

J DAVIDSON FRENCH
TEL (615) 742-6240
FAX (615) 742-2740
dfrench@bassberry.com

BASS, BERRY & SIMS PLC

A PROFESSIONAL LIMITED LIABILITY COMPANY
ATTORNEYS AT LAW

AMSOUTH CENTER
315 DEADERICK STREET, SUITE 2700
NASHVILLE, TN 37238-3001
(615) 742-6200

www.bassberry.com

RECEIVED

2004 DEC 16

OTHER OFFICES

NASHVILLE MUSIC ROW
KNOXVILLE
MEMPHIS

T.R.A. DOCKET ROOM

December 16, 2004

VIA HAND DELIVERY

Timothy C. Phillips, Esq.
Office of the Tennessee Attorney General
Consumer Advocate and Protection Division
425 5th Avenue North, 2nd Floor
Nashville, TN 37243-0491

Re: TAWC Docket No. 04-00288

Dear Tim:

In response to your request for some additional information related to your Interrogatory No. 12 to Tennessee-American Water Company ("TAWC"), we have enclosed copies of Operating Data Reports for the time period from September of 2001 to June of 2003. For your information, we are trying to determine whether the entry ("20") at line item 50 in the Residential column on the report for April of 2002 is correct. If you have any questions, please do not hesitate to contact me at the telephone number listed above.

Sincerely,



Davidson French

JDF/am
Enclosure

cc: [S. Dillon (w/ encl.)]
R. Nelson (w/ encl.)
H. Walker (w/ encl.)

MONTH OF		SEPTEMBER 2001		OPERATING DATA REPORT		THINNESSEE AMERICAN WATER COMPANY		RUN DATE: 10/11/01		TIME: 10:54	
FORM 09001											
	0 NUMBER OF BILLS	RESIDENTIAL	APARTMENTS	COMMERCIAL	INDUSTRIAL	PIRE SERVICE	OTHER	TOTAL			
1	SEASONAL	0	0	0	0	0	0	0			
2	MONTHLY	61,590	0	8,111	152	15	625	70,493			
3	QUARTERLY	0	0	0	0	0	0	0			
4	OTHER	0	0	0	0	0	0	0			
5	TOTAL ACTUAL	61,590	0	8,111	152	15	625	70,493			
6	BUDGET	60,802	0	7,953	156	10	639	69,558			
7	OVER (UNDER)	788	0	158	(2)	5	(14)	935			
8	WATER SALES (1000 GALLONS)										
9	METERED (REV. SUMMARY)	306,708	0	291,969	249,141	0	191,786	1,039,604			
10	PLAT RATE (ESTIMATED)	0	0	0	0	0	0	0			
11	TOTAL BILLED	306,708	0	291,969	249,141	0	191,786	1,039,604			
12	(CREDITS)	(4,643)	0	(2,701)	0	0	(189)	(7,533)			
13	NET	302,065	0	289,268	249,141	0	191,597	1,032,071			
14	BUDGET	334,670	0	327,496	288,613	0	228,450	1,179,229			
15	OVER (UNDER)	(32,605)	0	(38,228)	(39,472)	0	(36,853)	(147,158)			
16	REVENUES (WHOLE DOLLARS)										
17	BILLED	1,052,996	0	811,672	339,016	124,925	309,790	2,638,399			
18	(CREDITS)	(12,451)	0	(5,764)	0	(779)	(546)	(19,540)			
19	NET	1,040,545	0	805,908	339,016	124,146	309,244	2,618,859			
20	BUDGET	1,162,788	0	847,746	404,422	116,347	357,405	2,888,708			
21	BILLED REVENUE/1,000 GAL.	3.445	0.000	2.786	1.361	0.000	1.614	2.417			
22	BUDGET REVENUE/1,000 GAL.	3.674	0.000	2.589	1.401	0.000	2.564	2.351			
23	CUSTOMERS										
24	BEGINNING OF PERIOD	60,518	0	8,024	152	1,028	626	70,368			
25	GAINS	1,268	0	118	0	5	0	1,391			
26	(LOSSES)	(1,283)	0	(99)	0	(4)	(4)	(1,390)			
27	END OF PERIOD	60,523	0	8,043	152	1,029	622	70,369			
28	BUDGET	60,802	0	7,953	153	1,052	639	70,599			
29	OVER (UNDER)	(279)	0	90	(1)	(23)	(17)	(230)			
30	SYSTEM DELIVERY (1,000 GALS.)	ACTUAL	+	BUDGET	+	OVER (UNDER)	NON-REVENUE USAGE				
31	WATER SALES (LINE 13)	1,032,071	84.7	1,179,229	81.2	(147,158)	*PRODUCTION SYSTEM*	0			
32	NON-REVENUE USAGE (LINE 54)	56,617	5.5	31,123	2.2	38,494	FILTER WASH	0			
33	UNACCOUNTED FOR	120,110	9.9	206,678	14.6	(86,568)	MIX CHEMICAL	0			
34	TOTAL	1,218,798	100.0	1,417,030	100.0	(198,232)	LANDSCAPING	0			
35	PUBLIC FIRE HYDRANTS	4,564	4.491	4,530	CUSTOMERS	0	OTHER	0			
36	PRECIPITATION	4,51	4.30	3,59	SEASONAL	69,351	*DIST. SYSTEM*	532			
37	NEB SERVICES	3	73	100	MONTHLY	1,018	OFFICE	42			
38	SERVICES REPLACED	44	14	14	BI-MO. QTR	0	METER SHOP	8			
39	NON-SCH. OVERTIME HRS.	518.50	691.00	347.75	OTHER	70,369	DIST. BLDGS.	1,346			
40	MAINTENANCE	25.50	190.00	634.00	TORTLIN 27)	12,316	IDEN LERAGE	43,406			
41	CONSTRUCTION	0.00	.00	.00	NO. BGT. BLS	7,330	FLOSH MATHS	9,590			
42	OTHER	544.00	881.00	981.75	THIS YEAR	30	BLOWOFFS	1,000			
43	EMPLOYEES	24.0	26.0	30.0	3-MORE EST	18	PIRE USAGE	2,500			
44	PRODUCTION	43.0	41.0	42.0	LAST YEAR	0	ST. CLEARING	2,000			
45	DISTRIBUTION	43.0	44.0	42.0	APARTMENT	0	SEWER FLUSH	1,219			
46	COMMERCIAL	22.0	23.0	23.0	LIVING UNIT	0	FRANCH. REQ	0			
47	ADM. & GR.	112.0	136.0	137.0	OTHER	4,974					
48	OPER./MAINT. PAYROLL	397,137	435,191	429,257	*TOTAL*	66,617					
49	CAPITAL/OTHER PAYROLL	53,937	62,697	69,636							
50	TOTAL PAYROLL	451,274	497,888	498,893							

1-14-2004 Valley, Baumgartner, Bishop, Cummings, Dalton, Hannah, Holmes, Janow, L'Ecuycer, Schleifer, Steed, Strickland, Ware
Zinnanti

MONTH OF	DECEMBER 2001	OPERATING DATA REPORT	TENNESSEE AMERICAN WATER COMPANY	TIME: 12:02			
FORM 0801							
0 NUMBER OF BILLS	RESIDENTIAL	APARTMENTS	COMMERCIAL	INDUSTRIAL	FIRE SERVICE	OTHER	TOTAL
1 SEASONAL	0	0	0	0	0	0	0
2 MONTHLY	61,065	0	8,085	158	22	626	69,956
3 QUARTERLY	0	0	0	0	0	0	0
4 OTHER	0	0	0	0	0	0	0
5 TOTAL ACTUAL	61,065	0	8,085	158	22	626	69,956
6 BUDGET	60,859	0	7,989	154	10	645	69,657
7 OVER (UNDER)	206	0	96	4	12	(19)	299
8 WATER SALES (1,000 GALLONS)	283,398	0	252,262	259,692	0	191,415	986,767
9 METERED (REV. SUMMARY)	0	0	0	0	0	0	0
10 PLAT RATE (ESTIMATED)	283,398	0	252,262	259,692	0	191,415	986,767
11 TOTAL BILLED	(4,993)	0	(5,115)	(23,131)	0	(33,846)	(87,087)
12 (CREDITS)	278,405	0	247,147	236,559	0	157,569	919,680
13 NET	273,414	0	250,216	246,848	0	161,801	919,680
14 BUDGET	273,414	0	250,216	246,848	0	161,801	919,680
15 OVER (UNDER)	791	0	(3,069)	(10,289)	0	(6,234)	(18,801)
16 REVENUES (WHOLE DOLLARS)	981,507	0	778,291	342,632	24,457	292,693	2,369,580
17 BILLED	(11,499)	0	(11,588)	(29,870)	(3,057)	(39,205)	(87,299)
18 (CREDITS)	968,008	0	766,703	313,762	21,400	262,408	2,282,281
19 NET	977,009	0	755,115	346,511	18,343	273,165	2,422,891
20 BUDGET	977,009	0	755,115	346,511	18,343	273,165	2,422,891
21 BILLED REVENUE/1,000 GAL.	3.522	0.000	2.845	1.326	0.000	1.665	2.458
22 BUDGET REVENUE/1,000 GAL.	3.522	0.000	2.845	1.326	0.000	1.665	2.458
23 CUSTOMERS	60,186	0	7,973	153	1,031	624	69,967
24 BEGINNING OF PERIOD	980	0	69	3	10	1	1,063
25 GAINS	(1,103)	0	(138)	(5)	(31)	(3)	(1,260)
26 (LOSSES)	60,063	0	7,924	151	1,030	622	69,790
27 END OF PERIOD	60,859	0	7,989	153	1,063	645	70,709
28 BUDGET	(796)	0	(65)	(2)	(31)	(23)	(919)
29 OVER (UNDER)	ACTUAL	1	DUDGET	1	OVER (UNDER)	NON-REVENUE USAGE	
30 SYSTEM DELIVERY (1,000 GALS.)	919,680	82.1	938,481	81.9	138,801	*PRODUCTION SYSTEM*	0
31 WATER SALES (LINE 13)	58,125	5.2	30,156	2.6	21,975	FILTER WASH	0
32 NON-REVENUE USAGE (LINE 54)	142,950	12.8	177,381	15.5	(34,411)	MIX CHEMICAL	0
33 UNACCOUNTED FOR	1,120,755	100.0	1,146,012	100.0	(25,257)	LANDSCAPING	0
34 TOTAL	ACTUAL	BUDGET	LAST YEAR	CUSTOMERS	SEASONAL	OTHER	0
35	4,576	4,500	4,546	MONTHLY	0	ADJUST. SYSTEM*	566
36 PUBLIC FIRE H.D.RANTS	5	5	7	BI-MO. QTR	68,771	OFFICE	28
37 PRECIPITATION	20	14	53	OTHER	1,019	METER SHOP	7
38 NEW SERVICES	0	13	6	TOT LMT 271	69,790	DIST. BLDGS	1,971
39 SERVICES REPLACED	454	0	1,248.00	NO. EST BLS	7,419	DRAINING STO	12,559
40 NON-SCH OVERTIME HRS	46	0	0	THIS YEAR	5,123	FINISH MAINTS	12,871
41 OPERATING	49	0	79.00	LAST YEAR	72	BLOWOFFS	1,750
42 MAINTENANCE	25	0	0	3-MORE EST	14	FIRE USAGE	4,500
43 CONSTRUCTION	0	0	0	LAST YEAR			
44 OTHER	713	1,263.00	1,347.00	APARTMENT		ST. CLEANING	2,800
45 EMPLOYEES	25	0	27.0	LAND UNIT		SEWER FLUSH	1,171
46 PRODUCTION	43	0	42.0			FRANCH REQ	0
47 DISTRIBUTION	44	0	42.0			OTHER	0
48 COMMERCIAL	19	0	22.0			TOTAL*	58,125
49 ADJ & GENL.	131	0	133.0				
50 TOTAL	245,671	474,246	441,072				
51 OPER./MAINT. PAYROLL	45,825	60,548	49,931				
52 CAPITAL/OTHER PAYROLL	291,496	534,794	491,002				
53 TOTAL PAYROLL							
54							

