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2006 JAN 11 AM 8:03

T.R.A. DOCKET ROOM

January 5, 2006

Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, TN 37243

Re: Docket #04-00166 and #04-00211

Dear Sir or Madame:

My husband and I have a son who is incarcerated at Northwest Correctional Complex in Tiptonville, TN. Already, phone calls from our son do not come as often or last as long as he or his family would like, due to the high cost of these calls. For these rates to be increased or the length of the calls to be shortened would really seem like more punishment for us all. We usually receive only one call per week and do not know how we could afford to pay more for the calls. We long to speak with him more often not less.

Decreasing contact between our son and the family will only weaken the bond we have with him.

As a part of your fulfilling the Mission of the Tennessee Regulatory Authority won't you consider the impact your decision on docket #04-00166 and #04-00221 will have on children, families, and friends. Please vote NO to higher costs and shorter calls from a jail or prison in Tennessee.

Sincerely,

Mrs. Nora Underwood

Mrs. Nora Underwood
1581 Willey Street
Memphis, TN 38119-6962

Cc: Reconciliation Ministries, Inc.
702 51st Avenue North
Nashville, TN 37209

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CONSUMER SERVICES DIVISION

JAN 10 2006

TN REGULATORY AUTHORITY

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2006 JAN 11 5820 Baird Drive
Memphis, TN 38119

T.R.A. DOCKET ROOM

January 4, 2006

Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, TN 37243

RE: Docket #04-00166 and #04-00211

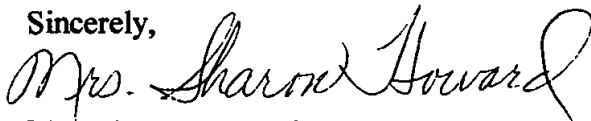
Dear Sir or Madame:

I have a brother incarcerated at Turney Center Prison & Farm. I wish to express my concern about higher phone charges. It seems the charges are very much higher than what we pay for long distance service at the present time. The burden an increase would put on many families is unthinkable.

Please do what you can to make the charges for long distance calls for inmate families more competitive.

Please vote NO to higher costs and shorter calls for inmates from jail or prison in Tennessee.

Sincerely,



Mrs. Sharon Howard

cc. Reconciliation Ministries, Inc., 702 51st Ave. N., Nashville, TN 37209

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