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T.R.A. DOCKET ROOM
October 31, 2003**Guy M. Hicks**
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VIA HAND DELIVERY

Hon. Deborah Taylor Tate, Chairman
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, TN 37238Re: *Docket to Establish Generic Performance Measurements, Benchmarks
and Enforcement Mechanisms for BellSouth Telecommunications, Inc.*
Docket No. 01-00193 **03-00598**

Dear Chairman Tate:

Enclosed are the original and fourteen copies of the updated version of the Tennessee Service Quality Measurements ("SQMs") and Self-Effectuating Enforcement Mechanisms ("SEEMs") reflecting orders from the Florida Public Service Commission in Docket PSC-03-0529-PAA-TP issued April 22, 2003 and Docket PSC-03-0603-CO-TP issued May 15, 2003.

Copies of the enclosed are being provided to counsel of record.

Very truly yours,


Guy M. Hicks

GMH:ch

CERTIFICATE OF SERVICE

I hereby certify that on October 31, 2003, a copy of the foregoing document was served on the following parties, via the method indicated:

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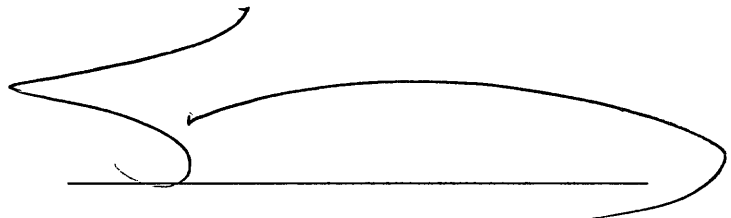
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A large, stylized handwritten signature in black ink, appearing to be a cursive representation of a name, possibly 'Dana Shaffer', written over a horizontal line.