FORM 07B
 TENSSESEE AMERICAN
 1

UTTERLINE WATER REPORT

PEANY

TIME: 08:29

FORM 07B	RESIDENTIAL	APARTMENTS	COMMERCIAL	INDUSTRIAL	FIREF SERVICE	OTHER	TOTAL
0 NUMBER OF BILLS	0	0	0	0	0	0	0
1 BPSADNL	0	0	0	0	0	0	0
2 MONTHLY	60,981	0	8,002	152	16	622	69,773
3 QUARTERLY	0	0	0	0	1,021	0	1,021
4 OTHER	0	0	0	0	0	0	0
5 TOTAL ACTUAL	60,981	0	8,002	152	1,037	622	70,794
6 BUDGET	60,474	0	8,094	151	1,114	525	70,459
7 OVER (UNDER)	507	0	(92)	1	(77)	(4)	335
8 WATER SALES (1000 GALLONS)	262,939	0	215,982	203,724	0	126,554	659,199
9 METERED (REV. BUDGET)	0	0	0	0	0	0	0
10 PLAT RATE (ESTIMATED)	282,919	0	245,982	203,724	0	126,554	659,199
11 TOTAL BILLED	(8,571)	0	(18,598)	(142)	0	(738)	(28,049)
12 (CREDITS)	274,368	0	217,384	203,182	0	125,816	640,950
13 NET	264,291	0	249,243	203,040	0	125,078	639,652
14 BUDGET	(10,023)	0	(11,059)	(141,641)	0	(6,053)	(169,576)
15 OVER (UNDER)	254,268	0	238,184	202,899	0	119,025	600,376
16 REVENUES (WHOLE DOLLARS)	380,553	0	710,827	296,236	294,411	223,001	2,507,046
17 BILLED	(21,569)	0	(27,997)	(1,190)	(857)	(1,195)	(33,408)
18 (CREDITS)	958,984	0	682,830	297,046	293,574	221,206	2,451,640
19 NET	937,452	0	735,762	295,846	292,717	219,807	2,388,721
20 BUDGET	1,495	0	2,876	1,461	0,000	1,758	2,569
21 BILLED REVENUE/1,000 GAL.	3.437	0.000	2.956	1.336	0.000	1.744	2.495
22 BUDGET REVENUE/1,000 GAL.	0.000	0.000	0.000	0.000	0.000	0.000	0.000
23 CUSTOMERS	60,063	0	7,924	152	1,030	622	69,790
24 BROUING OF PERIOD	1,299	0	110	0	12	1	1,422
25 GAINS	(1,032)	0	(100)	(1)	(5)	(1)	(1,139)
26 (LOSSES)	60,330	0	7,934	149	1,037	622	70,072
27 END OF PERIOD	60,424	0	8,094	151	1,114	625	70,459
28 BUDGET - C & J	(144)	0	(160)	(12)	(77)	(4)	(385)
29 OVER (UNDER)	46,980	0	7,934	152	1,030	622	69,790
30 SYSTEM DELIVERY (1,000 GALS.)	840,950	72.2	910,526	76.5	169,576	223,001	2,507,046
31 WATER SALES (LINE 13)	58,064	5.0	73,556	6.2	115,592	11,195	189,310
32 NON-REVENUE USAGE (LINE 54)	266,459	22.9	206,746	17.4	59,713	211,806	488,721
33 UNACCOUNTED FOR	1,169,473	100.0	1,190,928	100.0	125,455	0	1,416,383
34 TOTAL	2,276,882	172.1	2,118,200	176.7	354,523	234,197	2,843,797
35 PUBLIC USE (URBAN)	4,591	4.5	4,546	4.5	0	0	9,087
36 PRECIPITATION	5,42	5.4	5,40	5.4	0	0	10,840
37 NEW SERVICES	77	7.7	77	7.7	0	0	154
38 SERVICES REPLACED	14	1.4	14	1.4	0	0	28
39 NON-SEC. OVERTIME HRS.	900.50	722.00	1,104.00	76.5	70.071	37.164	1,813.135
40 OPERATING	0	0	0	0	0	0	0
41 MAINTENANCE	12.25	80.00	13.25	1.0	9.901	12.263	107.664
42 CONSTRUCTION	0	0	0	0	0	0	0
43 OTHER	912.75	802.00	1,117.25	1.0	121	3.500	1,828.00
45 EMPLOYEES	25.0	25.0	26.0	0	0	0	76.0
46 PRODUCTION	43.0	43.0	42.0	0	0	0	128.0
47 DISTRIBUTION	44.0	41.0	44.0	0	0	0	129.0
48 COMMERCIAL	18.0	20.0	22.0	0	0	0	60.0
49 ADM. & GEN	130.0	131.0	134.0	0	0	0	395.0
50 OPER./MAINT. PAYROLL	502,602	460,935	467,039	0	0	0	1,430,576
51 CAPITAL/OTHER PAYROLL	88,379	76,188	54,654	0	0	0	219,221
52 TOTAL PAYROLL	591,061	537,123	521,693	0	0	0	1,649,890

3-19-02 vj: Bailey, Bishop, Cummings, Dalton, Hannah, Holmes, Janow, L'Ecuier, Millsaps, Schleifer, Taylor, Tyree,
 Revised: Ware, Zimanti

MONTH 0 FEBRUARY 2002

OPERATING DATA REPORT

RUN DATE: 03/19/02

FORM 01b.-

TENNESSEE AMERICAN WATER COMPANY

TIME: 10:00

	RESIDENTIAL	APARTMENTS	COMMERCIAL	INDUSTRIAL	FIRE SERVICE	OTHER	TOTAL
0 NUMBER OF BILLS	0	0	0	0	0	0	0
1 BILLY	61,155	0	8,026	151	15	614	70,022
2 MONTHLY	0	0	0	0	0	0	0
3 QUARTERLY	0	0	0	0	0	0	0
4 OTHER	0	0	0	0	0	0	0
5 TOTAL ACTUAL	61,155	0	8,026	151	15	614	70,022
6 BUDGET	60,487	0	8,113	151	10	627	69,387
7 OVER (UNDER)	708	0	(86)	0	5	7	635
8 WATER SALES (1,000 GALLONS)							
9 METERED (REV. SUMMARY)	257,979	0	225,956	193,790	0	123,726	801,451
10 PLAT RATE (ESTIMATED)	0	0	0	0	0	0	0
11 TOTAL BILLED	257,979	0	225,956	193,790	0	123,726	801,451
12 (CREDITS)	(5,929)	0	(5,316)	(126)	0	(558)	(12,027)
13 NET	252,050	0	220,640	193,514	0	123,168	789,374
14 BUDGET	251,374	0	227,121	193,514	0	127,409	806,835
15 OVER (UNDER)	676	0	(6,479)	(37,417)	0	(4,241)	(47,461)
16 REVENUES (WHOLE DOLLARS)							
17 BILLED	305,115	0	672,332	280,299	19,599	217,917	2,055,163
18 (CREDITS)	(115,250)	0	(14,168)	(668)	(2,339)	(1,281)	(13,706)
19 NET	889,865	0	658,164	279,631	17,260	216,636	2,061,557
20 BUDGET	888,856	0	671,170	314,553	117,297	222,783	2,309,661
21 BILLED REVENUE/1,000 GAL.	3.531	0.000	2.983	1.445	0.000	1.759	2.590
22 BUDGET REVENUE/1,000 GAL.	3.536	0.000	2.956	1.362	0.000	1.749	2.507
23 CUSTOMERS							
24 BEGINNING OF PERIOD	60,330	0	7,914	149	1,817	622	70,072
25 GAIN	1,161	0	116	2	5	11	1,295
26 (LOSSES)	(1,161)	0	(116)	(2)	(5)	(11)	(1,295)
27 END OF PERIOD	60,330	0	7,934	149	1,817	622	70,072
28 BUDGET	60,487	0	8,113	151	1,114	626	70,480
29 OVER (UNDER)	(157)	0	(179)	(2)	(77)	(4)	(418)
30 SYSTEM DELIVERY (1,000 GALS.)							
31 WATER SALES (LINE 13)	789,374	77.2	636,835	78.2	(47,461)	217,917	2,055,163
32 NON-REVENUE USAGE (LINE 54)	54,548	5.1	78,940	7.4	(24,192)	216,636	2,061,557
33 UNACCOUNTED FOR	178,704	17.5	154,408	14.4	24,296	222,783	2,309,661
34 TOTAL	1,022,626	100.0	1,070,183	100.0	(47,557)	217,917	2,055,163
35							
36 PUBLIC EHL. JUNK/MTS	4,607	1,114	4,559	1,114	0	4,559	4,559
37 PRECIPITATION	1,817	5.40	4,72	5.40	0	4,72	4,72
38 NEW SERVICES	86	71	62	71	0	62	62
39 SERVICES REPLACED	9	10	5	10	0	5	5
40 NON-SCN. OVERTIME HRS.							
41 OPERATING	576.00	470.00	408.00	470.00	0	408.00	408.00
42 MAINTENANCE	.00	.00	.00	.00	0	.00	.00
43 CONSTRUCTION	102.75	80.00	16.00	102.75	0	16.00	102.75
44 OTHER	.00	.00	.00	.00	0	.00	.00
45 TOTAL	678.75	550.00	418.00	678.75	0	418.00	418.00
46 EMPLOYEES							
47 PRODUCTION	25.0	25.0	25.0	25.0	0	25.0	25.0
48 DISTRIBUTION	42.0	41.0	42.0	41.0	0	42.0	41.0
49 COMMERCIAL	44.0	41.0	44.0	41.0	0	44.0	41.0
50 ADM. & GEN.	18.0	20.0	20.0	20.0	0	20.0	20.0
51 OPER./MAINT. PAYROLL	129.0	131.0	133.0	131.0	0	133.0	131.0
52 CAPITAL/OTHER PAYROLL	401.535	391.992	400.082	391.992	0	400.082	391.992
53 TOTAL PAYROLL	71,578	69,503	67,522	69,503	0	67,522	69,503
54 TOTAL	475,311	463,495	467,604	463,495	0	467,604	463,495

3-19-02 vg: Bailey, Bishop, Cummings, Dalton, Hannah, Holmes, Janow, L'Ecuier, Millsaps, Schleifer, Taylor, Tyree
Ware, Zimanti

4-9-02 vg:

Bishop, Cummings, Dalton, Hannah, Holmes, Jov, L'Ecuycer, Millsaps, Schleifer, Taylor, Tyre, Vincenti

