

Same as
That Filed
years back

TENNESSEE REGULATORY AUTHORITY

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502 Deaderick Street, 4th Floor
Nashville, TN 37243

TN REGULATORY AUTHORITY

RECEIVED
CONSUMER SERVICES DIVISION
AUG 27 2014

2014-2015 RENEWAL APPLICATION FOR AUTHORITY TO PROVIDE PUBLIC PAYPHONE SERVICE

(Tenn. Comp. R. & Regs. Rule 1220-4-2-.43 to 1220-4-2-.54)

Company ID Number 128799 Docket Number 0200891
(To Be filled out by the TRA)

Part 1: General Information

Name of Applicant Charles R Henderson

Address 7927 Wolf Creek DR N

State Tennessee Zip Code 37363 Phone No: 423-987-0437

Name and telephone number of contact person authorized to respond to Authority inquiries Monday through Friday:

Charles R Henderson 423-987-0437
Name Telephone

7927 Wolf Creek DR N DR N TN 37363
Address City State Zip

Mail the completed renewal application to:

Tennessee Regulatory Authority
Consumer Services Division
502 Deaderick Street, 4th Floor
Nashville, TN 37243.

Should you have any questions, please call **Jaclyn House at (615)741-2904.**

Part II Service and Repair

A. Maintenance of Public Payphone ("COCOT")

(1) How do you intend to service and maintain COCOTS

- ☒ Personally
☐ Full time Technician
☐ Part Time Technician
☐ Service/repair contract with 3rd party

(2) Identify names and qualifications of the party/parties responsible for service and repair.

22 years in S.S. N.C.



Part III Display Card

Attach a copy of the display card posted on the pay telephone. This card must contain all required information listed in the attached Tenn. Comp. R. & Regs. 1220-4-2-.49 (1)(f):

- A. The charge and operating instructions.
B. Long Distance Carrier, Address, and 800 Number must be on the card.
C. Company Name, Address, Phone Number with a place for your TRA ID Number.
D. Information for using Long Distance, (0+Area Code + Number – within this Area Code and Outside this Area Code.
E. Information for Collect Calls, Person-To-Person Calls, and Station-To-Station Calls.
F. Directory Assistance (Local Calling Area) Outside Calling Area (411 or 1+411)
G. Emergency Help (Dial)
H. Dial 423-987-0437 for Refund (Or indicate how you handle refunds)
I. Free Calls – Toll Free 800 or 888 numbers, Repair Service. (This Instrument is serviced by: Name & Address and telephone number of Service Technician).
J. Method of service provided—One-way (outbound calls only) or Two-way service

Attach a copy of the Display Card in this space:

Owned and Operated by: Henderson Pay Phone Service
(423) 987-0437
TRA #128799

Coin Calls	
Local Calls	Dial Number or Area Code + Number
Long Distance	Dial 1 + Area Code + Number
Free Calls	
Emergency	911
Local Operator	'0'
Long Distance Operator	'00'
For Long Distance Rate Quotes	'00'
Credit Card and Calling Card Calls	
Outside this area code	0 + Area Code + Number
Within this area code	0 + Number
Wait for special tone and then dial credit or calling card number	
International Calls	Dial 011 + Area Code + Number
Surcharges may apply to operator assisted and calling cards	
Collect, Person to Person, or Third Party billing	
All Area Codes	0 + Area Code + Number
Surcharges may apply to operator assisted and calling cards	
Direct operator service complaints to: Federal Communications Commission 445 12 th Street, S.W. Washington D.C. 20554	State Public Service Commission TN Regulatory Authority 460 James Robertson Pkwy Nashville, TN 37243 615-741-2904
Dial "00" to use:  	
DIRECTORY ASSISTANCE (charges may apply)	
Local Area Code Dial 411	75¢
Dentro de este código de área	
Long Distance 1 + 411	75¢
Larga distancia	
211 Community Info/Referral Services 711 Telecom Relay Services (Free Call)	
800/888/877/866 Numbers 1 + 800/888/877/866 + Numbers 950 Numbers; 950 + xxxx Local Calls by 101xxxx, calling cards or OPH may cost more than directly dialing the call.	
WARNING: According to federal law, it is a felony to open the body of a public telephone or cause damage to the telephone or to make its wires inoperative. Conviction can result in imprisonment and a \$5,000.00 fine.	
You have the right to access the long distance carrier of your choice. Follow your carriers instructions For rates, billing and service disputes, write or call the carriers shown below:	
Long Distance 1+ provided by: NCIC PO Box 551 Longview, TX 75601 1-888-230-4523	Operator Service provided by: NCIC PO Box 551 Longview, TX 75601 1-888-230-4523
Local calls carried by: NCIC PO Box 551 Longview, TX 75601 1-888-230-4523	

