BEFORE THE TENNESSEE REGULATORY AUTHORITY

NASHVILLE, TENNESSEE

November 2, 2009

IN RE:)	
JOINT APPLICATION OF GE BUSINESS PRODUCTIVITY)	
SOLUTIONS, INC. AND BUSINESS PRODUCTIVITY)	
SOLUTIONS, INC. FOR EXPEDITED APPROVAL OF)	DOCKET NO.
(I) THE TRANSFER OF ASSETS, INCLUDING THE)	04-00370
CUSTOMER BASE, OF GE BUSINESS PRODUCTIVITY)	
SOLUTIONS, INC. TO BUSINESS PRODUCTIVITY)	Company ID:
SOLUTIONS, INC.; (II) THE TRANSFER OF GE)	115480
BUSINESS PRODUCTIVITY SOLUTIONS, INC.'S)	
OPERATING AUTHORITY IN TENNESSEE TO)	
BUSINESS PRODUCTIVITY SOLUTIONS, INC.; AND)	
(III) GE BUSINESS PRODUCTIVITY SOLUTIONS, INC.'S)	
DISCONTINUANCE OF SERVICE IN TENNESSEE)	

ORDER GRANTING CANCELLATION OF AUTHORITY TO PROVIDE TELECOMMUNICATIONS SERVICES

This matter came before Chairman Sara Kyle, Director Kenneth C. Hill and Director Mary W. Freeman of the Tennessee Regulatory Authority ("TRA"), the voting panel assigned to this docket, at a regularly scheduled Authority Conference held on October 26, 2009. Business Productivity Solutions, Inc. (the "Company") originally filed an Application for authority to provide interexchange and/or local exchange telecommunications services in Tennessee on October 21, 2004 in conjunction with its filing to acquire all of the assets of GE Business Productivity Solutions, Inc., including its customer base and Certificate of Public Convenience and Necessity. During a regularly scheduled Authority Conference held on December 13, 2004, the Directors found that the Company had met all the requirements for certification and approved the Application and transfer.

¹ GE Business Productivity Solutions, Inc. was granted authority to provide resold long distance services in Tennessee by the Tennessee Public Service Commission in Docket No. 95-03180 and authority to provide resold local exchange services in Tennessee by the Tennessee Regulatory Authority in Docket No. 96-01430.

² Application and Request for Expedited Treatment, p. 1 (October 21, 2004).

³ Order Approving Transfer of Authority, pp. 4-5 (April 11, 2005).

On September 10, 2009, the Company requested that the TRA cancel its authority.⁴ Based upon careful consideration of the entire record in this matter, the panel voted unanimously to grant the Company's request to cancel its authority.

IT IS SO ORDERED.

Sara Kyle, Chairman

Kenneth C. Hill, Director

Mary W. Freeman, Director

⁴ The Company stated that it has been dissolved and has had no customers in Tennessee since December 2008.