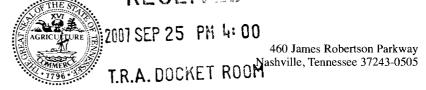
TENNESSEE REGULATORY AUTHORITY RECEIVED

Eddie Roberson, Chairman Pat Miller, Director Sara Kyle, Director Ron Jones, Director



September 25, 2007

MEMORANDUM

To: Docket File

From: Carsie D. Mundy

Chief-Consumer Services Division

Subject: Request of Randall Kizer to have telephone number (865) 213-6381

grandfathered into the Loudon County Tariff Zone

Docket No. 03-00435

Attached are copies of three (3) letters from the CSD to Mr. Randall Kizer requesting that Mr. Kizer contact the CSD to discuss a possible resolution of this matter. The attachments to certain letters are not included because they contain confidential settlement information which was a part of the negotiations between Mr. Kizer and BellSouth.

Attachments: Letter dated February 27, 2007, March 29, 2007 and April 26, 2007

TENNESSEE REGULATORY AUTHORITY

Sara Kyle, Chairman Eddic Roberson, Director Pat Miller, Director Ron Jones, Director



460 James Robertson Parkway Nashville, Tennessee 37243-0505

February 27, 2007

Mr. Randall Kizer 619 County Road 298 Sweetwater, Tennessee 37874

RE: Request of Randall Kizer to have telephone number (865) 213-6381 grandfathered into the Loudon County Tariff Zone
Docket No. 03-00435

Dear Mr. Kizer:

When we last spoke, you indicated that you still wished to proceed with this Docket even though your old number may no longer be available for assignment. Following our conversation, I contacted BellSouth and inquired if your old number (865-213-6381) was vacant or working at another address. BellSouth informed me that the complete 1000 number block containing 213-6381 had been returned to the North American Number Plan Administrator for number conservation purposes and is no longer available for use by BellSouth.

It is my understanding that you maintain that your residence lies within Loudon County although a significant portion of your property is in McMinn County, the county in which you pay property taxes. I have contacted BellSouth once again in an effort to resolve your complaint. As a result of those discussions, BellSouth proposed a settlement that I believe has the potential to resolve this matter. A copy of the letter from BellSouth to Mr. Richard Collier, our General Counsel, containing the proposed settlement is attached. Please look over BellSouth's proposal and notify me, in writing, whether you accept or reject the proposal. Please provide your written response by March 12, 2007.

If you have any questions concerning this matter, please do not hesitate to contact me at (800) 342-8359 ext. 157.

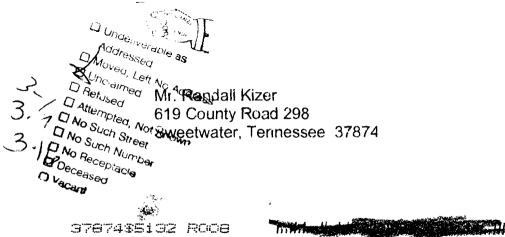
Carsie D. Mundy

Chief-Consumer Services Division

Attachment: 1

TENNESSEE REGULATORY AUTHORITY 460 JAMES ROBERTSON PARKWAY NASHVILLE, TENNESSEE 37243-0505





TENNESSEE REGULATORY AUTHORITY

Sara Kyle, Chairman Eddic Roberson, Director Pat Miller, Director Ron Jones, Director



460 James Robertson Parkway Nashville, Tennessee 37243-0505

March 29, 2007

Mr. Randall Kizer 619 County Road 298 Sweetwater, Tennessee 37874

RE: Request of Randall Kizer to have telephone number (865) 213-6381 grandfathered into the Loudon County Tariff Zone

Docket No. 03-00435

Dear Mr. Kizer:

On February 27, 2007, the Tennessee Regulatory Authority ("Authority") mailed you a certified letter that also transmitted a copy of a proposal from BellSouth that is intended to try to resolve this matter (copy attached). Subsequently, we spoke on the phone and I informed you that the letter had been mailed and briefly summarized BellSouth's proposal. The requested written response date of March 12, 2007, contained in the certified letter, passed and we received no reply from you. Shortly after March 12, 2007, we spoke again on the phone and you indicated that you had received notice that the letter was being held at the Sweetwater Post Office but you had not had time to claim the letter.

On March 29, 2007, the letter was returned to the Authority unclaimed. In order to determine how we should proceed at this point, please notify me in writing whether or not you still want to pursue this matter. Please provide your written response by April 16, 2007.

If you have any questions concerning this matter, please do not hesitate to contact me at (800) 342-8359 ext. 157.

Carsie D. Mundy

Chief-Consumer Services Division

Attachment: 1

TENNESSEE REGULATORY AUTHORITY 460 JAMES ROBERTSON PARKWAY NASHVILLE, TENNESSEE 37243-0505 RECEIVED CONSUMER SERVICES DIVISION

TN REGULATORY AUTHORITY

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Sweetwater, TN 37874 619 County Road 298 Mr. Randall Kizer

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TENNESSEE REGULATORY AUTHORITY

Sara Kyle, Chairman
 Eddie Roberson, Director
 Pat Miller, Director
 Ron Jones, Director



460 James Robertson Parkway Nashville, Tennessee 37243-0505

April 26, 2007

Mr. Randall Kizer 619 County Road 298 Sweetwater, Tennessee 37874

RE: Request of Randall Kizer to have telephone number (865) 213-6381 grandfathered into the Loudon County Tariff Zone
Docket No. 03-00435

Dear Mr. Kizer:

On February 27, 2007, the Consumer Services Division of the Tennessee Regulatory Authority ("Authority") sent a certified letter to you regarding BellSouth's settlement proposal per our telephone conversation. That letter was returned by the Post Office on March 29, 2007 as unclaimed. On March 29, 2007, the Authority mailed you a second certified letter transmitting another copy of BellSouth's settlement proposal (copy attached). The requested written response date of April 16, 2007, contained in the second certified letter, passed and we received no reply from you. On April 23, 2007, the letter was returned to the Authority by the Post Office unclaimed. In order to determine how we should proceed at this point, please notify me in writing whether or not you still want to pursue this matter. Please provide your written response by May 15, 2007. If we do not receive a response from you by that date, I will assume that you are no longer interested in pursuing this matter. In that case, this matter will be placed on a regularly scheduled Authority Conference for the Directors to consider what, if any, action remains in this Docket.

If you have any questions concerning this matter, please do not hesitate to contact me at (800) 342-8359 ext. 157.

Carsie D. Mundy

Chief-Consumer Services Division

Attachment: 1