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September 14, 2004

VIA OVERNIGHT DELIVERY

Ms. Deborah Taylor Tate, Chairman
c/o Patsy Fulton
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, Tennessee 37243

Re: Docket Number 0400255
Supplement to Petition of Request of eMeritus Communications, Inc. to Change Name
to VarTec Solutions, Inc.

Dear Ms. Tate:

Per request of the Tennessee Regulatory Authority ("TRA"), eMeritus Communications, Inc. ("eMeritus" or "the Company") respectfully submits an original and thirteen (13) copies of this supplement to Docket Number 0400255 in reference to the petition of request for approval to change the Company's name to VarTec Solutions, Inc. ("VarTec Solutions").

eMeritus currently serves 205 customers in the state of Tennessee. As indicated in the Company's previous correspondence dated July 21, 2004, the name change will not in any way inconvenience or cause harm to eMeritus' customers. eMeritus will begin notifying customers of the new corporate name via bill insert on September 1, 2004 and has included a copy of the bill insert (Attachment A) as requested by the TRA. Additionally, the Company will notify customers of the name change by printing the included text (Attachment B) on customer bills beginning September 1, 2004. Please note that these notices will be included in customer bills during the September 2004, October 2004 and November 2004 billing cycles.

Please date-stamp the enclosed extra copy of this filing and return said copy to the undersigned in the enclosed, self-addressed and stamped envelope. Please direct any questions or comments regarding this filing to the undersigned directly at (214) 424-1709.

Respectfully submitted,


Stacy Sendrowski
Regulatory Analyst II

cc: Kevin Allen
Manager, Regulatory Affairs



Introducing VarTec Solutions



eMeritus® is now **VarTec Solutions** — but don't worry!
Only our name has changed. Your service, pricing and
account numbers are exactly the same.

Questions?
Call 1-800-871-0999

Attachment B