BEFORE THE TENNESSEE REGULATORY AUTHORITY CEIVED

NASHVILLE, TENNESSEE

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T.R.A. DOCKET ROOM

August 20, 2003

IN RE:	Docket No. 03-00482
Petition for Expedited Review of Growth	
Code Denial by the Number Pooling	
Administrator Relating to the Knoxville Rate	
Center	

PETITION OF AT&T OF THE SOUTH CENTRAL STATES, LLC FOR EXPEDITED REVIEW OF CENTRAL OFFICE CODE DENIAL

AT&T of the South Central States, LLC ("AT&T"), pursuant to rules adopted by the Federal Communications Commission ("FCC") for challenging determinations of the Number Pooling Administrator ("NeuStar"), hereby petitions the Tennessee Regulatory Authority ("TRA") for an expedited review of NeuStar's denial of AT&T's application for two blocks of telephone numbers in the Knoxville rate center in order for AT&T to serve its customer.

- 1. AT&T is a competitive local exchange carrier providing telecommunications services in Tennessee under the jurisdiction of the TRA.
- 2. NeuStar is an independent, non-governmental entity that is responsible for administering and managing numbering resources in pooling areas. *See* C.F.R. Section 52.13(a) and (b).
- 3. This Petition is based on the Federal Communications Commission ("FCC") Rules found at 47 C.F.R. § 52.15(g)(4) and pursuant to the Thousands-Block Number

(NXX-X) Pooling Administration Guidelines ("TBPAG") and the Central Office Code (NXX) Assignment Guidelines published by the Industry Numbering Committee ("INC"). In addition, on March 31, 2000, the FCC issued a Report and Order and Further Notice of Proposed Rule Making related to numbering resource optimization ("FCC 00-104" or the "March Order"). On December 29, 2000, the FCC issued its Second Report and Order, Order on Reconsideration in CC Docket No. 96-98 and CC Docket No. 99-200, and Second Further Notice of Proposed Rulemaking in CC Docket No. 99-200 ("FCC 00-249" or the "December Order"). These FCC Orders addressed issues and strategies relating to the efficient use of numbering resources.

- 4. In FCC 00-104 and FCC 00-429, the FCC announced rules and sought comments in an effort to implement uniform standards governing requests for telephone numbering resources in order to increase efficiency in the use of existing telephone numbers and to slow further exhaustion of existing numbers under the North American Numbering Plan.
- 5. Among other things FCC 00-104 adopted a revised standard for assessing a carrier's need for numbering resources by requiring carriers to report rate center based utilization data to NeuStar. The FCC further required that to qualify for access to new numbering resources, applicants must establish that existing inventory within the applicant's rate center will be exhausted within six months of the application.
- 6. In addition to the months-to-exhaust ("MTE") requirement described above, the FCC's rules also require carriers to meet a rate center utilization threshold of 70 percent (as of July 1, 2003) to receive additional numbering resources in a given rate center. FCC 00-249 at Paragraph 22; FCC 01-362 Paragraphs 50-52. The utilization

threshold increases by five percent per year until it reaches a maximum of 75 percent. Based on the FCC's orders, carriers must meet both the six-month MTE requirement and the utilization threshold on a rate center basis to obtain additional number resources. Id. at Paragraph 29.

- 7. An AT&T customer, Pilot Travel Centers, LLC, has requested two blocks of 1,000 numbers for its place of business in the Knoxville rate center. A copy of the letter outlining the request is attached as Exhibit A. AT&T has developed a communications plan that the customer will implement so that all of the 2,000 numbers will be assigned within 180 days of the numbers being made available to the customer. The numbers would be used as early as September 3, 2003.
- 8. The Knoxville rate center of the 865 Area Code was converted to Number Pooling on August 21, 2002 as authorized by the FCC. Consequently, normal numbering resource acquisition by a Number Pooling carrier, such as AT&T, is gained through an interface with NeuStar¹.
- 9. On August 8, 2003, AT&T submitted a "Thousand Block Application Form Part 1A", and a "Months to Exhaust and Utilization Certification Worksheet TN Level" to NeuStar for two thousands-blocks of a specific nature (consecutive block range of 865.297.4 and 5) in the Knoxville rate center to satisfy the customer request. A copy of this application is attached as Exhibit B.
- 10. Later that day, AT&T received, via Pooling Administration System, an error message indicating the request would not process through the system without a state waiver. A copy of this rejection is attached as Exhibit C. NeuStar applies the FCC rules

¹ The federal rules in 47 C.F.R 52.15 generalize responsibilities of NANPA and the Pooling Administrator under the heading "Central office code administration".

and order and INC Guidelines. As set forth in Paragraphs 5 and 6, these rules and guidelines require that a block holder requesting growth resources demonstrate that existing resources within the rate center will both exhaust within 6.0 months, and meet the 70% utilization level. The error message was for both conditions. AT&T's request was denied because "Your utilization calculated to 23.167 percent, while your State requires a utilization of 70.000 percent". See Exhibit C.

