

**BEFORE THE TENNESSEE REGULATORY AUTHORITY**

**NASHVILLE, TENNESSEE**

**September 12, 2003**

**IN RE:**

**APPLICATION OF BOB WILBANKS  
FOR AUTHORITY TO PROVIDE  
COCOT SERVICES IN TENNESSEE**

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**DOCKET NO.  
02-01021**

**Company ID: 128802**

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**ORDER GRANTING CANCELLATION OF AUTHORITY  
TO PROVIDE CUSTOMER OWNED COIN OR COINLESS  
OPERATED TELEPHONE SERVICE**

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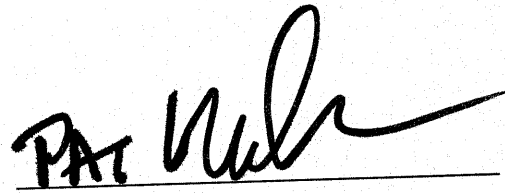
This matter came before Director Pat Miller, Director Sara Kyle and Director Ron Jones of the Tennessee Regulatory Authority (the "Authority" or "TRA"), the voting panel assigned to this docket, at a regularly scheduled Authority Conference held on August 18, 2003, upon the request of Bob Wilbanks to cancel authority to be an operator of Customer Owned Coin or Coinless Operated Telephone ("COCOT") service in the State of Tennessee.

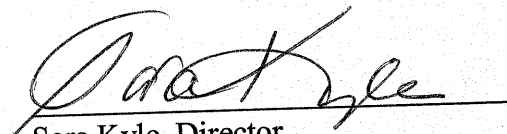
Bob Wilbanks originally filed an Application to provide COCOT service within the State of Tennessee on September 18, 2002. During a regularly scheduled Authority Conference held on October 7, 2002, the Directors found that Bob Wilbanks had met all the requirements of Tenn. Comp. R. & Regs. 1220-4-2-.43 through 1220-4-2-.45 to provide COCOT service in Tennessee. On July 31, 2003, the TRA received a letter from Bob Wilbanks requesting cancellation of authority to provide COCOT service in Tennessee.

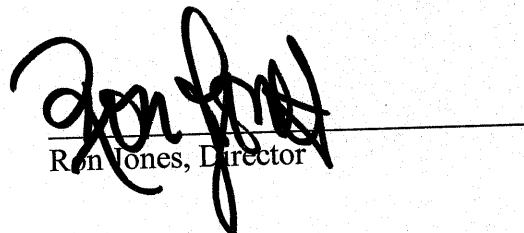
Based upon careful consideration of the record of this matter, the panel voted unanimously to cancel, by request, the authority of Bob Wilbanks to provide COCOT service in Tennessee.

**IT IS THEREFORE ORDERED THAT:**

The authority of Bob Wilbanks to provide COCOT service within the State of Tennessee is cancelled, and this docket is closed.

  
Pat Miller, Director

  
Sara Kyle, Director

  
Ron Jones, Director