MONTH OF

MARCH

2002

OPERATING DATA REPORT

FORM 08001

TENNESSEE AMERICAN WATER COMPANY

RUN DATE: 04/08/02

TIME: 16:15

0 NUMBER OF BILLS	RESIDENTIAL	APARTMENTS	COMMERCIAL	INDUSTRIAL	FIRE SERVICE	OTHER	TOTAL
1 SEASONAL	0	0	0	0	0	0	0
2 MONTHLY	61,360	0	8,039	151	13	623	70,186
3 QUARTERLY	0	0	0	0	0	0	0
4 OTHER	0	0	0	0	0	0	0
5 TOTAL ACTUAL	61,360	0	8,039	151	13	623	70,186
6 BUDGET	60,500	0	8,130	151	10	628	69,419
7 OVER (UNDER)	860	0	(91)	0	3	(5)	767
8 WATER SALES (1000 GALLONS)	252,584	0	226,803	207,138	0	113,830	820,355
9 METERED (REV. COMPANY)	0	0	0	0	0	0	0
10 FLAT RATE (ESTIMATED)	252,584	0	226,803	207,138	0	113,830	820,355
11 TOTAL BILLED	(4,904)	0	(5,165)	(170)	0	(604)	(10,922)
12 (CREDITS)	247,680	0	221,638	206,968	0	113,146	809,432
13 NET	252,777	0	216,473	206,798	0	124,037	820,355
14 BUDGET	(9,097)	0	(16,552)	(48,168)	0	9,109	(64,708)
15 OVER (UNDER)	252,777	0	216,473	206,798	0	124,037	820,355
16 REVENUES (WHOLE DOLLARS)	885,760	0	673,866	294,115	19,845	230,673	2,104,259
17 BILLED	(13,413)	0	(12,442)	(668)	0	(1,652)	(17,975)
18 (CREDITS)	872,347	0	661,424	293,647	19,845	229,021	2,076,284
19 NET	902,829	0	696,468	315,845	112,313	223,559	2,271,013
20 BUDGET	3,522	0	2,964	1,419	0	1,720	2,541
21 BILLED REVENUE/1,000 GAL.	3.516	0	2.924	1.316	0	1.802	2.470
22 BUDGET REVENUE/1,000 GAL.	0	0	0	0	0	0	0
23 CUSTOMERS	60,330	0	7,934	149	1,037	622	70,072
24 BEGINNING OF PERIOD	1,174	0	129	0	5	1	1,309
25 GAINS	(1,156)	0	(80)	(2)	(2)	(1)	(1,341)
26 (LOSSES)	60,348	0	7,963	147	1,040	622	70,140
27 END OF PERIOD	60,500	0	8,116	151	1,114	627	70,522
28 BUDGET	(152)	0	(14)	(4)	(74)	(5)	(182)
29 OVER (UNDER)	ACTUAL	1	BUDGET	149	1,037	622	70,072
30 SYSTEM DELIVERY (1,000 GALS.)	809,432	72.7	874,140	74.9	(64,708)	561	0
31 WATER SALES (LINE 13)	71,520	6.4	84,815	7.3	(13,315)	0	0
32 NON-REVENUE USAGE (LINE 54)	233,195	20.9	208,657	17.9	24,538	0	0
33 UNACCOUNTED FOR	1,114,147	100.0	1,167,632	100.0	(53,485)	0	0
34 TOTAL	ACTUAL	BUDGET	LAST YEAR	CUSTOMERS	SEASONAL	MONTHLY	OTHER
35	4,640	4,576	4,559	4,559	4,559	4,559	4,559
36 PUBLIC FIRE HYDRANTS	6	6	6	6	6	6	6
37 PRECIPITATION	97	71	114	114	114	114	114
38 NEW SERVICES	13	10	11	11	11	11	11
39 SERVICES REPLACED	478.00	591.00	578.00	578.00	578.00	578.00	578.00
40 NON-SCH. OVERTIME HRS.	.00	.00	.00	.00	.00	.00	.00
41 OPERATING	14.50	150.00	51.00	51.00	51.00	51.00	51.00
42 MAINTENANCE	.00	.00	.00	.00	.00	.00	.00
43 CONSTRUCTION	.00	.00	.00	.00	.00	.00	.00
44 OTHER	492.50	741.00	629.00	629.00	629.00	629.00	629.00
45	TOTAL						
46 EMPLOYEES	25.0	25.0	25.0	25.0	25.0	25.0	25.0
47 PRODUCTION	42.0	43.0	42.0	42.0	42.0	42.0	42.0
48 DISTRIBUTION	41.0	43.0	44.0	44.0	44.0	44.0	44.0
49 COMMERCIAL	18.0	20.0	22.0	22.0	22.0	22.0	22.0
50 ACH & GEN.	128.0	131.0	133.0	133.0	133.0	133.0	133.0
51	TOTAL						
52 OPER./MAINT. PAYROLL	413,669	413,735	435,818	435,818	435,818	435,818	435,818
53 CAPITAL/OTHER PAYROLL	71,913	75,891	64,457	64,457	64,457	64,457	64,457
54 TOTAL PAYROLL	485,582	489,626	500,285	500,285	500,285	500,285	500,285
55							
56							
57							
58							
59							
60							
61							
62							
63							
64							
65							
66							
67							
68							
69							
70							
71							
72							
73							
74							
75							
76							
77							
78							
79							
80							
81							
82							
83							
84							
85							
86							
87							
88							
89							
90							
91							
92							
93							
94							
95							
96							
97							
98							
99							
100							
101							
102							
103							
104							
105							
106							
107							
108							
109							
110							
111							
112							
113							
114							
115							
116							
117							
118							
119							
120							
121							
122							
123							
124							
125							
126							
127							
128							
129							
130							
131							
132							
133							
134							
135							
136							
137							
138							
139							
140							
141							
142							
143							
144							
145							
146							
147							
148							
149							
150							
151							
152							
153							
154							
155							
156							
157							
158							
159							
160							
161							
162							
163							
164							
165							
166							
167							
168							
169							
170							
171							
172							
173							
174							
175							
176							
177							
178							
179							
180							
181							
182							
183							
184							
185							
186							
187							
188							
189							
190							
191							
192							
193							
194							
195							
196							
197							
198							
199							
200							
201							
202							
203							
204							
205							
206							
207							
208							
209							
210							
211							
212							
213							
214							
215							
216							
217							
218							
219							
220							
221							
222							
223							
224							
225							
226							
227							
228							
229							
230							
231							
232							
233							
234							
235							

6-7-02 vg:

Jey, Bishop, Cummings, Dalton, Hannah, Holmes, JW, L'Ecuycer, Millsaps, Schleifer, Taylor, Tyree

Annanti

MONTH OF

MAY

2002

OPERATING DATA REPORT

TENNESSEE AMERICAN WATER COMPANY

RUN DATE: 06/07/02

TIME: 15:56

FORM 08901

0 NUMBER OF BILLS	RESIDENTIAL	APARTMENTS	COMMERCIAL	INDUSTRIAL	FIRE SERVICES	OTHER	TOTAL
1 SEASONAL	0	0	0	0	0	0	0
2 MONTHLY	61,515	0	8,119	146	11	629	70,421
3 QUARTERLY	0	0	8	0	0	0	8
4 OTHER	0	0	0	0	0	0	0
5 TOTAL ACTUAL	61,515	0	8,127	146	11	629	70,430
6 BUDGET	60,726	0	8,166	151	10	630	69,603
7 OVER (UNDER)	789	0	(139)	(15)	1	(1)	747
8 WATER SALES (1,000 GALLONS)	284,140	0	252,273	190,961	0	152,785	879,859
9 METERED (REV. SUMMARY)	0	0	0	0	0	0	0
10 FLAT RATE (ESTIMATED)	284,140	0	252,273	190,961	0	152,785	879,859
11 TOTAL BILLED	(12,449)	0	(5,019)	(472)	0	(1,395)	(19,335)
12 (CREDITS)	271,891	0	247,254	190,489	0	150,890	860,524
13 NET	259,442	0	242,235	189,997	0	149,495	881,171
14 BUDGET	254,699	0	237,637	185,803	0	145,808	884,947
15 OVER (UNDER)	(12,808)	0	(5,002)	(4,006)	0	(3,607)	(26,423)
16 REVENUES (HOLE DOLLARS)	967,440	0	710,687	271,724	19,312	256,772	2,245,935
17 BILLED	(23,861)	0	(10,914)	(947)	(195)	(2,908)	(38,845)
18 (CREDITS)	943,579	0	719,773	270,777	19,117	253,864	2,207,090
19 NET	939,718	0	708,859	269,830	18,922	250,956	2,168,285
20 BUDGET	931,066	0	703,283	264,208	18,727	248,563	2,165,837
21 BILLED REVENUE/1,000 GAL.	3.453	0.000	2.911	1.421	0.000	1.680	2.454
22 BUDGET REVENUE/1,000 GAL.	3.453	0.000	2.885	1.356	0.000	1.680	2.454
23 CUSTOMERS	60,406	0	8,017	145	1,040	624	70,232
24 BEGINNING OF PERIOD	1,132	0	135	(1)	4	4	1,465
25 GAINS	(1,286)	0	(120)	(1)	(21)	(2)	(1,430)
26 (LOSSES)	60,402	0	8,032	144	1,042	626	70,286
27 END OF PERIOD	60,526	0	8,166	151	1,119	629	70,591
28 BUDGET	(84)	0	(134)	(7)	(77)	(3)	(305)
29 OVER (UNDER)	ACTUAL	BUDGET	BUDGET	BUDGET	BUDGET	BUDGET	BUDGET
30 SYSTEM DELIVERY (1,000 GALS.)	860,524	72.1	948,837	74.7	(88,311)	0	0
31 WATER SALES (LINE 13)	61,537	5.2	63,369	5.0	(1,832)	0	0
32 NON-REVENUE USAGE (LINE 54)	268,547	22.6	256,445	20.3	10,102	0	0
33 UNACCOUNTED FOR	1,190,608	100.0	1,270,651	100.0	(80,043)	0	0
34 TOTAL	ACTUAL	BUDGET	LAST YEAR	CUSTOMERS	SEASONAL	BI-MO. OTR	OTHER
35 PUBLIC FIRE HYDRANTS	5.16	4.564	4.561	MONTHLY	69,254	1,031	0
36 PRECIPITATION	101	71	95	OTHER	0	0	0
37 NEW SERVICES	1	10	4	TOTAL (27)	70,286	0	0
38 SERVICES REPLACED	0	0	0	THIS YEAR	15,974	0	0
39 NDI-SCH. OVERTIME HRS	172.00	562.00	380.25	LAST YEAR	1,568	0	0
40 OPERATING	00	00	00	THIS YEAR	0	0	0
41 MAINTENANCE	13.75	160.00	26.00	3-MORE BBT	0	0	0
42 CONSTRUCTION	00	00	00	THIS YEAR	4	0	0
43 OTHER	185.75	722.00	406.25	LAST YEAR	10	0	0
44 EMPLOYEES	25.0	35.0	25.0	APARTMENT	3,000	0	0
45 PRODUCTION	41.0	43.0	42.0	FRANCH. REQ.	0	0	0
46 DISTRIBUTION	42.0	43.0	44.0	OTHER	3,514	0	0
47 COMMERCIAL	18.0	20.0	22.0	TOTAL*	61,537	0	0
48 ADM & GEN.	125.0	131.0	133.0				
49 TOTAL	434,821	439,399	439,399				
50 CAPITAL/OTHER PAYROLL	82,106	80,637	71,581				
51 TOTAL PAYROLL	516,927	534,556	510,950				