- 11. Although AT&T has an adequate supply of telephone numbers to satisfy incremental requests for numbers without receiving new blocks of numbers, AT&T's existing telephone resources cannot satisfy this customer's specific need. AT&T holds no NXXs with two pristine consecutive blocks that it can assign to the customer. A copy of the portion of AT&T's Numbering Resource Utilization and Forecast Report, filed June 30, 2003, pertaining to the utilization status in the Knoxville Rate Center for the OCN 7421 is attached as Exhibit D. As shown on Exhibit D, seven of the ten blocks held by AT&T have been donated to the pool, and the other three have assigned numbers within the blocks.
- 12. As a result of the denial of AT&T's request for additional numbering resources, AT&T is unable to provide the telecommunications services requested by its customer in Tennessee.
- 13. In setting its policy for the assignment of telephone numbers, the FCC designated NANPA and NeuStar, as the Pooling Administrator, to handle numbering resource administration.² If a numbering resource administrator withholds numbering

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² 47 C.F.R. § 52.15(a) states: "Central Office Code Administration shall be performed by the NANPA, or another entity or entities, as designated by the Commission." 47 C.F.R. § 52.20(d) states: "The Pooling Administrator shall be a non-governmental entity that is impartial and not aligned with any particular

resources from a carrier, the FCC has specifically authorized state commissions to overturn those decisions for reasonable cause. That authority is specifically set out in the relevant FCC Rule, 47 C.F.R. §52.15 (g)(4), which states:

The NANPA shall withhold numbering resources from any U.S. carrier that fails to comply with the reporting and numbering resource application requirements established in this part. The NANPA shall not issue numbering resources to a carrier without an Operating Company Number (OCN). The NANPA must notify the carrier in writing of its decision to withhold numbering resources within ten (10) days of receiving a request for numbering resources. The carrier may challenge the NANPA's decision to the appropriate state regulatory commission. The state commission may affirm, or may overturn, the NANPA's decision to withhold numbering resources from the carrier based on its determination that the carrier has complied with the reporting and numbering resource application requirements herein. The state commission also may overturn the NANPA's decision to withhold numbering resources from the carrier based on its determination that the carrier has demonstrated a verifiable need for numbering resources and has exhausted all other available remedies.

(emphasis added). The FCC also clarified in the FCC 00-249 Order that carriers may now appeal to states using a "safety valve" mechanism (paragraphs 57-66). The FCC contemplated the need for, and gave structure to states to respond when denials failed to consider a "specific customer request":

We also agree with WinStar that a carrier should be able to get additional numbering resources when there is a verifiable need due to the carrier's inability to satisfy a specific customer request. We therefore clarify that states may also grant relief if a carrier demonstrates that it has received a customer request for numbering resources in a given rate center that it cannot meet with its current inventory. Carriers may demonstrate such a need by providing the state with documentation of the customer request and current proof of utilization in the rate center.

telecommunications industry segment, and shall comply with the same neutrality requirements that the NANPA is subject to under this part."

14. An essential aspect of the "safety valve" provision is the accelerated response that is provided for in the FCC's order: States should act upon such a request in most instances in 10 business days, as noted by the FCC.

Finally, we recognize that in many instances, the failure to address a request for additional numbering resources can impair a carrier's ability to stay in or expand business. We therefore direct states to act on carrier requests for a safety valve as expeditiously as possible. Although we do not establish a specific time limit for states to act on these requests, we believe that, in most instances, 10 business days from receipt of a request that the state determines to be sufficiently detailed and complete will be sufficient time to review and act upon safety valve requests. If a state does not reach a decision on a safety valve request within a reasonable timeframe, carriers may submit such requests to the Commission for resolution. In addition, carriers may appeal to the Commission safety valve decisions made by states, and we delegate authority to the Common Carrier Bureau to review such petitions as expeditiously as possible.

Id. at Paragraph 66. Such treatment is warranted in this case, where the customer desires to have its application in place by August 31, 2003. See Exhibit A.

