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December 20, 2007

VIA HAND DELIVERY

Hon. Eddie Roberson, Chairman
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, TN 37238

filed electronically in docket office on 12/20/07

Re: *Establishment of a New Performance Assurance Plan*
Docket No. 04-00150

Dear Chairman Roberson:

In the Southeast region, AT&T is in the process of replacing certain maintenance and repair-related electronic interfaces. Specifically, AT&T is migrating the functionality provided by the Electronic Communications Trouble Administration (ECTA) and the Circuit Provisioning Status System – Trouble Administration platforms to an interface known as WHSL eRepair. As indicated in the attached carrier notifications, interested parties, including Competitive Local Exchange Carriers, Interexchange Carriers and Wireless Service Providers have been advised of this migration since January 2007, and should be aware of the specifics involved in the migration to WHSL eRepair (*See Attachments 1 – 3*). In sum, the interface migration is underway and is scheduled to be completed by June 1, 2008.

From a performance measurement perspective, the migration of the ECTA interface to WHSL eRepair will have no impact on the calculation of the Service Quality Measurement (SQM) identified as OSS-2 [IA]: OSS Interface Availability (Pre-Ordering/Ordering/Maintenance & Repair). As before, this measure will continue to measure OSS interface availability on a monthly basis. That said, for a brief period of time (November 2007 data month through May 2008 data month), AT&T will report OSS availability results for both ECTA and WHSL eRepair. Beginning with the June 2008 data month, only WHSL eRepair results will be reported. Memorializing the migration to WHSL eRepair in the SQM plan requires an update to one aspect of the current SQM plan – Appendix C, OSS Table 2.

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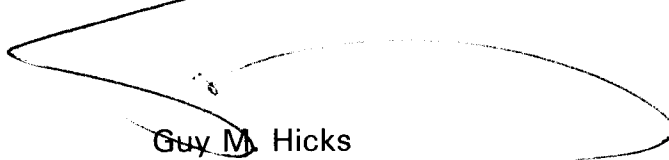
U.S.A.

Hon. Eddie Roberson, Chairman
December 20, 2007
Page 2

Accordingly, for the Authority's convenience, a red-line version of the updated version of Appendix C, OSS Table 2 is included (Attachment 4). The updated version of this table will be posted on AT&T's performance measurement website.

AT&T is providing this letter to the Authority for informational purposes. AT&T is not requesting that the Authority take any action in response to this filing. Copies of this letter are being provided to counsel of record.

Very truly yours,

A large, stylized handwritten signature in black ink, appearing to be "Guy M. Hicks", written over the typed name.

Guy M. Hicks

GMH:ch



BellSouth Business Markets

675 West Peachtree Street
Atlanta, Georgia 30375

**Carrier Notification
SN91087018**

Date: January 30, 2007

To: Competitive Local Exchange Carriers (CLEC), Interexchange Carriers (IXC) and Wireless Service Providers (WSP)

Subject: CLECs, IXCs & WSP – (Maintenance & Repair) - Planned Migration of the Electronic Communications Trouble Administration and the Circuit Provisioning Status System - Trouble Administration Interfaces to Contemporary Environments

Electronic Communications Trouble Administration (ECTA) and the Circuit Provisioning Status System - Trouble Administration (CPSS-TA) are currently operating on platforms that will be replaced. BellSouth is in the process of moving the functionality provided by ECTA and CPSS-TA to the existing eRepair environment and anticipates the new interfaces will be ready during the fourth quarter 2007.

The new CPSS-TA equivalent system will be accessible via the public internet using Internet Explorer (IE) Version 5.0 or above. Details will be distributed as system construction nears completion.

The existing ECTA interface is built on the American National Standards Institute (ANSI) T1.227-1995, T1.227A-1998, T1.228-1995 and T1.262-1998 standards for Trouble Administration (TA) using the Common Management Information Protocol (CMIP). BellSouth will no longer support CMIP. The new interface will be built upon the telephone Markup Language (tML) equivalents to these standards as defined in Alliance for Telecommunication Industry Solution (ATIS) 0300002.2005 and ATIS-0300003.2005 documentation.

The BellSouth Change Control Process (CCP) retirement guidelines will be followed for the old interfaces upon implementation of the new ones. Additional information (e.g., detailed schedules, communications methodologies, user guides, updated Joint Implementation Agreements, etc.) will be distributed as they become available.

If you have any questions, please contact your BellSouth electronic commerce account team.

Sincerely,

ORIGINAL SIGNED BY KRISTEN E. SHORE

Kristen E. Shore – Director
BellSouth Business Markets



Attachment 2 Accessible

Date:	September 27, 2007	Number:	CLECSES07-015
Effective Date:	November 1, 2007	Category:	OSS
Subject:	(MAINTENANCE AND REPAIR) Planned Migration of the Electronic Communications Trouble Administration (ECTA) and the Circuit Provisioning Status System - Trouble Administration (CPSS-TA) Interfaces to Contemporary Environments (All Carriers)		
Related Letters:	CNL - SN91087018	Attachment:	NA
States Impacted:	Alabama, Florida, Georgia, Kentucky, Louisiana, Mississippi, North Carolina, South Carolina and Tennessee		
Issuing AT&T ILECS:	AT&T Alabama, AT&T Florida, AT&T Georgia, AT&T Kentucky, AT&T Louisiana, AT&T Mississippi, AT&T North Carolina, AT&T South Carolina and AT&T Tennessee (collectively referred to for purposes of this Accessible Letter as "AT&T Southeast Region")		
Response Deadline:	NA	Contact:	AT&T Wholesale Support Manager
Conference Call/Meeting:	NA		

As announced in Carrier Notification Letter SN91087018, issued January 30, 2007, AT&T Southeast Region is on track for moving the functionality provided by ECTA and CPSS-TA to the eRepair environment. Initial client migrations will begin in November 1, 2007.