B-14-02 vg: "ley, Bishop, Cummings, Dalton, Hannah, Holmes, J W, L'Ecuver, Millsaps, Schleifer, Taylor, Tyree, "nant

MONTH OF		OPERATING DATA REPORT		TENNESSEE AMERICAN WATER COMPANY		RUN DATE: 08/09/02		TIME: 16:48	
FORM OFBO1		Scheldt		July		2002			
0	NUMBER OF BILLS	RESIDENTIAL	APARTMENTS	COMMERCIAL	INDUSTRIAL	FIRE SERVICE	OTHER	TOTAL	
1	SEASONAL	0	0	0	0	0	0	0	0
2	MONTHLY	61,814	0	8,175	142	14	628	70,793	0
3	QUARTERLY	0	0	0	0	1,032	0	1,032	0
4	OTHER	0	0	0	0	0	0	0	0
5	TOTAL ACTUAL	61,814	0	8,175	142	1,046	628	71,825	0
6	BUDGET	60,752	0	8,202	151	1,114	612	70,871	954
7	OVER (UNDER)	1,062	0	(27)	(9)	(68)	(4)	954	
8	WATER SALES (1000 GALLONS)	366,112	0	193,406	214,326	0	169,284	1,163,848	
9	METERED (REV. SUMMARY)	0	0	0	0	0	0	0	
10	PLAT RATE (ESTIMATED)	366,112	0	193,406	214,326	0	169,284	1,163,848	
11	TOTAL BILLED	(7,200)	0	393,406	214,326	0	169,284	1,163,848	
12	(CREDITS)	358,912	0	(70,172)	(11)	0	(1,030)	(78,413)	
13	NET	340,976	0	323,234	214,315	0	168,254	1,085,435	
14	BUDGET	17,956	0	322,338	256,368	0	156,146	1,115,848	
15	OVER (UNDER)	17,956	0	896	(42,073)	0	(7,192)	(30,413)	
16	REVENUES (WHOLE DOLLARS)	1,243,918	0	937,191	296,667	296,700	302,418	3,077,084	
17	BILLED	(11,918)	0	(64,818)	(1,581)	(584)	(2,377)	(87,686)	
18	(CREDITS)	1,226,000	0	872,573	294,634	296,116	300,041	2,989,464	
19	NET	1,159,660	0	868,286	407,137	114,882	312,594	2,677,679	
20	BUDGET	1,416	0	2,740	1,589	0,000	1,598	2,481	
21	BILLED REVENUE/1,000 GAL.	3.416	0	2.740	1.589	0.000	1.598	2.476	
22	BUDGET REVENUE/1,000 GAL.	1.401	0	2.740	1.589	0.000	1.598	2.476	
23	CUSTOMERS	66,641	0	8,084	143	1,046	625	70,519	
24	BEGINNING OF PERIOD	1,189	0	119	0	0	4	1,512	
25	ENDING OF PERIOD	(1,121)	0	(94)	143	1,043	626	(1,421)	
26	(LOSSES)	60,709	0	8,109	151	1,119	631	70,650	
27	END OF PERIOD	60,552	0	8,202	151	(76)	(15)	70,655	
28	BUDGET	157	0	(93)	(6)	(76)	(15)	(25)	
29	OVER (UNDER)	157	0	(93)	(6)	(76)	(15)	(25)	
30	SYSTEM DELIVERY (1,000 GALS.)	1,085,435	79.5	1,115,848	80.5	(30,413)	0	0	
31	WATER SALES (LINE 13)	81,962	8.0	45,850	3.3	36,112	0	0	
32	NON-REVENUE USAGE (LINE 54)	198,477	14.5	224,064	16.2	(29,567)	0	0	
33	UNACCOUNTED FOR	1,365,874	100.0	1,385,742	100.0	(19,868)	0	0	
34	TOTAL	4,621	4,592	4,565	4,565	0	0	0	
35	PUBLIC FIRE HYDRANTS	2,09	4.93	7.36	SEASONAL	0	0	561	
36	PRECIPITATION	78	74	110	MONTHLY	69,598	0	19	
37	NEW SERVICES	1	10	9	BI-MO, QTR	1,032	0	7	
38	SERVICES REPLACED	0	0	0	OTHER	0	0	1	
39	BOH-BCR, OVERTIME HRS.	561.50	759.00	604.75	TOTAL 27)	70,610	0	47,096	
40	OPERATING	.00	.00	.00	THIS YEAR	6,141	0	19,527	
41	MAINTENANCE	10.00	150.00	124.00	LAST YEAR	5,718	0	1,937	
42	CONSTRUCTION	.00	.00	.00	1-MORE EST	0	0	5,800	
43	OTHER	573.50	909.00	728.75	THIS YEAR	198	0	0	
44	EMPLOYERS	25.0	25.0	24.0	LAST YEAR	16	0	0	
45	PRODUCTION	41.0	41.0	41.0	APARTMENT	0	0	0	
46	DISTRIBUTION	42.0	42.0	41.0	LAST UNIT	0	0	0	
47	COMMERCIAL	19.0	20.0	22.0	0	0	0	0	
48	ADMT. & GEN.	137.0	131.0	132.0	0	0	0	0	
49	OPER. /MAINT. PAYROLL	441,125	466,278	428,113	0	0	0	0	
50	CAPITAL/OTHER PAYROLL	84,813	79,244	72,186	0	0	0	0	
51	TOTAL	525,938	545,522	505,519	0	0	0	0	
52	OTHER	0	0	0	0	0	0	0	
53	TOTAL*	0	0	0	0	0	0	0	
54	TOTAL PAYROLL	0	0	0	0	0	0	0	

MONTH OF AUGUST 2002
FORM 02B01

OPERATING DATA REPORT
TENNESSEE AMERICA

RUN DATE: 09/16/02
TIME: 09:51

	RESIDENTIAL	APARTMENTS	COMMERCIAL	INDUSTRIAL	PIRE SERVICE	OTHER	TOTAL
0 NUMBER OF BILLS	0	0	0	0	0	0	0
1 SEASONAL	0	0	0	143	14	628	71,045
2 MONTHLY	62,010	0	8,250	0	0	0	0
3 QUARTERLY	0	0	0	0	0	0	0
4 OTHER	0	0	0	0	0	0	0
5 TOTAL ACTUAL	62,010	0	8,250	143	14	628	71,045
6 BUDGET	60,765	0	8,220	151	10	633	69,779
7 OVER (UNDER)	1,245	0	30	[8]	4	[5]	1,266
8 WATER SALES (1000 GALLONS)							
9 METERED (REV. SUMMARY)	364,157	0	314,790	223,039	0	201,911	1,103,937
10 PLAT RATE (ESTIMATED)	0	0	0	0	0	0	0
11 TOTAL BILLED	364,257	0	314,790	223,039	0	201,911	1,103,997
12 (CREDITS)	(13,047)	0	(9,204)	(42,929)	0	(5,707)	(123,250)
13 NET	351,210	0	305,586	222,510	0	201,341	1,080,747
14 BUDGET	345,690	0	327,033	250,798	0	200,136	1,123,657
15 OVER (UNDER)	5,520	0	(21,447)	(28,188)	0	1,205	(42,910)
16 REVENUES (WHOLE DOLLARS)							
17 BILLED	1,221,387	0	865,728	301,808	15,673	320,055	2,728,664
18 (CREDITS)	(22,124)	0	(16,713)	(789)	(974)	(1,345)	(24,945)
19 NET	1,199,273	0	849,015	301,019	18,699	318,713	2,686,719
20 BUDGET	1,174,309	0	892,473	334,359	114,894	322,303	2,838,338
21 BILLED REVENUE/1,000 GAL.	3.415	0.000	2.778	1.352	0.000	1.583	2.469
22 BUDGET REVENUE/1,000 GAL.	3.357	0.000	2.729	1.333	0.000	1.610	2.424
23 CUSTOMERS							
24 BEGINNING OF PERIOD	60,709	0	8,109	143	1,043	626	70,630
25 GAINS	1,448	0	172	1	10	2	1,632
26 (LOSSES)	(1,531)	0	(144)	0	(1)	(2)	(1,680)
27 END OF PERIOD	60,626	0	8,137	144	1,050	625	70,562
28 BUDGET	60,565	0	8,220	151	1,134	632	70,702
29 OVER (UNDER)	61	0	(83)	(7)	(84)	(7)	(120)
30 SYSTEM DELIVERY (1,000 GALS.)							
31 WATER SALES (LINE 13)	1,080,747	77.9	1,133,657	76.3	(42,910)	0	0
32 NON-REVENUE USAGE (LINE 54)	96,537	7.0	58,042	3.9	38,495	0	0
33 UNACCOUNTED FOR	210,922	15.2	280,600	19.7	(79,478)	0	0
34 TOTAL	1,389,206	100.0	1,472,099	100.0	(63,893)	0	0
35							
36 PUBLIC FIRE HYDRANTS	4,630	4,595	4,564	SEASONAL	0	*PRODUCTION USAGE	
37 PRECIPITATION	3,74	3.12	2.61	MONTHLY	69,543	FILTER WASH	
38 NEW SERVICES	111	71	123	BI-MO. QTR	1,039	MIX CHEMICAL	
39 SERVICES REPLACED	3	10	4	OTHER	90	LANDSCAPING	
40 NON-SCM. OVERTIME HRB.				TOT (LN 27)	70,582	OTHER	
41 OPERATING	676.25	855.00	564.25	MO. EST. BLS	8,673	*DIST. SYSTEM*	
42 MAINTENANCE	.00	.00	.00	THIS YEAR	5,910	METER SHOP	
43 CONSTRUCTION	.00	.00	.00	LAST YEAR	146	DRAINING STO	
44 OTHER	677.25	1,030.00	1,030.25	3-MORE EST	24	IDRN. LEAKAGE	
45				THIS YEAR		FLYER MAINS	
46 EMPLOYEES				LAST YEAR		BLOWOFFS	
47 PRODUCTION	25.0	25.0	24.0	APARTMENT		PIRE USAGE	
48 DISTRIBUTION	40.0	43.0	43.0	LIVING UNIT			
49 COMMERCIAL	43.0	43.0	22.0				
50 ADM. & GEN.	19.0	20.0	132.0				
51	127.0	131.0	456,671				
52 OPER./MAINT. PAYROLL	438,803	446,694	77,907				
53 CAPITAL/OTHER PAYROLL	87,213	79,937	534,576				
54 TOTAL	526,036	526,531					

- 10-9-C2 vs Bailey, Baumgartner, Bishop, Cummings, Dalton, Ha Y, Holmes, Janow, L'Eauyer, Millsaps, Scheidt, S aifer,
Strickland, Taylor, Zinnanti