15. AT&T seeks the Authority's review of NeuStar's decision to withhold numbering resources from it on the grounds that it: (1) violates the orders and rules of the FCC which grant carriers access to numbering resources to meet specific customer demands upon a sufficient showing of need and (2) interferes with AT&T's ability to serve its customers in Tennessee. As the FCC has stated, "Under no circumstances should consumers be precluded from receiving telecommunications services of their choice from providers of their choice for want of numbering resources." FCC 00-429 at

Paragraph 61. By refusing to grant numbering resources sufficient to meet this Knoxville customer's needs, the decision is preventing the customer from obtaining the service of its choice from its carrier of choice, AT&T.

Relief Sought

For these reasons, AT&T respectfully requests that the Commission expeditiously review NeuStar's decision denying AT&T's request for additional numbering resources and order NeuStar to provide the requested numbers to meet the specific requirements of AT&T's Knoxville customer.

Respectfully submitted,

BOULT, CUMMINGS, CONNERS & BERRY, PLC

 $\mathbf{R}\mathbf{v}$

Henry Walker

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Martha Ross-Bain

AT&T Communications of the South, LLC

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404-810-6713

CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of the foregoing has been forwarded via U.S. Mail, to the following:

Ms. Dora Wirth 1800 Sutter St., Suite 780 Concord, California 94520

on this the 20th day of August, 2003.

Henry Walker

EXHIBIT A

Joanna McCarroll

865-**986-1**720



July 30, 2003

Jim Dunkin Client Business Manager, AT&T 9111 Cross Park Dr. Knowille, TN 37923 865-692-2158

Deer Mr. Dunkin.

I am requesting that AT&T provide Pilot Travel Centers, LLC 2,000 DID numbers for a new faxing application we have developed. These numbers need to terminate on the fax server T.1 located at Digital Crossing, 500 Summit Hill Dr...

I would like to have 1,000 numbers in the 4K range and 1,000 numbers in the 5K range, totaling 2,000 numbers.

The switch is KNVLTNMADS2.

I need to have these numbers available within the next thirty (30) days. We plan to have this application up and running by \$/31/03. Please contact me with the installation order number and dates.

ABN Account# 171-785-6109-872 Location Account #: 829-000-0881-390 Circuit ID: DHEC.475785.1AT1

Thanks,
Joanna McCarroll
Director of Corporate Communications
Pilot Travel Centers, LLC
865-588-7488 ext. 2095
mccaroi@piltotravelcenters.com

The Customer Driven Company

800 l-672-808

AUG-08-03 11:17 From:2ND FL 18649

1-885 P.02/02 Job-879

EXHIBIT B

mmanochio@att.com (SP)	Sign
	Part 1A
Type of Application : New	
.1 Contact Information :	
lock Applicant :	Note: If any of the contact info is incorrect, edit your user prof
Company Name AT&T LOCAL	
Headquarters Address* One AT&T Wa	
City * BEDMINSTER	
State * NJ	
Zip* 07921	
Contact Name Ms MICHELLE	C MANOCHIO
Contact Address 900 ROUTE 20	
City BEDMINSTER	· · · · -
Zip 07921	-
Telephone (908) 234-5707	' ⁴ ^ 8044
E-mai mmanochio@a oling Administrator :	att.com
Contact Name Ms Dora Wirth	
Contact Address 1800 Sutter St.	
City Concord	State CA
Zip 94520	THE TOTAL
Telephone 9253638706	Fax 9253637684
E-mail dora.wirth@ne	
? General Information	
LRN Needed No	
NPA 865	LATA - 474
OCN 7421-AT&T LO	C-NY
AOCN - 7421	Parent Company OCN - 7421
Number of Thousands-Blocks Requested 2	•
Switch Identification (Switching KNVLTNMADS:	2 City or Wire Center KNVLTNMA
Rate Center KNOXVILLE	Rate Center Sub Zone
	Ben

Pate of Application Friday, A Requested Block Effective Date 3 1 Se			
Request Expedited Treatment () Yes (e) No		
4 Type of Service Provider Requesting	the Thousands-Bio	æk	
a) Type of Service Provider * CAP OR () Primary type of service Blocks to be used for * Wireline	CLEC	,	
c) Thousands-Block(s) (NPA-NXX-X)		EERREET	865-235-4 865-235-5
Click here to see the available blocks in the pool.			Delete
d) Thousands-Block(s) (NPA-NXX-X) that are undesirable for this assignment, if any		*tor-2*(depte trial pr September (1994) + Corporation (1994)	
requesting a code for LRN purposes, indicate ainder of the blocks will be given to the pool)	which block(s) you wil	l be keeping (the N	Decre 4
Type of Request			
Initial block for rate center () Yes			
-			
Initial block for rate center Yes Growth block for rate center Yes Change block N/A Disconnect block N/A prepared in accordant	ig an NXX-X block is t ce with the Thousands	rue and accurate to th s-Block (NXX-X) Pollin	ie best of my knowledge ng Administration Guidel

