See ATTACHED

Part IV Rule Compliance Agreement

A. The Customer Owned Coin or Coinless Operated Telephone (COCOT) renewal authorization applicant, hereby, affirms the following:

- I have received, read, and understood the Tennessee Regulatory Authority's Public Payphone Service Rules and Regulations;
- I understand the penalties for non-compliance with these rules and regulations;
- I recognize all associated fees to provide Payphone Service, including the fee assessed for additional Payphone instruments;
- I will comply with the TRA Payphone Service Rules and all applicable state laws;
- I will submit a monthly report to the TRA indicating any COCOT additions accompanied with the proper fee;
- All information provided in the attached COCOT registration document is true to the best of applicant's knowledge.

Susan Cockburn
Applicant Signature

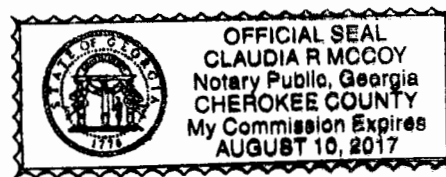
6/16/2014
Date

Subscribed and sworn before me this 6 Month, 23 day, of 2014 Year

Notary Public Claudia McCoy

My Commission expires the 8 Month, 10 Day, of 2017 Year

SEAL



GTL

Easy As:

1.  Dial Number
2.  Listen for Instructions
3.  Deposit Coins

1-877-GTL-4444

Discounted Rates on Long Distance Calls

Service Provided by: 

Local Coin Calls

Dial Number, Listen for Instructions, Deposit Coins



Long Distance Coin Calls

Anywhere in the Continental U.S.
Dial Number, Listen for Instructions, Deposit Coins.

U.S. coins only. No change provided.
All taxes and surcharges included.

100-55

EMERGENCY Dial 911 No Coin Needed

Directory Assistance
When the Clock Rings 
(Free Call)
Credit Area Code 
(Charge Only, 10¢)

Free Calls
Refund and Service 
Emergency 
900/950 or LB Carrier Access Codes

Calling Card & Operator Assisted Calls
No Coin 
Area Code & Number

This Public Telephone Provided by:


GTL

Direct Questions To:
GTL Public Markets
P.O. Box 56003
Indianapolis, IN 46256-0003
1-800-752-3503

This station allows you to call
Long Distance, Local, and
your carrier for more information.

Operator Service Provided by:



Rate Information
For information regarding rates, dial
 Rates quoted do not include
applicable taxes.

Complaints regarding Operator
Service should be directed to:

100-55

ATTENTION

International Calls may only be placed through the Debit Program managed by Global Tel*Link. Like domestic debit calls, International Calls will receive a discount off the Tariffed Collect Call Rate.

Placing an International Call

The call setup is the same as placing a domestic debit call. Please follow these directions and voice prompts when placing the call:

1. Lift telephone handset
2. Select language (Dial 1 for English or Dial 2 for Spanish)
3. Enter the telephone number you wish to call. For international numbers, not a part of the North American Dialing Plan, you must dial 011, followed by the Country Code, City Code and Telephone number (i.e. 011-52-667-123-4567) in order to complete the call.
4. For International destinations that are a part of the North American Dialing Plan, (Canada, Puerto Rico and the Caribbean) dial Area Code followed by Telephone number (i.e. for Puerto Rico 787-123-4567)
5. Select call type. (Dial 3 to place a Debit Call)
6. Enter your eight (8) digit State ID followed by your four (4) digit PIN.
7. At the tone state your name. (Note: This is required only for your first call. Your name will be recorded and played on all subsequent calls.)
8. Hold until your call is connected.

Please Note: All International Destination Numbers MUST be on your Allowed Call list.

International Call Rates

Below are a few rate examples for commonly called international destinations. The rates per minute DO reflect a debit discount.

Australia	\$0.69	Bolivia	\$1.68	Brazil	\$1.13
China	\$2.26	El Salvador	\$1.41	France	\$0.58
Germany	\$0.59	India	\$2.24	Jamaica	\$1.94
Japan	\$0.70	Mexico, zones 1-3	\$0.63	Mexico, zones 4-8	\$1.10
Peru	\$1.58	Russia	\$1.90	Slovakia	\$1.42
Taiwan	\$1.27	United Kingdom	\$0.46	Yugoslavia	\$1.78

*Should you have rate questions on any other country, please contact Global Tel*Link.*