MONTH OF		OPERATING DATA REPORT		Tennessee American Water Company		RUN DATE: 10/06/02		TIME: 11:04	
FORM OPB01									
0	NUMBER OF BILLS	RESIDENTIAL	APARTMENTS	COMMERCIAL	INDUSTRIAL	FIRE SERVICE	OTHER	TOTAL	
1	BASED ON	0	0	0	0	0	0	0	0
2	MONTHLY	61,606	0	8,226	144	15	626	70,617	0
3	QUARTERLY	0	0	0	0	0	0	0	0
4	OTHER	0	0	0	0	0	0	0	0
5	TOTAL ACTUAL	61,606	0	8,226	144	15	626	70,617	0
6	BUDGET	60,778	0	8,238	151	10	614	69,811	0
7	OVER (UNDER)	828	0	(12)	(7)	5	(8)	806	0
8	WATER SALES (1000 GALLONS)	348,224	0	304,745	209,568	0	205,623	1,068,160	0
9	METERED (REV. SUMMARY)	0	0	0	0	0	0	0	0
10	FLAT RATE (ESTIMATED)	0	0	304,745	209,568	0	205,623	1,068,160	0
11	TOTAL BILLED	348,224	0	304,745	209,568	0	205,623	1,068,160	0
12	(CREDITS)	(4,336)	0	(1,121)	0	0	(686)	(6,143)	0
13	NET	343,888	0	303,624	209,568	0	204,937	1,062,015	0
14	BUDGET	342,656	0	322,686	259,164	0	212,943	1,137,649	0
15	OVER (UNDER)	1,232	0	(21,064)	(49,796)	0	(8,006)	(77,634)	0
16	REVENUES (WHOLE DOLLARS)	1,187,377	0	845,182	290,186	19,966	328,567	2,671,278	0
17	BILLED	(112,207)	0	(8,291)	0	(1,169)	(1,056)	(122,723)	0
18	(CREDITS)	1,175,170	0	856,891	290,186	18,797	327,511	2,648,555	0
19	NET	1,175,170	0	880,933	338,988	114,894	334,564	2,844,788	0
20	BUDGET	3,417	0	2,775	1,385	0	1,598	2,481	0
21	BILLED REVENUE/1,000 GAL.	3.430	0	2.730	1.307	0.000	1.572	2.400	0
22	BUDGET REVENUE/1,000 GAL.	60.626	0	8.137	144	1.050	625	70.582	0
23	CUSTOMERS	1,235	0	173	0	5	12	1,425	0
24	BEGINNING OF PERIOD	(1,169)	0	(101)	0	(4)	0	(1,274)	0
25	ENDING OF PERIOD	60.692	0	8.209	144	1.051	637	70.733	0
26	(LOSSES)	60.578	0	8.238	151	1.134	633	70.734	0
27	END OF PERIOD	114	0	(29)	(7)	(83)	4	(1)	0
28	BUDGET	ACTUAL	4	BUDGET	4	OVER (UNDER)	NON-REVENUE USAGE		
29	OVER (UNDER)								
30	SYSTEM DELIVERY (1,000 GALS.)	1,060,015	84.3	1,137,649	84.5	(77,634)	*PRODUCTION SYSTEM*	0	0
31	WATER SALES (LINE 13)	88,856	7.0	61,256	4.5	27,300	FILTER WASH	0	0
32	NON-REVENUE USAGE (LINE 54)	109,233	8.7	147,676	11.0	(38,441)	MIX CHEMICAL	0	0
33	UNACCOUNTED FOR	1,257,804	100.0	1,346,581	100.0	(88,771)	LANDSCAPING	0	0
34	TOTAL	4,632	4.595	4,566	4.566	0	OTHER	0	0
35	PUBLIC FIRE HYDRANTS	6.19	5.58	4.51	4.51	0	*DIST. SYSTEM*	652	652
36	PRECIPITATION	72	71	44	44	0	OFFICE	22	22
37	SEWER SERVICES	5	10	3	3	0	METER ERROR	6	6
38	NON-SEW. OVERTIME HRS.	144.25	713.06	518.50	70.733	0	DIST. BLDGS.	1	1
39	OPERATING	.00	.00	.00	.00	0	DRAINING STD	57,062	57,062
40	MAINTENANCE	31.25	190.00	25.50	9.158	0	IDEN. LEAKAGE	14,380	14,380
41	CONSTRUCTION	.00	.00	.00	12.316	0	FLUSH MAINS	1,600	1,600
42	OTHER	375.50	901.00	544.00	51	0	BLOWOPS	5,990	5,990
43	EMPLOYEES	25.0	25.0	24.0	30	0	FIRE USAGE	2,900	2,900
44	PRODUCTION	40.0	41.0	43.0	0	0	ST. CLEANING	1,258	1,258
45	DISTRIBUTION	43.0	43.0	43.0	0	0	SEWER FLUSH	0	0
46	COMMERCIAL	19.0	20.0	22.0	0	0	FRANCH. REQ	0	0
47	ADM. & GEN.	127.0	131.0	132.0	0	0	OTHER	4,475	4,475
48	OPER./MAINT. PAYROLL	401,912	424,263	397,337	0	0	*TOTAL*	88,556	88,556
49	CAPITAL/OTHER PAYROLL	65,579	75,846	53,937	0	0			
50	TOTAL PAYROLL	467,491	500,109	451,274	0	0			

12-9-02 v.

Jley, Bartley, Bishop, Cummings, Dalton, Harn
Taylor, Tyree, Zimanti

OPERATING DATA REPORT

FORM OPB01

TENNESSEE AMERICAN WATER COMPANY

RUN DATE: 12/09/02

TIME: 14:06

0 NUMBER OF BILLS	RESIDENTIAL	APARTMENTS	COMMERCIAL	INDUSTRIAL	FIRE SERVICE	OTHER	TOTAL
1 SEASONAL	0	0	0	0	0	0	0
2 MONTHLY	61,686	0	8,334	146	18	640	70,824
3 QUARTERLY	0	0	0	0	0	0	0
4 OTHER	0	0	0	0	0	0	0
5 TOTAL ACTUAL	61,686	0	8,334	146	18	640	70,824
6 BUDGET	60,804	0	8,274	151	10	636	69,875
7 OVER (UNDER)	882	0	60	(5)	8	4	949
8 WATER SALES (1000 GALLONS)							
9 METERED (REV. SUMMARY)	274,454	0	277,022	172,800	0	152,072	876,348
10 PLAT RATE (ESTIMATED)	0	0	0	0	0	0	0
11 TOTAL BILLED	274,454	0	277,022	172,800	0	152,072	876,348
12 (CREDITS)	(17,178)	0	(23,501)	(496)	0	(362)	(31,737)
13 NET	257,276	0	253,521	172,304	0	151,710	844,811
14 BUDGET	250,592	0	277,538	229,685	0	175,416	973,311
15 OVER (UNDER)	(21,616)	0	(24,017)	(57,381)	0	(23,706)	(128,720)
16 REVENUES (WHOLE DOLLARS)							
17 BILLED	963,238	0	765,148	253,653	20,018	265,956	2,258,031
18 (CREDITS)	(20,385)	0	(26,766)	(718)	(1,955)	(905)	(50,729)
19 NET	942,853	0	738,382	252,935	18,063	265,051	2,217,302
20 BUDGET	1,011,607	0	791,261	310,813	115,866	287,871	2,517,420
21 BILLED REVENUE/1,000 GAL.	3.530	0.000	2.913	1.468	0.000	1.747	2.604
22 BUDGET REVENUE/1,000 GAL.	3.480	0.000	2.851	1.353	0.000	1.641	2.467
23 CUSTOMERS							
24 BEGINNING OF PERIOD	60,653	0	8,213	143	7	639	70,701
25 GAINS	1,073	0	117	2	7	2	1,201
26 (LOSSES)	(1,230)	0	(141)	(3)	(7)	(1)	(1,382)
27 END OF PERIOD	60,496	0	8,189	142	0	640	70,520
28 BUDGET	60,604	0	8,274	151	146	635	70,810
29 OVER (UNDER)	(108)	0	(85)	(9)	(13)	5	(290)
30 SYSTEM DELIVERY (1,000 GALS.)							
31 WATER SALES (LINE 13)	844,611	77.7	973,311	80.5	(128,720)		0
32 NON-REVENUE USAGE (LINE 54)	93,801	8.6	63,179	5.2	30,622		0
33 UNACCOUNTED FOR	149,206	13.7	171,493	14.2	(22,287)		0
34 TOTAL	1,087,618	100.0	1,208,003	100.0	(120,385)		0
35							
36 PUBLIC FIRE HYDRANTS	4,640	4,602	4,576	CUSTOMERS	0	*DIST. SYSTEM*	660
37 PRECIPITATION	5,177	4.48	4.84	MONTHLY	69,478	OFFICE	21
38 NEW SERVICES	30	71	31	BI-MO. QTR	1,042	METER SHOP	8
39 SERVICES REPLACED	4	10	0	OTHER	0	DIST. BLDGS.	1
40 NON-SEC. OVERTIME HRS.				TOTAL 271	70,520	DRAINING STO	1
41 OPERATING	413.00	840.00	863.00	NO. EST. BLS	10,770	FLUSH MAINS	11,667
42 MAINTENANCE	0.00	0.00	.00	THIS YEAR	12,778	BLOWOFFS	1,886
43 CONSTRUCTION	17.75	80.00	24.00	3-MORE EST	219	FIRE USAGR	4,550
44 OTHER	.00	0.00	.00	THIS YEAR			
45	450.75	920.00	887.00	LAST YEAR	47	ST. CLEANING	3,506
46 EMPLOYEES				APARTMENT		BURNER FLUSH	1,088
47 PRODUCTION	25.0	25.0	24.0	LIVING UNIT		FRANCH. REG.	0
48 DISTRIBUTION	40.0	43.0	43.0				
49 COMMERCIAL	43.0	43.0	21.0				
50 ADM. & GEN.	19.0	20.0	21.0				
51	127.0	131.0	131.0				
52 OPER./MAINT. PAYROLL	417,819	436,346	509,731			OTHER	5,346
53 CAPITAL/OTHER PAYROLL	67,911	74,899	21,861			*TOTAL*	93,801
54 TOTAL PAYROLL	485,750	511,245	531,592				

