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TENNESSEE REGULATORY AUTHORITY

502 DEADERICK STREET, 4TH FLOOR
Nashville, Tennessee 37243-0505

MEMORANDUM

TO: Chairman Herbert H. Hilliard
Director Kenneth C. Hill
Director Robin Morrison

FROM: Karen Carr, Compliance Officer, Consumer Services Division *KC*
Lisa Cooper, Chief, Consumer Services Division *LC*

DATE: October 9, 2015

REFERENCE: Cancellation of Authority to Provide Customer Owned Coin/Coinless
Operated Telephone Service – MBM Telephone

Docket No. 02-01260

The Consumer Services Division recommends that the panel revoke the authority of MBM Telephone, Company ID No. 128813, to provide Customer Owned Coin/Coinless Operated Telephone (“COCOT”) service in Tennessee due to failure to submit to the Tennessee Regulatory Authority an annual inspection and service fee for each instrument’s location on or before July 1.

MBM Telephone originally filed an application with the Authority to provide COCOT service within the state of Tennessee on November 20, 2002. During a regularly scheduled Authority Conference, held on December 16, 2002, the Directors found that MBM Telephone had met all of the requirements of Tenn. Comp. R. and Regs 1220-4-2-.43 through 1220-4-2-.45 to operate COCOTS in Tennessee.

Notices via certified mail were sent on both October 16, 2014 and on April 30, 2015 advising MBM Telephone that continued failure to fulfill obligations stipulated in Tenn. Code Ann. § 65-4-301 would result in cancellation of the privilege to conduct business in Tennessee as a COCOT provider. Despite repeated attempts to contact MBM Telephone, the company has failed to

respond or remit the applicable regulatory fees; therefore, the reasonable recourse is canceling the company's authorization to operate as a COCOT provider.

C: Vice-Chairman David F. Jones
Executive Director Earl Taylor
Division Chiefs

TENNESSEE REGULATORY AUTHORITY



502 Deaderick Street, 4th Floor
Nashville, Tennessee 37243

April 30, 2015

MBM Telephone
ATTN: Heather Hopkins
212 Southside Square
Petersburg, TN 37114

Dear Madam:

Tenn. Code Ann. § 65-4-301 requires every owner or operator of a public telephone service subject to the control and jurisdiction of the Tennessee Regulatory Authority ("TRA") to pay an annual inspection and supervision fee for each service location. Please complete the enclosed Statement of Customer Owned Coin Operated Telephones ("COCOTS") for the fiscal year 2013-2014 and return it with the appropriate fee to the above address on or before May 14, 2015.

Failure to submit this form and the appropriate fee by May 14, 2015 will result in the immediate cancellation of authority to operate COCOTs, and will appear on the next Authority Agenda.

If you do not have any payphones at the present time, a minimum payment of ten dollars (\$10.00) is due in order to maintain an active COCOT certification. If you do not wish to renew, please request cancellation of your certification to the TRA by mail or fax to 615-741-8953 or alternatively you may email your request to karen.carr@tn.gov.

Should you have any questions, or need additional information, please contact me at (615) 770-6871.

Thank you,

A handwritten signature in black ink, appearing to read "Karen Carr", is written over a horizontal line.

Karen Carr, Compliance Officer
502 Deaderick Street
Nashville, TN 37243
(615) 770-6871
karen.carr@tn.gov

CC: Lisa Cooper, Chief of Consumer Services Division
Stacy Balthrop, Deputy Chief of Consumer Services Division

Enclosure

SENDER: COMPLETE THIS SECTION

- Complete Items 1, 2, and 3. Also complete item 4 if Restricted Delivery is desired.
- Print your name and address on the reverse so that we can return the card to you.
- Attach this card to the back of the mailpiece, or on the front if space permits.

1. Article Addressed to:

MBM Telephone
ATTN: Heather Hopkins
212 Southside Square
Petersburg, TN 37114

2. Article Number: 7008 1140 0003 5783 9952

PS Form 3811, February 2004

Domestic Return Receipt

102599-02-11-1540

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A. Signature

X

☐ Agent☐ Addressee

B. Received by (Printed Name)

C. Date of Delivery

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3. Service Type

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4. Restricted Delivery? (Extra Fee)

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Compliance

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MBM Telephone
ATTN: Heather Hopkins
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Petersburg, TN 37114

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Karen Carr, Compliance Officer
Tennessee Regulatory Authority
Andrew Jackson Building, 4th Floor
502 Deaderick Street
Nashville, TN 37243

