

TENNESSEE REGULATORY AUTHORITY



Deaderick Street, 4th Floor
Nashville, TN 37243

2016-2017 RENEWAL APPLICATION FOR AUTHORITY TO PROVIDE PUBLIC PAYPHONE SERVICE

(Tenn. Comp. R. & Regs. Rule 1220-4-2-.43 to 1220-4-2-.54)

Company ID Number 128799 Docket Number _____
(To Be filled out by the TRA)

Part 1: General Information

Name of Applicant Charles R Henderson

Address 7927 WolfFever Drive

State TX Zip Code 37363 Phone No: 423 987 0437

Name and telephone number of contact person authorized to respond to Authority inquiries Monday through Friday:

Charles R Henderson 423 987 0437
Name Telephone

7927 WolfFever DR 80744 TX 37363
Address City State Zip

Mail the completed renewal application to:

Tennessee Regulatory Authority
Consumer Services Division
502 Deaderick Street, 4th Floor
Nashville, TN 37243.

Should you have any questions, please call Jaclyn Hammons at (615)741-2904.

Telephone (615)741-2904, Toll Free 1-800-342-8359, Facsimile (615)741-8953
www.tn.gov/tra

Part II Service and Repair

A. Maintenance of Public Payphone ("COCOT")

(1) How do you intend to service and maintain COCOTS

☒ Personally

☐ Full time Technician

☐ Part Time Technician

☐ Service/repair contract with 3rd party

(2) Identify names and qualifications of the party/parties responsible for service and repair.

Charles R Henderson 26 years in Business

Part III Display Card

Attach a copy of the display card posted on the pay telephone. This card must contain all required information listed in the attached Tenn. Comp. R. & Regs. 1220-4-2-.49 (1)(f):

- A. The charge and operating instructions.
- B. Long Distance Carrier, Address, and 800 Number must be on the card.
- C. Company Name, Address, Phone Number with a place for your TRA ID Number.
- D. Information for using Long Distance, (0+Area Code + Number – within this Area Code and Outside this Area Code.
- E. Information for Collect Calls, Person-To-Person Calls, and Station-To-Station Calls.
- F. Directory Assistance (Local Calling Area) Outside Calling Area (411 or 1+411)
- G. Emergency Help (Dial)
- H. Dial 423-987-0437 for Refund (Or indicate how you handle refunds)
- I. Free Calls – Toll Free 800 or 888 numbers, Repair Service. (This Instrument is serviced by: Name & Address and telephone number of Service Technician).
- J. Method of service provided—One-way (outbound calls only) or Two-way service

LOCAL CALLS
50¢
FOR UNLIMITED MINUTES
CHARGE NOT PROVIDED
ALLOWS INCOMING CALLS

Dial "00" to use: **423**

1 MINUTE FOR IN THE USA

COLLECT CALLS
1-800-324-7228

THIS PAYPHONE #
423-622-9223

REFUND/REPAIR SERVICE
SERVICIO REEMBOLSO 423-780-0371

OWNED & OPERATED BY: HENDERSON PAYPHONE SERVICE

**2701 4TH AVENUE
CLATTANOOGA, TN 37407**

1. LISTEN FOR DIAL TONE 2. DIAL NUMBER 3. DEPOSIT COINS

PUSH # FOR VOLUME

This location is (Este domicilio es):

Coin Calls		DIRECTORY ASSISTANCE (charges may apply)
Local Calls	Dial Number or Area Code + Number	Local Area Code Dial 411 75¢
Long Distance	Dial 1 + Area Code + Number	Dentro de este código de área
Free Calls		Long Distance 1 + 411 75¢
Emergency	911	211 Community Info/Referral Services
Local Operator	'0'	711 Telecom Relay Services (Free Call)
Long Distance Operator	'00'	
For Long Distance Rate Quotes	'00'	
Credit Card and Calling Card Calls		800/888/877/866 Numbers 1 + 800/888/877/866 + Numbers
Outside this area code	0 + Area Code + Number	950 Numbers; 950 + xxxx Local Calls by 101xxxx, calling cards or OPH
Within this area code	0 + Number	may cost more than directly dialing the call.
Wait for special tone and then dial credit or calling card number		WARNING: According to federal law, it is a felony to open the body of a public
International Calls	Dial 011 + Area Code + Number	telephone or cause damage to the telephone or to make its wires inoperative.
Surcharges may apply to operator assisted and calling cards		Conviction can result in imprisonment and a \$5,000.00 fine.
Collect, Person to Person, or Third Party billing		You have the right to access the long distance carrier of your choice. Follow your
All Area Codes	0 + Area Code + Number	carriers instructions
Surcharges may apply to operator assisted and calling cards		For rates, billing and service disputes, write or call the carriers shown below:
Direct operator service complaints to: Federal Communications Commission 445 12 th Street, S.W. Washington D.C. 20554	State Public Service Commission TN Regulatory Authority 460 James Robertson Pkwy Nashville, TN 37243 615-741-2904	Long Distance 1+ provided by: NCIC PO Box 551 Longview, TX 75601 1-888-230-4523
		Operator Service provided by: NCIC PO Box 551 Longview, TX 75601 1-888-230-4523
		Local calls carried by: NCIC PO Box 551 Longview, TX 75601 1-888-230-4523

