

BEFORE THE TENNESSEE REGULATORY AUTHORITY

NASHVILLE, TENNESSEE

October 18, 2012

IN RE:)	
)	
PETITION OF IMAGE ACCESS, INC. D/B/A)	DOCKET NO.
NEWPHONE FOR CCN)	03-00270
)	
IN RE:)	
)	
PETITION OF IMAGE ACCESS, INC. D/B/A)	DOCKET NO.
NEWPHONE TO AMEND THEIR CCN)	04-00213
)	
)	Company ID: 128188

**ORDER GRANTING CANCELLATION OF AUTHORITY
TO PROVIDE TELECOMMUNICATIONS SERVICES**

This matter came before Chairman Kenneth C. Hill, Director Sara Kyle and Director James M. Allison of the Tennessee Regulatory Authority (the "Authority" or "TRA"), the voting panel assigned to this docket, at a regularly scheduled Authority Conference held on October 15, 2012. Image Access, Inc. d/b/a NewPhone ("Image Access" or the "Company") filed an Application for a Certificate of Public Convenience and Necessity ("CCN") to provide competing resold and facilities-based local exchange telecommunications services in Tennessee on April 10, 2003 in Docket No. 03-00270. During a Hearing held on July 15, 2003, the Hearing Officer found that the Company had met all the requirements for certification and approved the Application.¹

On July 15, 2004, the Company filed an Application in Docket No. 04-00213 seeking to amend its CCN in order to operate as a reseller of interexchange telecommunications services in

¹ Image Access had previously been granted authority to provide operator services and/or resell telecommunications services on October 6, 1998 in Docket No. 98-00460.

Tennessee. During a Hearing held on September 13, 2004, the Hearing Officer found that the Company had met all the requirements for certification and approved the Application.²

On September 6, 2012, the Authority received a request from Image Access to cancel its CCN.³ Based upon careful consideration of the entire record in this matter, the Directors voted unanimously to grant the Company's request to cancel its CCN.

IT IS SO ORDERED.

Chairman Kenneth C. Hill, Director Sara Kyle and Director James M. Allison concur.

ATTEST:



Earl R. Taylor, Executive Director

² Image Access was designated as an Eligible Telecommunications Carrier ("ETC") on May 18, 2009 in Docket No. 08-00143.

³ The Company stated that it has no customers in Tennessee.