

Tennessee Regulatory Authority **DOCKET 04-00211**460 James Robertson Parkway Nashville, TN 37243

## Ladies and Gentlemen:

We as parents of son who is in a Tennessee Correctional Facility are very concerned of the proposed rate increase of the phones for our family members and loved ones.

Many times we are unable to travel to visit our son because of health problems, and to hear his voice on the phone means the "world" to us. We live on a fixed income and an increase in collect telephone calls might jeopardize us financially and spiritually.

We urge you to please, please......do not increase the prices for our calls. Most of the charges on our phone bill are collect calls from our son.

They are loved by family members and to hear their voices is a joy to us.

Thank you. Thank you Kimberland

J. W. & Wanda Kimberland

415 Couch Road

Savannah, TN 38372