Vendor ID

31101

Order Number

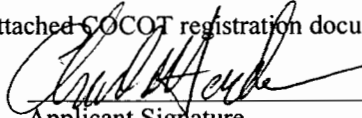
2038

State
TN

Part IV Rule Compliance Agreement

A. The Customer Owned Coin or Coinless Operated Telephone (COCOT) renewal authorization applicant, hereby, affirms the following:

- I have received, read, and understood the Tennessee Regulatory Authority's Public Payphone Service Rules and Regulations;
- I understand the penalties for non-compliance with these rules and regulations;
- I recognize all associated fees to provide Payphone Service, including the fee assessed for additional Payphone instruments;
- I will comply with the TRA Payphone Service Rules and all applicable state laws;
- I will submit a monthly report to the TRA indicating any COCOT additions accompanied with the proper fee;
- All information provided in the attached COCOT registration document is true to the best of applicant's knowledge.


Applicant Signature

8/25/16
Date

TENNESSEE REGULATORY AUTHORITY
2015-2016 INSPECTION FEE
FOR CUSTOMER OWNED COIN OPERATED (OR COINLESS) TELEPHONES

Company ID:

Company Name:

Address:

128799

RECEIVED
FISCAL OFFICE

AUG 29 2016

CK #

6114

SOURCE

RA32-17

DEF

000021824

AMT

30.00

Please calculate and submit to the TRA your company's appropriate COCOT inspection fee by July 1, 2016. Failure to submit the proper fees could result in the disconnection of your COCOTs.

1. Total number of COCOTs operated by your company as of July 1, 2015

3

2. Total number of COCOT additions between July 1, 2015 and June 30, 2016

0

3. Total number of COCOT deletions between July 1, 2015 and June 30, 2016

0

4. Total COCOTs as of June 30, 2016
(line 1 plus line 2, subtract line 3)

3

5. **Fee due (Total COCOTS shown on line 4 x \$10.00)**
If Line 4 is 0 and you wish to retain your authority, please send fee of \$10.00.

\$ 30.00

I, the undersigned owner, president, or officer of the above named COCOT provider, being first duly sworn, on oath, state the number of COCOTs operated by said company and the inspection fee computed therefrom are accurate.

NAME

Charles R Henderson
(Please Print)

SIGNATURE

Charles R Henderson

TITLE

owner

FAX NO

TELEPHONE 423-987-0437

If you are no longer in this business and would like to cancel your authority, please sign below.

PLEASE CANCEL MY AUTHORITY TO OPERATE COCOTs IN TENNESSEE, AS I HAVE CLOSED THE TELECOM BUSINESS.

Please return form with enclosed payment to:

Tennessee Regulatory Authority
Attn: Chris Eaton
502 Deaderick Street, 4th Floor
Nashville, TN 37243
Chris.Eaton@tn.gov

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TENNESSEE REGULATORY AUTHORITY



502 Deaderick Street, 4th Floor
Nashville, Tennessee 37243

2015-2016 RENEWAL APPLICATION FOR AUTHORITY TO PROVIDE PUBLIC PAYPHONE SERVICE

(Tenn. Comp. R. & Regs. Rule 1220-4-2-.43 to 1220-4-2-.54)

Company ID Number: 128799
(To Be filled out by the TRA)

Docket Number _____

Part 1: General Information

Name of Applicant

Ron Henderson

Address

7927 Wolf Creek DR

State

TX

Zip Code

37363

Phone No:

423 238 5072

Name and telephone number of contact person authorized to respond to Authority inquiries Monday through Friday:

Ron Henderson

Name

423 987 0437

Telephone

7927 Wolf Creek DR

Address

City

State

Zip

TX 37363

Mail the completed renewal application to:

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A. Maintenance of Public Payphone ("COCOT")

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☒ Personally
☐ Full time Technician
☐ Part Time Technician
☐ Service/repair contract with 3rd party

(2) Identify names and qualifications of the party/parties responsible for service and repair.

Ron Henderson Since 1992

Part III Display Card

Attach a copy of the display card posted on the pay telephone. This card must contain all required information listed in the attached Tenn. Comp. R. & Regs. 1220-4-2-.49 (1)(f):

- A. The charge and operating instructions.
- B. Long Distance Carrier, Address, and 800 Number must be on the card.
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- D. Information for using Long Distance, (0+Area Code + Number – within this Area Code and Outside this Area Code.
- E. Information for Collect Calls, Person-To-Person Calls, and Station-To-Station Calls.
- F. Directory Assistance (Local Calling Area) Outside Calling Area (411 or 1+411)
- G. Emergency Help (Dial)
- H. Dial _____ for Refund (Or indicate how you handle refunds)
- I. Free Calls – Toll Free 800 or 888 numbers, Repair Service. (This Instrument is serviced by: Name & Address and telephone number of Service Technician).
- J. Method of service provided—One-way (outbound calls only) or Two-way service