1-14-03 vs

**Filey, Bartley, Bishop, Cummings, Dalton, Hanna,
Taylor, Tyree, Zimanti**

James, Janow, L'Ecuyer, Millsaps, Scheidt, Schickel, Strickland

MONTH OF
DECEMBER 2002

OPERATING DATA REPORT

TENNESSEE AMERICAN WATER COMPANY

RUN DATE: 01/14/03

TIME: 14:00

FORM 00001	RESIDENTIAL	APARTMENTS	COMMERCIAL	INDUSTRIAL	FIRE SERVICE	OTHER	TOTAL
0 NUMBER OF BILLS	0	0	0	0	0	0	0
1 SEASONAL	0	0	0	0	0	0	0
2 MONTHLY	61,533	0	8,286	142	14	644	70,619
3 QUARTERLY	0	0	0	0	0	0	0
4 OTHER	0	0	0	0	0	0	0
5 TOTAL ACTUAL	61,533	0	8,286	142	14	644	70,619
6 BUDGET	60,817	0	8,292	151	10	637	69,907
7 OVER (UNDER)	716	0	(6)	(9)	4	7	712
8 WATER SALES (1000 GALLONS)	265,032	0	239,808	174,447	0	149,782	629,069
9 METERED (REV. SUMMARY)	0	0	0	0	0	0	0
10 FLAT RATE (ESTIMATED)	265,032	0	239,808	174,447	0	149,782	629,069
11 TOTAL BILLED	265,032	0	239,808	174,447	0	149,782	629,069
12 (CREDITS)	(9,978)	0	(6,321)	(106)	0	(5,871)	(22,276)
13 NET	255,054	0	233,487	174,341	0	143,911	606,793
14 BUDGET	256,293	0	261,896	279,366	0	150,573	968,126
15 OVER (UNDER)	(121,239)	0	(28,407)	(105,025)	0	(6,662)	(161,333)
16 REVENUES (WHOLE DOLLARS)	925,290	0	705,462	256,890	19,666	254,521	2,161,829
17 BILLED	(31,479)	0	(18,515)	(250)	(188)	(6,118)	(56,963)
18 (CREDITS)	893,811	0	686,937	256,640	19,277	248,203	2,104,866
19 NET	968,684	0	749,803	349,909	115,874	266,844	2,451,114
20 BUDGET	3,504	0	2,942	1,472	0	1,725	2,585
21 BILLED REVENUE/1,000 GAL.	3.506	0.000	2.863	1.253	0.000	1.772	2.412
22 BUDGET REVENUE/1,000 GAL.	60,496	0	0.189	142	1,053	640	70,520
23 CUSTOMERS	1,105	0	109	0	6	1	1,222
24 BEGINNING OF PERIOD	(1,357)	0	(106)	0	(3)	(4)	(1,370)
25 GAINS	60,344	0	8,192	143	1,056	637	70,372
26 (LOSSES)	60,617	0	8,292	151	1,146	637	70,843
27 END OF PERIOD	(271)	0	(100)	(8)	(90)	0	(471)
28 BUDGET	ACTUAL	BUDGET	BUDGET	OVER (UNDER)	NON-REVENUE USAGE		
29 OVER (UNDER)	ACTUAL	BUDGET	BUDGET	OVER (UNDER)	NON-REVENUE USAGE		
30 SYSTEM DELIVERY (1,000 GALS.)	886,793	72.1	968,126	78.1	(161,333)	0	0
31 WATER SALES (LINE 13)	87,371	7.8	87,485	7.1	(114)	0	0
32 NON-REVENUE USAGE (LINE 54)	221,949	18.9	184,126	14.9	37,823	0	0
33 UNACCOUNTED FOR	1,116,113	100.0	1,239,737	100.0	(121,624)	0	0
34 TOTAL	4,648	4,604	4,576	44			
35 PUBLIC FIRE HYDRANTS	6,74	4,50	5,08	20			
36 PRECIPITATION	28	71	20				
37 NEW SERVICES	4	11	0				
38 SERVICES REPLACED							
39 NON-SCH OVERTIME HRS.	566.25	998.00	664.25				
40 OPERATING	.00	.00	.00				
41 MAINTENANCE	18.25	80.00	49.25				
42 CONSTRUCTION	.00	.00	.00				
43 OTHER	574.50	1,078.00	713.50				
44 TOTAL	24.0	25.0	25.0				
45 EMPLOYEES	39.0	43.0	43.0				
46 PRODUCTION	42.0	43.0	44.0				
47 DISTRIBUTION	18.0	20.0	19.0				
48 COMMERCIAL	123.0	131.0	113.0				
49 ADM. & GEN.	387,993	461,784	245,671				
50 OPER./MAINT. PAYROLL	56,324	76,095	45,825				
51 CAPITAL/OTHER PAYROLL	444,317	537,879	291,496				
52 TOTAL PAYROLL							
53 TOTAL							
54 TOTAL							

TOTAL

87,371

2-3-03 vg:

 lley, Bartley, Bishop, Cummings, Dalton, Hannah, lnes, Janow, C'Ecuyer, Milsaps, Scheidt, Schlei
 Strickland, Taylor, Tyree, Zinnanti
 MONTH OF JANUARY 2003 OPERATING DATA REPORT

RUN DATE: 02/03/03

FORM 0801

TENNESSEE AMERICAN WATER COMPANY

TIME: 10:33

0 NUMBER OF BILLS	RESIDENTIAL	APARTMENTS	COMMERCIAL	INDUSTRIAL	FIRE SERVICE	OTHER	TOTAL
1 SEASONAL	0	0	0	0	0	0	0
2 MONTHLY	54,219	0	7,568	143	15	610	62,556
3 QUARTERLY	0	0	0	0	1,044	0	1,044
4 OTHER	0	0	0	0	0	0	0
5 TOTAL ACTUAL	54,219	0	7,568	143	1,059	610	63,600
6 BUDGET	54,117	0	7,359	145	1,075	597	63,293
7 OVER (UNDER)	102	0	210	(2)	(16)	13	307
8 WATER SALES (1,000 GALLONS)	242,509	0	213,454	152,427	0	136,349	744,739
9 WETTED (REV. SUMMARY)	0	0	0	0	0	0	0
10 PLAT RATE (ESTIMATED)	242,509	0	213,454	152,427	0	136,349	744,739
11 TOTAL BILLED	242,509	0	213,454	152,427	0	136,349	744,739
12 (CREDITS)	(9,720)	0	(6,038)	(97)	0	(287)	(16,132)
13 NET	232,789	0	207,426	152,330	0	136,062	728,607
14 BUDGET	261,418	0	221,967	180,911	0	126,196	790,492
15 OVER (UNDER)	(28,629)	0	(14,541)	(28,581)	0	9,866	(61,885)
16 REVENUES (WHOLE DOLLARS)	850,129	0	619,927	229,453	298,854	229,413	2,227,776
17 BILLED	(125,086)	0	(114,199)	(176)	(189)	(841)	(40,792)
18 (CREDITS)	825,043	0	605,737	229,777	298,465	228,572	2,186,594
19 NET	930,796	0	633,544	266,482	112,759	220,731	2,164,312
20 BUDGET	1,544	0	2,928	1,504	0	1,680	2,592
21 BILLED REVENUE/1,000 GAL.	3.561	0.000	2.854	1.471	0.000	1.749	2.595
22 BUDGET REVENUE/1,000 GAL.	0.000	0.000	0.000	0.000	0.000	0.000	0.000
23 CUSTOMERS	60,344	0	0,192	143	1,056	637	70,372
24 BEGINNING OF PERIOD	1,089	0	115	0	5	2	1,211
25 GAIN	(1,062)	0	(100)	0	(4)	(2)	(1,168)
26 (LOSERS)	60,171	0	8,207	143	1,057	637	70,415
27 END OF PERIOD	61,702	0	8,008	145	1,075	622	71,552
28 BUDGET	(1,311)	0	199	(2)	(18)	18	(1,137)
29 OVER (UNDER)	ACTUAL	1	BUDGET	1	OVER (UNDER)	NON-REVENUE USER	
30 SYSTEM DELIVER (1,000 GALS.)	728,607	61.4	790,492	71.5	(61,885)	* PRODUCTION SYSTEM*	0
31 WATER SALES (LINE 13)	102,225	11.4	74,096	6.7	28,137	PICTER WASH	0
32 NON-REVENUE USAGE (LINE 54)	64,467	7.2	240,668	21.8	(176,201)	MIX CEMENTAL	0
33 UNACCOUNTED FOR	895,299	100.0	1,105,258	100.0	(209,959)	LANDSCAVING	0
34 TOTAL	ACTUAL	BUDGET	LAST YEAR	CUSTOMERS	OTHER		
35 PUBLIC FIRE HYDRANTS	4,652	4,657	4,591	SEASONAL	* DIST. SYSTEM*	646	
36 PRECIPITATION	1,000	5.58	5.42	MONTHLY	OFFICE	9	
37 NEW SERVICES	58	52	77	BI-MO. QTR	METER STOP	5	
38 SERVICES REPLACED	4	7	14	OTHER	DIST. BLDG.	1	
39 NON-SEC. OVERTIME HRS.	357.75	572.00	900.50	TOT (LN 27)	70,415	80,984	
40 OPERATING	.00	.00	.00	THIS YEAR	8,112	8,961	
41 MAINTENANCE	9.00	75.00	12.25	LAST YEAR	12,673	1,037	
42 CONSTRUCTION	.00	.00	.00	3-MORE EST	187	4,500	
43 OTHER	166.75	647.00	912.75	LAST YEAR	121		
44 EMPLOYEES	24.0	25.0	25.0	APARTMENT	ST. CLEANING	1,900	
45 PRODUCTION	39.0	42.0	43.0	LIVING UNIT	SEWER FLUSH	383	
46 DISTRIBUTION	43.0	43.0	43.0		FEENCH. REQ.	0	
47 COMMERCIAL	18.0	19.0	18.0				
48 ADM. & GEN.	128.0	129.0	130.0				
49 TOTAL	289,741	356,036	502,682			3,799	
50 OPER./MAINT. PAYROLL	59,379	82,209	89,379				
51 CAPITAL/OTHER PAYROLL	349,014	436,245	591,061				
52 TOTAL PAYROLL						102,325	

3-6-03 vg: Iley, Bartley, Bishop, Cummings, Dalton, Hannah, Imes, Janow, L'Ecuycer, Millisaps, Scheidt, Schlei
 Strickland, Taylor, Tyree, Zimanti

MONTH OF FEBRUARY 2003 OPERATING DATA REPORT

RUN DATE: 03/05/01

TIME: 14:19

TENESSEE AMERICAN WATER COMPANY

FORM 07001	NUMBER OF BILLS	RESIDENTIAL	APARTMENTS	COMMERCIAL	INDUSTRIAL	FIRE SERVICE	OTHER	TOTAL
1	1	0	0	0	0	0	0	0
2	2	58,503	0	7,678	139	13	616	66,949
3	3	0	0	0	0	0	0	0
4	4	0	0	0	0	0	0	0
5	5	58,503	0	7,678	139	13	616	66,949
6	6	60,346	0	8,014	145	10	622	69,137
7	7	(1,043)	0	(135)	(6)	1	(6)	(2,186)
8	8	273,159	0	210,468	153,241	0	125,971	762,839
9	9	0	0	0	0	0	0	0
10	10	273,159	0	210,468	153,241	0	125,971	762,839
11	11	(8,597)	0	(6,179)	(297)	0	(603)	(15,672)
12	12	264,562	0	204,293	152,947	0	125,368	747,167
13	13	259,358	0	207,214	180,286	0	128,352	775,210
14	14	5,204	0	(2,921)	(27,142)	0	(2,984)	(20,043)
15	15	909,705	0	630,295	228,796	19,416	219,722	2,007,954
16	16	(23,224)	0	(15,576)	(623)	0	(1,168)	(40,811)
17	17	886,481	0	614,719	228,173	19,436	218,334	2,167,141
18	18	978,308	0	619,471	258,925	113,825	219,302	2,117,833
19	19	3,351	0	3,009	1,436	0	1,742	2,607
20	20	3,351	0	3,009	1,436	0	1,742	2,607
21	21	0.000	0.000	2,985	1,416	0.000	1,709	2,612
22	22	0.000	0.000	2,985	1,416	0.000	1,709	2,612
23	23	60,371	0	8,207	143	1,057	637	70,415
24	24	1,210	0	1,311	0	7	1	1,148
25	25	(1,114)	0	(94)	(1)	(2)	(1)	(1,321)
26	26	60,467	0	8,244	142	1,062	637	70,552
27	27	61,717	0	8,014	145	1,077	622	71,575
28	28	(1,250)	0	230	(3)	(15)	15	(1,023)
29	29	ACTUAL	1	BUDGET	1	OVER (UNDER)	NON-REVENUE USAGE	
30	30	SYSTEM DELIVERY (1,000 GALS.)						
31	31	WATER SALES (LINE 13)	68.9	775,210	76.5	(28,043)	FILTER WASH	0
32	32	NON-REVENUE USAGE (LINE 54)	0.0	79,490	7.8	17,704	PLX CHEMICAL	0
33	33	UNACCOUNTED FOR	23.1	158,124	15.6	81,270	LANDSCAPING	0
34	34	TOTAL	1,083,755	1,012,824	109.0	70,931	OTHER	0
35	35	ACTUAL		LAST YEAR				
36	36	PUBLIC FIRE HYDRANTS	4,655	4,607	CUSTOMERS			
37	37	PRECIPITATION	7.00	5.73	SEASONAL	0		
38	38	NEW SERVICES	62	86	MONTHLY	69,501	*DIST. SYSTEM*	606
39	39	SERVICES REPLACED	11	9	BI-MO. QTR	1,051	BI-MO. QTR	16
40	40	NON-SCH. OVERTIME HRS			OTHER	0	DIST. BUDGS.	8
41	41	OPERATING	457.00	532.00	TOT (LN 27)	70,552	DRAINING STD.	1
42	42	MAINTENANCE	.00	.00	NO. EST. BLB	0	IDEN. LEANAGE	72,789
43	43	CONSTRUCTION	12.75	75.00	THIS YEAR	16,173	FLUSH MAINS	9,502
44	44	OTHER	.00	00	LAST YEAR	11,133	BLONOFFS	1,037
45	45	TOTAL	469.75	607.00	THIS YEAR	229	PUMP USAGE	4,000
46	46	EMPLOYEES	26.0	25.0	LAST YEAR	92		
47	47	PRODUCTION	42.0	42.0	APARTMENT		ST. CLEANING	2,000
48	48	DISTRIBUTION	44.0	44.0	LAND UNIT		SEWER FLUSH	1,084
49	49	COMMERCIAL	18.0	18.0			FRANCH. REQ.	0
50	50	ADM. & GEN.	125.0	129.0				
51	51	TOTAL	471,259	395,360			OTHER	6,151
52	52	OPER./MAINT. PAYROLL	61,870	82,910				
53	53	CAPITAL/OTHER PAYROLL	535,129	478,270			*TOTAL*	97,194
54	54	TOTAL PAYROLL						