The new Graphical User Interface (GUI), accessible via the public internet using Internet Explorer (IE) Version 5.0 or higher will be called "WHLS eRepair". It will mirror the existing CPSS-TA functionality for processing trouble reports on designed circuits. The key enhancements include:

1. All users will be administered by a client system administrator who has the ability to add, delete and reset passwords for all users in their company.
2. Users will be able to generate several adhoc reports (e.g., list open tickets).
3. Each user can specify two e-mail addresses for notifications.

Replacing ECTA will be the "WHLS B2B" interface which supports the American National Standards Institute (ANSI) standards T1.277 and T1.278 for tML transactions only. The Common Management Information Protocol (CMIP) is not supported. Therefore, all existing ECTA clients must support the new tML transactions to maintain functionality.

The WHLS B2B interface employs two additional functions:

1. The AT&T Southeast Region Access Gateway (AGE) will provide the front end to the WHLS B2B interface. Clients will have the option of retaining their private line (LAN-to-LAN) connection or choosing to use a secure digitally signed internet connection.
2. Process of certifying a client's gateway will be accomplished using the WHLS B2B Simulator. Clients will be given a test plan to execute while connected to the simulator. When the client receives the predicted results for the given transactions, they will be allowed to connect to the production environment.

Additional details (e.g., User Guides, B2B test plans, etc.) will be provided in mid-October.

Should any modifications be made to the information contained in this letter, these modifications will be reflected in a subsequent letter. AT&T Southeast Region will incur no liability to CLECs if AT&T Southeast Region elects not to file or provide the data mentioned above.



Attachment 3 Accessible

Date:	November 30, 2007	Number:	CLECSES07-025
Effective Date:	June 1, 2008	Category:	OSS
Subject:	(MAINTENANCE AND REPAIR) Retirement of the Electronic Communications Trouble Administration (ECTA) and the Circuit Provisioning Status System - Trouble Administration (CPSS-TA) Interfaces (All Carriers)		
Related Letters:	CNL - SN91087018, CLECSES07-015	Attachment:	NA
States Impacted:	Alabama, Florida, Georgia, Kentucky, Louisiana, Mississippi, North Carolina, South Carolina and Tennessee		
Issuing AT&T ILECS:	AT&T Alabama, AT&T Florida, AT&T Georgia, AT&T Kentucky, AT&T Louisiana, AT&T Mississippi, AT&T North Carolina, AT&T South Carolina and AT&T Tennessee (collectively referred to for purposes of this Accessible Letter as "AT&T Southeast Region")		
Response Deadline:	NA	Contact:	AT&T Wholesale Support Manager
Conference Call/Meeting:	NA		

Effective June 1, 2008, the Electronic Communications Trouble Administration (ECTA) and the Circuit Provisioning Status System - Trouble Administration (CPSS-TA) will be retired.

The replacement system, WHSL eRepair, includes a Graphical User Interface (GUI) and industry standard tML eBonding interface and was implemented on November 1, 2007. It was announced in Carrier Notification Letter SN91087018, issued January 30, 2007, and **CLECSES07-015** issued September 15, 2007.

Should any modifications be made to the information contained in this letter, these modifications will be reflected in a subsequent letter. AT&T Southeast Region will incur no liability to CLECs in the event of such modifications.

OSS Table 2: SQM Interface Availability for Maintenance & Repair

OSS Interface	% Availability
BellSouth TAFI	X
CLEC TAFI	X
CLEC ECTA*	X
WHLS eRepair	X
BellSouth & CLEC	
CRIS	X
LMOS HOST	X
LNP Gateway	X
MARCH	X
OSPCM	X
PREDICTOR	X
SOCS	X

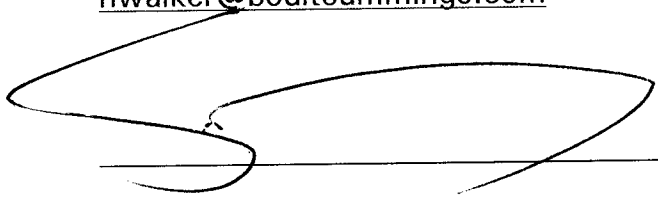
*Note: WHLS eRepair will be replacing ECTA. CLECs have until June 1, 2008 to transition to WHLS eRepair. From November 2007 until May 2008, AT&T will report both interfaces. Beginning June 1, 2008, only WHLS eRepair will be reported.

CERTIFICATE OF SERVICE

I hereby certify that on December 20, 2007, a copy of the foregoing document was served on the following, via hand delivery, facsimile, overnight, electronic mail or US Mail, addressed as follows:

- ☐ Hand
- ☐ Mail
- ☐ Facsimile
- ☐ Overnight
- ☒ Electronic

Henry Walker, Esquire
Boult, Cummings, et al.
P. O. Box 198062
Nashville, TN 37219-8062
hwalker@boultcummings.com

A handwritten signature in black ink, appearing to be 'H. Walker', is written over a horizontal line.