mmanochio@att.com (SP)			e.
Months to Exhaust and Ut	dilzation Certification V	forksheet TN Lovel	Sig
		oursiteer - 14 CGAGI	
Date Fr	riday, August 8, 2003		
OCN 74	121		
Company Name A			
Rate Center KI ist all Codes NPA(s)-NXXs and Blocks NPA(s)-	NOXVILLE		
NXX-X(s)			
865-297-0,1,9			
			1
Name of Block Applicant Mis	MICHELLE C MANOCH	IIO	
Title SU	PERVISOR		
Telephone Number (90			
Fax Number (90			
	tanochio@att.com		
A. Available Numbers * 230	15		
B. Assigned Numbers * 695	1		
C. Total Numbering Resources * 300	•		
Quantity of numbers activated in the past 90	08		
calle arm excanded from the Utilization to		4	
Calculation * *	· · · · · · · · · · · · · · · · · · ·		
List excluded Code(s) or Block(s)			
			2
rowth History - Previous 6 months ²			
to the state of th		<u> </u>	
Month 1	Month 2	1]]
Month 3	Month 4		
Month 5		11	
months 5	Month 6	1	

F. Forecast - Next 12 months3 •

Month 1	2000	Month 2	0
Month 3	0	Month 4	0
Month 5	0	Month 6	10
Month 7	Ю	Month 8	10
Month 9	0	Month 10	0
Month 11	0	Month 12	

G. Average Monthly Forecast (Sum of months # 1-8 (Part F above) divided by 6)

333.333

H. Months to Exhaust 4 (Numbers Available for Assignment to customers (A) / Average Monthly Forecast (G))

Block Requested	A. Avallable Numbers	H. Months to Es	thayst
1	2305	6.916	
2	3305	9.915	
2			

I. Utilization⁵(Assigned Numbers (B)) / (Total Numbering Resources (C) - Excluded

23.167

Explanation

CUSTOMER REQUEST FOR SPECIFIC BLOCKS IN THE 4 AND 5 RANGE



- 1. A copy of this worksheet is required to be submitted to the Pooling Administrator when requesting additional numbering resources in a rate center. For auditing purposes, the applicant must retain a copy
- 2. Net change in TNs no longer available for assignment in each previous month, starting with the most distant month as Month #1, and Month #6 as the current month.
- 3. Forecast of TNs needed in each following month, starting with the most recent month as Month #1.
- 4. To be assigned an additional thousands-block (NXX-X) for growth, "Months to Exhaust" must be less than or equal to 6 months. (FCC 00-104, § 52.15 (g)(3)(iii)).
- 5. Newly acquired numbers may be excluded from the Utilization calculation (FCC 00104, section 52.15 (g)







EXHIBIT C

Pooling Administration System

mmanochio@att.com (SP)

Sign Out

Months to Exhaust and Utilization Certification Worksheet - TN Level (Continued)

Your utilization calculates to 23.167 percent, while your State requires a utilization of 70.000 percent.

Select One Option and Submit

- Return to the Months To Exhaust Form
- O Discard all the information provided for the request and start with a fresh Part 1A
- O State Waiver Option



Exhibit D

	A	T&T OCN 7421	June 30), 2003	NRUF	Excerp	t for K	noxvil	le, TN Rat	e Cente	
NPA-NXX	×	Rate Center Abbreviation	Assigned	Inter- mediate	Reserved	Aging	Admin	Donated to Pool?	Notes/ Assignee	Available	Utilization
865-297	0	KNOXVILLE	245	0	13	4	0			738	24.50%
865-297	1	KNOXVILLE	448	0	0	0	0			552	44.80%
865-297	2	KNOXVILLE	0	0	.0	0	0	X		1000	Donated
865-297	3	KNOXVILLE	0	0	0	0	0	X		1000	Donated
865-297	4	KNOXVILLE	. 0	0	0	0	0	X		1000	Donated
865-297	5	KNOXVILLE	0	0	0	0	0	X		1000	Donated
865-297	6	KNOXVILLE	0	0	0	0	0	X		1000	Donated
865-297	7	KNOXVILLE	0	0	0	0	0	X		1000	Donated
865-297	8	KNOXVILLE	0	0	0	0	0	X		1000	Donated
865-297	9	KNOXVILLE	7	0	1	0	18			974	0.70%