1-1-03 VG: DE sy, Bartley, Blenop, Cummings, Dalton, Hannah, HC 'ss, Janow, L'Ecuyer, Millsaps, Scheidt, Schleifer, Strickland,
 Jr, Tyree, Zinnanti

MONTH OF	MARCH	2003	OPERATING DATA REPORT	AMERICAN WATER COMPANY	RUN DATE: 04/07/03	TIME: 10:21
FORM 0901						
0 NUMBER OF BILLS	RESIDENTIAL	APARTMENTS	COMMERCIAL	INDUSTRIAL	PIRE SERVICE	OTHER
1 BEMOONAL	0	0	0	0	0	0
2 MONTHLY	71,769	0	9,734	147	14	690
3 QUARTERLY	0	0	0	0	0	0
4 OTHER	0	0	0	0	0	0
5 TOTAL ACTUAL	71,769	0	9,734	147	14	690
6 BUDGET	60,357	0	8,016	145	10	623
7 OVER (UNDER)	11,412	0	1,716	2	4	67
8 WATER SALES (1000 GALLONS)	346,464	0	290,021	206,112	0	116,450
9 METERED (REV. SUMMARY)	0	0	0	0	0	0
10 PLAT RATE (ESTIMATED)	346,464	0	290,021	206,112	0	116,450
11 TOTAL BILLED	(41,259)	0	(9,430)	(242)	0	(1,261)
12 (CREDITS)	305,205	0	280,591	205,670	0	115,169
13 NET	303,176	0	278,473	213,143	0	118,101
14 BUDGET	1,829	0	2,110	(7,271)	0	(2,932)
15 OVER (UNDER)	1,120,150	0	856,201	231,071	20,359	245,401
16 REVENUES (WHOLE DOLLARS)	(62,612)	0	(23,505)	(1569)	(2,173)	(3,316)
17 BILLED	1,057,538	0	832,696	232,502	18,186	242,065
18 (CREDITS)	1,097,217	0	832,703	306,638	112,838	241,673
19 NET	3,465	0	2,968	1,421	0,000	1,751
20 BUDGET	3,617	0.000	2,990	1,440	0.000	1,750
21 BILLED REVENUE/1,000 GAL.	0	0	8,244	142	1,062	637
22 BUDGET REVENUE/1,000 GAL.	60,467	0	1,291	142	2	1
23 CUSTOMERS	(1,453)	0	(1,111)	0	(3)	(1)
24 BEGINNING OF PERIOD	60,305	0	8,275	142	1,061	637
25 GAINS	61,732	0	8,018	145	1,079	623
26 (LOSSES)	(1,221)	0	257	(3)	(18)	14
27 END OF PERIOD	60,467	0	8,244	142	1,062	637
28 BUDGET	60,305	0	8,275	142	1,061	637
29 OVER (UNDER)	1,120,150	0	856,201	231,071	20,359	245,401
30 SYSTEM DELIVERY (1,000 GALS.)	926,835	70.4	933,093	71.1	(6,258)	2,535,182
31 WATER SALES (LINE 13)	126,110	9.6	89,664	7.6	26,646	(92,195)
32 NON-REVENUE USAGE (LINE 54)	263,695	30.0	289,400	21.4	(16,705)	2,442,987
33 UNACCOUNTED FOR	1,316,840	100.0	1,313,157	100.0	3,603	2,591,269
34 TOTAL	1,316,840	100.0	1,313,157	100.0	3,603	2,616
35	ACTUAL	BUDGET	LAST YEAR	CUSTOMERS	NON-REVENUE USAGE	
36 PUBLIC FIRE HYDRANTS	4,655	4,676	4,610	SEASONAL	*PRODUCTION BOTTLES*	70,552
37 PRECIPITATION	1.00	6.44	6.64	MONTHLY	FILTER WASH	1,436
38 NEW SERVICES	81	64	97	BI-MO. OTR	MIX CHEMICAL	(1,366)
39 SERVICES REPLACED	16	11	11	OTHER	LANDSCAPING	70,650
40 NON-SEL. OVERTIME HRS.	216.00	564.00	478.00	TOY (LX 271	OTHER	71,597
41 OPERATING	.00	.00	.00	NO-EST. BLS	*DIST. SYSTEM*	(977)
42 MAINTENANCE	33.00	75.00	14.50	THIS YEAR	OFFICE	488
43 CONSTRUCTION	.00	.00	.00	LAST YEAR	KETER SHOP	25
44 OTHER	.00	.00	.00	3-MORE EST	DIST. BUDGS.	8
45	TOTAL	639.00	492.50	THIS YEAR	DRAINING STD	1
46 EMPLOYEES	34.0	25.0	25.0	LAST YEAR	IDBR, LEAKAGE	93,749
47 PRODUCTION	42.0	43.0	43.0	APARTMENT	PLUMBER MAINT	16,883
48 DISTRIBUTION	44.0	19.0	18.0	LIVING UNIT	BLOWOFFS	1,037
49 COMMERCIAL	18.0	129.0	128.0		PIRE USAGE	3,950
50 ADM. & GEN.	126.0	495,762	413,669		ST. CLEANING	1,800
51 OPER./MAINT. PAYROLL	486,367	95,197	71,913		SEWER PLUMB	1,317
52 CAPITAL/OTHER PAYROLL	73,670	590,959	488,882		FRANCH. REQ.	0
53 TOTAL PAYROLL	560,037				OTHER	7,052
					TOTAL	326,310

5-1-03 vg: - May, Bartley, Bishop, Cummings, Dalton, Hannah, -vs, Holmes, Janow, L'Ecuuyer, Schleifer, Stricklar Taylor,
-see, Zimanti

MONTH OF	APRIL	2003	OPERATING DATA REPORT	TEENESSEE AMERICAN WATER COMPANY	RUN DATE: 06/30/03	TIME: 16:51
FORM OPB01						
0 NUMBER OF BILLS		RESIDENTIAL	APARTMENTS	COMMERCIAL	INDUSTRIAL	FIRE SERVICE
1 SEASONAL	0	0	0	0	0	0
2 MONTHLY	54,719	0	0	7,676	143	19
3 QUARTERLY	0	0	0	0	0	1,058
4 OTHER	0	0	0	0	0	0
5 TOTAL ACTUAL	54,719	0	0	7,676	143	1,077
6 BUDGET	60,450	0	0	8,024	145	1,079
7 OVER (UNDER)	(5,731)	0	0	(348)	(2)	(2)
8 WATER SALES (1000 GALLONS)						
9 METERED (REV. SUMMARY)	226,172	0	0	223,803	185,291	0
10 FLAT RATE (ESTIMATED)	0	0	0	0	0	0
11 TOTAL BILLED	226,172	0	0	223,803	185,291	0
12 (CREDITS)	(24,101)	0	0	(5,153)	(530)	0
13 NET	202,071	0	0	218,651	184,761	0
14 BUDGET	240,180	0	0	218,295	201,419	0
15 OVER (UNDER)	(38,109)	0	0	356	(16,658)	0
16 REVENUES (WHOLE DOLLARS)						
17 BILLED	802,161	0	0	642,174	264,420	305,547
18 (CREDITS)	(41,216)	0	0	(14,939)	(1,199)	(2,265)
19 NET	760,945	0	0	627,235	263,221	303,282
20 BUDGET	861,179	0	0	634,308	280,432	312,854
21 BILLED REVENUE/1,000 GAL.	3.586	0.000	0.000	2.906	1.432	0.000
22 BUDGET REVENUE/1,000 GAL.	0.000	0.000	0.000	0.000	0.000	0.000
23 CUSTOMERS						
24 BEGINNING OF PERIOD	60,505	0	0	8,275	142	1,061
25 GAINING	1,561	0	0	193	2	16
26 (LOSSES)	(1,435)	0	0	(126)	(1)	(8)
27 END OF PERIOD	60,627	0	0	8,342	143	1,059
28 BUDGET	61,829	0	0	8,024	145	1,081
29 OVER (UNDER)	(1,202)	0	0	318	(2)	(12)
30 SYSTEM DELIVERY (1,000 GALS.)						
31 WATER SALES (LINE 13)	731,148	70,211	790,650	78,211	(57,510)	0
32 NON-REVENUE USAGE (LINE 54)	107,413	10,311	64,292	6,411	43,121	0
33 UNACCOUNTED FOR	203,788	19,511	155,851	15,411	47,937	0
34 TOTAL	1,044,349	100,033	1,010,801	100,033	11,548	0
35						
36 PUBLIC FIRE HYDRANTS	4,656	4,680	4,614	BEASDALE	0	*DIST. SYSTEM*
37 PRECIPITATION	6,25	4,33	1,55	MONTHLY	69,741	575
38 MEM SERVICES	121	70	57	BI-MO. OTR	1,058	21
39 SERVICES REPLACED	23	12	2	OTHER	0	12
40 NON-BCH. OVERTIME HRS.				TOTAL 271	70,814	1
41 OPERATING	202,00	760,00	405,75	NO. EST. BUS	0	66,388
42 MAINTENANCE	.00	.00	.00	THIS YEAR	7,761	7,201
43 CONSTRUCTION	42.75	80.00	6.00	LAST YEAR	12,641	1,037
44 OTHER	.00	.00	.00	3-MORE EST	186	3,250
45				THIS YEAR	10	
46 EMPLOYEES	244.75	840.00	413.75	LAST YEAR		
47 PRODUCTION	24.0	25.0	25.0	APARTMENT		ST. CLEANING
48 DISTRIBUTION	36.0	43.0	43.0	LIVING UNIT		SEWER FLUSE
49 COMMERCIAL	43.0	43.0	42.0			FRANCH. REQ.
50 ADM. & GEN.	18.0	19.0	20.0			
51	123.0	129.0	110.0			OTHER
52 OPER./MAINT. PAYROLL	381,552	405,203	419,559			5,374
53 CAPITAL/OTHER PAYROLL	80,890	84,408	88,750			
54 TOTAL PAYROLL	462,442	489,611	508,309			*TOTAL*
						107,413

