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Nadine Ezzie, Esq.
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February 12, 2015

Via Certified Mail &
Email: Sharla.Dillon@tn.gov

Chairman, Tennessee Regulatory Authority
c/o Sharla Dillon, Dockets and Records Manager
502 Deaderick Street, 4th Floor
Nashville, Tennessee 37243

03-00316
e
02-00763

RE: Cypress Communications Operating Company, LLC's ("Cypress") Notice of Decertification and Discontinuation of Service in Tennessee

Dear Ms. Dillon:

Cypress hereby notifies the Tennessee Regulatory Authority (the "Commission") that Cypress will cease operations in Tennessee effective March 31, 2015. Cypress respectfully requests withdrawal of Cypress's Tennessee Certificate of Public Convenience and Necessity (the "Certificate").

Cypress is a limited liability company organized and existing under the laws of Delaware with its principal place of business located at 75 Erieview Plaza, Suite 400, Cleveland, Ohio 44114. Cypress specializes in Voice over Internet Protocol services, which allows customers to make and receive voice communications over the Internet. Cypress was authorized to provide Resold Local Exchange services in Tennessee on August 5, 2002, pursuant to authority granted by the Commission in Docket No. 02-00763. On October 1, 2003, the Commission granted Cypress authority to provide Resold and Facilities-Based Local and Interexchange services pursuant to Docket No. 03-00316.

On September 27, 2013, Cypress filed a request with the Commission for cancellation of its Certificate in Tennessee. On January 21, 2014, Cypress withdrew this request. Today, however, it is necessary for Cypress to cease operations due to changing market conditions. Cypress has no active customers or facilities in Tennessee. Cypress also hereby requests cancellation of any active tariffs that it may have in Tennessee.

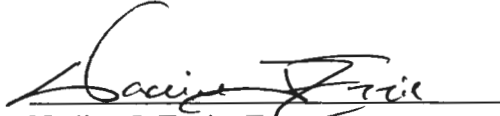
75 Erieview Plaza, Suite 400 • Cleveland, OH 44114 • 844 276 2386 toll free • 216 446 6137 fax

Respond To: Nadine Ezzie • 75 Erieview Plaza, Suite 400 • Cleveland, OH 44114

216-373-4809 • 216-373-4842 nezzie@cypresscom.net

Kindly direct any correspondence or questions concerning this notification to the undersigned. Acknowledgement and date of receipt of this filing is requested. One (1) original and one (4) duplicate copies of this letter are enclosed. Please date-stamp and return the duplicate copy in the enclosed, self-addressed, postage-prepaid envelope.

Respectfully submitted,



Nadine J. Ezzie, Esq.
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[DATE]

[CUSTOMER NAME]
[ADDRESS]
[CITY, STATE ZIP]

Re:

Dear [CUSTOMER NAME]:

Cypress Communications, LLC will discontinue its operations effective April 1, 2015 (the "Termination Date"). As of the Termination Date, Cypress will no longer be offering phone or data service. We urge you to immediately find an alternative service provider and transfer your services prior to the Termination Date to avoid an interruption in your services. Cypress is here to assist you in any way with your transfer of service.

One such provider that Cypress recommends is Fusion. With the most comprehensive selection of cloud-based communications and collaboration solutions in the market today, special promotions tailored to your needs, and more than three decades of experience, Fusion is the ideal choice for your upcoming service move. Call Fusion today at 844-598-1609 to speak with a representative who can assist you in finding the best communications solution for your business.

We want to take this opportunity to thank you for choosing Cypress as your phone and internet provider and for your years of loyalty. We sincerely apologize for any inconvenience this may cause you and wish you continued success in your business.

Sincerely,

Cypress Communications, LLC