Vendor ID

31101

Order Number

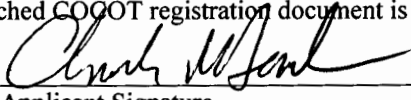
2038

State
TN

Part IV Rule Compliance Agreement

A. The Customer Owned Coin or Coinless Operated Telephone (COCOT) renewal authorization applicant, hereby, affirms the following:

- I have received, read, and understood the Tennessee Regulatory Authority's Public Payphone Service Rules and Regulations;
- I understand the penalties for non-compliance with these rules and regulations;
- I recognize all associated fees to provide Payphone Service, including the fee assessed for additional Payphone instruments;
- I will comply with the TRA Payphone Service Rules and all applicable state laws;
- I will submit a monthly report to the TRA indicating any COCOT additions accompanied with the proper fee;
- All information provided in the attached COCOT registration document is true to the best of applicant's knowledge.


Applicant Signature

8/25/14
Date

Subscribed and sworn before me this _____ Month, _____ day, of _____ Year

Notary Public _____

My Commission expires the _____ Month, _____ Day, of _____ Year

SEAL

0200891



TENNESSEE REGULATORY AUTHORITY
2013-2014 INSPECTION FEE
FOR CUSTOMER OWNED COIN OPERATED TELEPHONES (COCOTS)

COMPANY ID: 128799

RECEIVED

RECEIVED
FISCAL OFFICEHenderson
PayPhone Service

CONSUMER SERVICES DIVISION

AUG 07 2014

TN REGULATORY AUTHORITY

AUG 07 2014

 CK # 5896 SOURCE RA22-17
 DEP # 810 AMT 150.00

Please calculate and submit to the TRA your company's appropriate COCOT inspection fee by July 1, 2014.
 Failure to submit the proper fees could result in the disconnection of your COCOTs.

1. Total number of COCOTs operated by your company as of July 1, 2013 15
2. Total number of COCOT additions between July 1, 2013 and June 30, 2014 0
3. Total number of COCOT deletions between July 1, 2013 and June 30, 2014 0
4. Total COCOTs as of June 30, 2014 (line 1 plus line 2, subtract line 3) 15
5. **Fee due (Total COCOTS shown on line 4 x \$10.00)** \$ 150⁰⁰
 If Line 4 is 0 and you wish to retain your authority, please send fee of \$10.00.

I, the undersigned owner, president, or officer of the above named COCOT provider, being first duly sworn, on oath, state the number of COCOTs operated by said company and the inspection fee computed therefrom are accurate.

 NAME Charles Henderson
 (Please Print)

 SIGNATURE Charles Henderson

 TITLE Owner

 FAX NO _____
 TELEPHONE 423-987-0437

If you are no longer in this business and would like to cancel your authority, please sign below.

**PLEASE CANCEL MY AUTHORITY TO OPERATE COCOTs IN TENNESSEE, AS I HAVE
 CLOSED THE TELECOM BUSINESS.**

Please return form with enclosed payment to:

Tennessee Regulatory Authority
Attn: Laura Foreman
502 Deaderick Street, 4th Floor
Nashville, TN 37243
Laura.Foreman@tn.gov