Attach a copy of the Display Card in this space:

on file from last year

Government has pretty much
Ended our business. From
200 phones down to 9. Free
Cell phones to anyone which
I help pay for. (Thanks Government
& beacrats

Part IV Rule Compliance Agreement

A. The Customer Owned Coin or Coinless Operated Telephone (COCOT) renewal authorization applicant, hereby, affirms the following:

- I have received, read, and understood the Tennessee Regulatory Authority's Public Payphone Service Rules and Regulations;
- I understand the penalties for non-compliance with these rules and regulations;
- I recognize all associated fees to provide Payphone Service, including the fee assessed for additional Payphone instruments;
- I will comply with the TRA Payphone Service Rules and all applicable state laws;
- I will submit a monthly report to the TRA indicating any COCOT additions accompanied with the proper fee;
- All information provided in the attached COCOT registration document is true to the best of applicant's knowledge.


Applicant Signature


Date

Subscribed and sworn before me this _____ Month, _____ day, of _____ Year

Notary Public _____

My Commission expires the _____ Month, _____ Day, of _____ Year

SEAL

*Are you kidding me? we only
take out - no more additions*
MONTHLY REPORT OF NEW COCOT ADDITIONS

If you have any questions call (615)741-2904

COMPANY NAME _____
AUTHORIZATION NUMBER _____
ADDRESS _____
CONTACT PERSON _____
TELEPHONE NUMBER _____

*Over 180 phones
to scrap metal
buyer on 11th St
Chatt. you can*

**COCOT NUMBER	LEC	EXG
LOCATION	If no physical address, use building name, cross streets, etc.	
ADDRESS	COUNTY	
CITY	STATE	ZIP
FCC NUMBER		
UNDERLYING CARRIER(S) FOR BOTH LOCAL & LONG DISTANCE SERVICE		
INSTALLATION DATE	Circle if one (1) way or two (2) way service is provided	
MANUFACTURER'S NAME & MODEL NUMBER		
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LOCATION	If no physical address, use building name, cross streets, etc.	
ADDRESS	COUNTY	
CITY	STATE	ZIP
FCC NUMBER		
UNDERLYING CARRIER(S) FOR BOTH LOCAL & LONG DISTANCE SERVICE		
INSTALLATION DATE	Circle if one (1) way or two (2) way service is provided	
MANUFACTURER'S NAME & MODEL NUMBER		

*Keep
This
Form*

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FCC NUMBER		
UNDERLYING CARRIER(S) FOR BOTH LOCAL & LONG DISTANCE SERVICE		
INSTALLATION DATE	Circle if one (1) way or two (2) way service is provided	
MANUFACTURER'S NAME & MODEL NUMBER		

The report, along with the check for \$10.00 per new Payphone, is due by the 10th of each month. Mail to: Tennessee Regulatory Authority, Consumer Services Division, 502 Deaderick Street, 4th Floor, Nashville, TN 37243. If you have any questions call Jaclyn Hammons at (615)741-2904.

TENNESSEE REGULATORY AUTHORITY
2014-2015 INSPECTION FEE
FOR CUSTOMER OWNED COIN (OR COINLESS) OPERATED TELEPHONES (COCOTS)

Company ID: 128799

Henderson Payphone Service
7927 Wolftever Drive N.
Ooltewah TN, 37363-0000

RECEIVED
CONSUMER SERVICES DIVISION
JUL 20 2015
TN REGULATORY AUTHORITY

Please calculate and submit to the TRA your company's appropriate COCOT inspection fee by July 1, 2015. Failure to submit the proper fees could result in the disconnection of your COCOTs.

- | | |
|---|----------|
| 1. Total number of COCOTs operated by your company as of July 1, 2014 | 9 |
| 2. Total number of COCOT <u>additions</u> between July 1, 2014 and June 30, 2015 | 0 |
| 3. Total number of COCOT <u>deletions</u> between July 1, 2014 and June 30, 2015 | 0 |
| 4. <u>Total COCOTs</u> as of June 30, 2015
(line 1 plus line 2, subtract line 3) | 9 |
| 5. Fee due (Total COCOTS shown on line 4 x \$10.00)
If Line 4 is 0 and you wish to retain your authority, please send fee of \$10.00. | \$ 90.00 |

I, the undersigned owner, president, or officer of the above named COCOT provider, being first duly sworn, on oath, state the number of COCOTs operated by said company and the inspection fee computed therefrom are accurate.

NAME Port Henderson
(Please Print)

SIGNATURE 

TITLE owner

FAX NO _____
TELEPHONE 987-0437

If you are no longer in this business and would like to cancel your authority, please sign below.

PLEASE CANCEL MY AUTHORITY TO OPERATE COCOTs IN TENNESSEE, AS I HAVE CLOSED THE TELECOM BUSINESS.

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