6-18-03 vg: Wiley, Bartley, Bishop, Cummings, Dalton, Hadden Values, Volume, & Budget, Utilities, Utility, Utility

Wiley, Bartley, Bishop, Cummings, Dalton, Hadden

2003

OPERATING DATA REPORT

TENNESSEE AMERICAN WATER COMPANY

RUN DATE: 06/11/01

TIME: 10:08

FORM 00P01

MONTH OF	YEAR	RESIDENTIAL	APARTMENTS	COMMERCIAL	INDUSTRIAL	FIRE SERVICE	OTHER	TOTAL
0 NUMBER OF BILLS		0	0	0	0	0	0	0
1 BILLS		58,770	0	7,791	118	26	620	67,345
2 MONTHLY		0	0	0	0	0	0	0
3 QUARTERLY		0	0	0	0	0	0	0
4 OTHER		58,770	0	7,791	118	26	620	67,345
5 TOTAL ACTUAL		60,625	0	8,074	145	10	629	69,483
6 BUDGET		60,625	0	8,074	145	10	629	69,483
7 OVER (UNDER)		(1,855)	0	(283)	(7)	16	(9)	(2,138)
8 WATER SALES (1000 GALLONS)		274,123	0	223,253	182,277	0	143,025	822,678
9 METERED (REV. SUMMARY)		0	0	0	0	0	0	0
10 FLAT RATE (ESTIMATED)		274,123	0	223,253	182,277	0	143,025	822,678
11 TOTAL BILLED		(29,553)	0	(6,678)	(136)	0	(640)	(37,007)
12 (CREDITS)		244,570	0	216,575	182,141	0	142,385	785,671
13 NET		262,374	0	217,258	200,238	0	158,652	838,522
14 BUDGET		(17,804)	0	(683)	(18,097)	0	(16,267)	(52,851)
15 OVER (UNDER)		911,817	0	657,675	255,630	21,289	241,227	2,087,438
16 REVENUES (WHOLE DOLLARS)		(45,730)	0	(15,097)	(342)	(4,766)	(1,358)	(67,293)
17 BILLED		866,087	0	642,378	255,288	16,523	239,869	2,070,145
18 (CREDITS)		1,004,643	0	696,003	317,818	113,379	294,352	2,426,195
19 NET		3,541	0,000	2,966	1,402	0,000	1,685	2,550
20 BUDGET		3,541	0,000	2,966	1,402	0,000	1,685	2,550
21 BILLED REVENUE/1,000 GAL.		3.829	0.000	3.204	1.587	0.000	1.855	2.758
22 BUDGET REVENUE/1,000 GAL.		60,625	0	8,342	143	1,069	618	70,812
23 CUSTOMERS		1,277	0	117	0	16	2	1,412
24 BEGINNING OF PERIOD		(1,137)	0	(78)	0	(15)	(3)	(1,233)
25 GAINS		60,765	0	8,381	143	1,070	637	70,916
26 (LOSSES)		62,008	0	8,074	145	1,083	629	71,939
27 END OF PERIOD		(1,243)	0	307	(2)	(13)	8	(1,455)
28 BUDGET		ACTUAL	BUDGET	BUDGET	OVER (UNDER)	NON-REVENUE USAGE	PRODUCTION SYSTEM*	
29 OVER (UNDER)		ACTUAL	BUDGET	BUDGET	OVER (UNDER)	NON-REVENUE USAGE	PRODUCTION SYSTEM*	
30 SYSTEM DELIVERY (1,000 GALS.)		708,671	73.9	638,522	71.9	(52,851)	FILTER WASH	0
31 WATER SALES (LINE 13)		101,153	9.5	61,807	5.1	39,346	MIX CHEMICAL	0
32 NON-REVENUE USAGE (LINE 54)		176,302	16.6	268,272	22.8	(89,970)	LANDSCAPING	0
33 UNACCOUNTED FOR		1,063,126	100.0	1,166,601	100.0	(103,475)	OTHER	0
34 TOTAL		ACTUAL	BUDGET	LAST YEAR	SEASONAL	CUSTOMERS	OTHER	
35 PUBLIC FIRE HYDRANTS		4,655	4,681	4,614	SEASONAL	0	*DIST. SYSTEM*	406
36 PRECIPITATION		11,50	1,77	5,16	MONTHLY	69,747	OFFICE	29
37 NEW SERVICES		74	89	101	BI-MON. OTR	1,059	METER SHOP	7
38 SERVICES REPLACED		12	13	1	OTHER	0	DRAINING STD	
39 NON-SEC. OVERTIME HRS.		416.75	631.00	172.00	TOT(LIN 27)	70,476	IDEN. LEAKAGE	80,215
40 OPERATING		.00	.00	.00	NO. EST. BLS	10,514	BLOCKING	5,641
41 MAINTENANCE		6,00	100.00	11.75	THIS YEAR	15,924	BLOCKING	1,037
42 CONSTRUCTION		.00	.00	.00	LAST YEAR	135	FIRE USAGE	2,000
43 OTHER		422.75	731.00	185.75	THIS YEAR	135		
44 EMPLOYERS		24.0	25.0	25.0	LAST YEAR	4		
45 PRODUCTION		38.0	42.0	41.0	APARTMENT		ST. CLEANING	1,900
46 DISTRIBUTION		43.0	43.0	42.0	LIVD UNIT		SEWER FUSER	1,063
47 COMMERCIAL		18.0	19.0	18.0			FRANCH. RED.	0
48 ADM. & GEN.		123.0	129.0	126.0				
49 OPER./MAINT. PAYROLL		397,232	397,087	434,821			OTHER	8,055
50 CAPITAL/OTHER PAYROLL		81,259	81,507	82,106			*TOTAL*	101,153
51 TOTAL PAYROLL		478,531	485,594	516,927				

7-8-03 vg: 1 ley, Bartley, Bishop, Cummings, Dalton, Hannah, 1 nes, Janow, L'Ecuyer, Schleifer, Strickland, Tay Tyree
L. Ganti

MONTH OF JUNE 2003
FORM 0901

OPERATING DATA REPORT

RUN DATE: 07/07/03

TENNESSEE AMERICAN WATER COMPANY

TIME: 13:26

0 NUMBER OF BILLS	RESIDENTIAL	APARTMENTS	COMMERCIAL	INDUSTRIAL	FIRE SERVICE	OTHER	TOTAL
1 SEASONAL	0	0	0	0	0	0	0
2 MONTHLY	72,122	0	9,880	149	16	691	83,058
3 QUARTERLY	0	0	0	0	0	0	0
4 OTHER	0	0	0	0	0	0	0
5 TOTAL ACTUAL	72,122	0	9,880	149	16	691	83,058
6 BUDGET	60,745	0	8,124	145	10	614	69,558
7 OVER (UNDER)	11,377	0	1,756	4	6	57	13,400
8 WATER SALES (1000 GALLONS)							
9 METERED (REV. SUMMARY)	331,596	0	309,521	201,538	0	172,051	1,016,707
10 FLAT RATE (ESTIMATED)	0	0	0	0	0	0	0
11 TOTAL BILLED	331,596	0	309,521	201,538	0	172,051	1,016,707
12 (CREDITS)	(7,224)	0	(5,529)	(231)	0	(723)	(13,707)
13 NET	326,372	0	303,992	201,308	0	171,328	1,003,000
14 BUDGET	381,220	0	345,051	221,030	0	187,279	1,134,580
15 OVER (UNDER)	(54,848)	0	(41,059)	(19,722)	0	(15,951)	(131,580)
16 REVENUES (WHOLE DOLLARS)							
17 BILLED	1,175,972	0	907,322	290,488	19,985	281,485	2,677,252
18 (CREDITS)	(15,189)	0	(13,402)	(545)	(1,297)	(1,921)	(36,354)
19 NET	1,156,783	0	893,920	289,943	18,688	281,564	2,640,898
20 BUDGET	1,450,099	0	1,110,066	351,922	113,383	352,571	3,418,041
21 BILLED REVENUE/1,000 GAL.	1,544	0.000	2,941	1,440	0.000	1,643	2,614
22 BUDGET REVENUE/1,000 GAL.	3,909	0.000	3,217	1,592	0.000	1,883	2,913
23 CUSTOMERS							
24 BEGINNING OF PERIOD	60,764	0	8,381	143	1,070	637	70,995
25 DURING	1,389	0	108	0	8	2	1,507
26 (LOSSES)	(1,331)	0	(128)	(1)	(5)	(1)	(1,466)
27 END OF PERIOD	60,826	0	8,361	142	1,073	638	71,034
28 BUDGET	62,132	0	8,124	145	1,085	634	72,120
29 OVER (UNDER)	(1,312)	0	237	(3)	(12)	4	(1,086)
30 SYSTEM DELIVERY (1,000 GALS.)							
31 WATER SALES (LINE 13)	1,003,000	73,844	1,134,580	78,644	(131,580)	281,485	2,677,252
32 NON-REVENUE USAGE (LINE 54)	100,380	7,444	80,281	5,644	20,099	281,485	363,530
33 UNACCOUNTED FOR	284,895	18,844	229,287	15,944	25,608	281,485	363,530
34 TOTAL	1,358,275	100,000	1,444,148	100,000	(85,873)	281,485	3,418,041
35 BUDGET	1,450,099	100,000	1,110,066	351,922	113,383	352,571	3,418,041
36 PUBLIC FIRE HYDRANTS	4,648	4,682	4,613	0	0	0	0
37 PRECIPITATION	22,46	4,89	2,23	0	0	0	0
38 NEW SERVICES	128	89	87	0	0	0	0
39 SERVICES REPLACED	10	14	6	0	0	0	0
40 NON-REM. OVERTIME HRS.							
41 OPERATING	593,00	689,00	361,75	71,034	69,972	429	1,526
42 MAINTENANCE	-00	-00	-00	THIS YEAR	1,062	52	22
43 CONSTRUCTION	156,00	100,00	42,75	LAST YEAR	0	81,614	8,125
44 OTHER	-00	-00	-00	3-MORE EST	18,095	1,405	1,405
45 TOTAL	749,00	789,00	406,50	LAST YEAR	96	1,526	1,526
46 EMPLOYEES							
47 PRODUCTION	24,0	25,0	25,0	APARTMENT	12	1,800	1,800
48 DISTRIBUTION	38,0	42,0	41,0	LIVING UNIT	0	1,358	1,358
49 COMMERCIAL	43,0	43,0	42,0			0	0
50 ADH. & GEN.	18,0	19,0	18,0				
51 TOTAL	123,0	129,0	126,0				
52 OPER./MAINT. PAYROLL	507,858	505,177	385,293			4,049	4,049
53 CAPITAL/OTHER PAYROLL	125,839	94,136	69,596				
54 TOTAL PAYROLL	633,797	599,313	454,889			4,049	4,049
55 TOTAL*						100,380	100,380

TOTAL